

Chief Administrative Officer's Quarterly Report – Q1 2024 2024 April 16

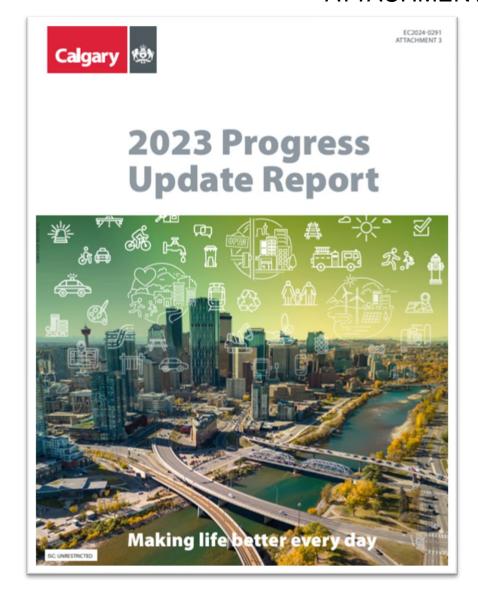
Recommendation

That Executive Committee recommends that Council receive this report and presentation for the corporate record.



Fitting It All Together

- Chief Administrative Officer's Quarterly Report – Q1 2024
- 2023 Progress Update
- Continuous Improvement: Delivering Faster, Better, More Effective Services for Calgarians
- Standing Budget Item: Strategic Approach to Mid-Cycle Adjustments to 2023-2026 Services Plans and Budgets Verbal Update (closed meeting)





Report Highlights

This edition of the CAO Quarterly Report includes:

- Reflection on accomplishments in the first quarter in priority areas
- Information on what we're watching, including trends, issues, and opportunities
- A look forward into what we're working on
- Latest edition of Better Every Day, housing edition
- Updated record of motions, Notices of Motions, Administrative Inquiries, and upcoming reports to Committees and Council



Q1 2024 Accomplishments





Transit



Housing





Municipal Bonds





Q1 2024 Accomplishments

Racial Justice Conference – March 18/19

- 1000+ attendees
- 90+ diverse speakers
- 32 breakout sessions





EC2024-0386 ATTACHMENT 7







Q1 2024 Accomplishments

New communications tools

- Council newsletter
- Living in Calgary external newsletter
- Calgary Conversations podcast



EC2024-0386 ATTACHMENT 7



April edition

City set to save millions with first municipal bond

Continuous improvement in action
Following Council's approval of the New Capital Debt

News from the Chief Administrative Officer
Informing, engaging and building a stronger community
through shared updates and vital information for Council

Welcome to our third newsletter for Council. In every edition, you can expect key updates about our priority files such as public safety, transit and housing. Whether it's having conversations and listening to the needs of residents and industry, helping businesses start faster, grow easier, or realigning our internal

This monthly newsletter provides you with a snapshot of these efforts. This month, we have news about Transit Public Safety's new district deployment model, strategically designed to foster a more equitable distribution of resources citywide. We also share an exciting Calgary 9-1-1/211 milestone, an update on the Haysboro Transit Storage Facility expansion, plus facts about how we support local businesses, start-ups and entreprepeurs grow and succeed.

structure, we aim to serve Calgarians better every day.

Calgary

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Highlights:

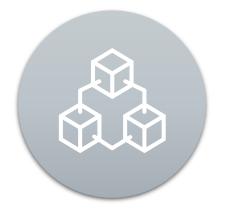
• \$180M Canadian dollar 10-year municipal bond at 4.20 per cent coupon.



Things We're Watching



Trust and reputation



Technology disruption



Talent and workforce



Economy and geopolitics



Looking Forward: Q2 2024

- Implementing Council's direction and new investments
- Continuing improvements in corporate communications
- Monitoring and responding to legislative changes
- Streamlining progress reporting and metrics





Better Every Day – Housing Edition









Backyard Bliss: Home Suite Home

Home Fire: An Indigenous Housing Story

EC2024-0386 Chief Administrative Officer's Quarterly Report - Q1 2024

From Offices to Homes: Constructing the Cornerstone Conversion

Partner Feature: No Place like HomeSpace

Read the full edition for more stories and information at Calgary.ca/BetterEveryDay



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