



# The City of Calgary's Audit Committee

Calgary Public Library Board  
Andrew Rodych, Audit & Finance Committee  
Chair  
Paul Lane, Director, Corporate Services

# 2018 Audit Results

- An unqualified opinion was issued
- No corrected or uncorrected misstatements to report
- No significant difficulties or concerns were presented by the Auditors
- No concerns identified regarding Management's competency and integrity

# Audit Committee Terms of Reference

- Members are appointed in late fall following Council's appointment of returning or new Board Members
- Election of a Chair and review of the Committee's mandate are among the agenda items at the first meeting of the newly appointed Committee
- There were no changes to the mandate in 2018

# Audit Committee Composition

The Audit & Finance Committee has 4 members (of 8 civilian Board Members)

- **Andrew Rodych, Chair**
  - A Board Member, and member of the Committee, since 2017
- **Robert Macaulay**
  - A Board Member since 2013, and previous Committee Chair
- **Shereen Samuels**
  - A Board Member since 2014 and the current Board Vice Chair
- **Jocelyn Phu**
  - A Board Member appointed in 2018

# Organizational Leadership

	Previous Year	Currently
Board, Chair	Janet Hutchinson (2012 – 2018)	Avnish Mehta As of November 2018
Audit Committee, Chair	Debra Giles (2015 - 2018)	Andrew Rodych As of January 2018

- Two new Board Members appointed in 2018
- Administrative leadership was consistent throughout 2018

# Environmental Scan

- Industry shift to digital delivery (books, magazines, recorded music and video) enhances reach of materials and supports accessibility
- But allows publishers to offer “access” rather than ownership
- This puts publishers more directly in competition with libraries
- As a result, the terms of access being offered to libraries are changing, which creates uncertainty in long term planning

# Sustainability

## ■ Real Estate

- Moved non customer-facing operations out of the core
- Opened “express” branch supported by existing full service branch as proof of concept
- Increased meeting and gathering space by centralizing storage of select collections
- Working with other City of Calgary units to co-locate where possible (Ex: Recreation, Fire)
- Using program vehicles to improve access rather than build

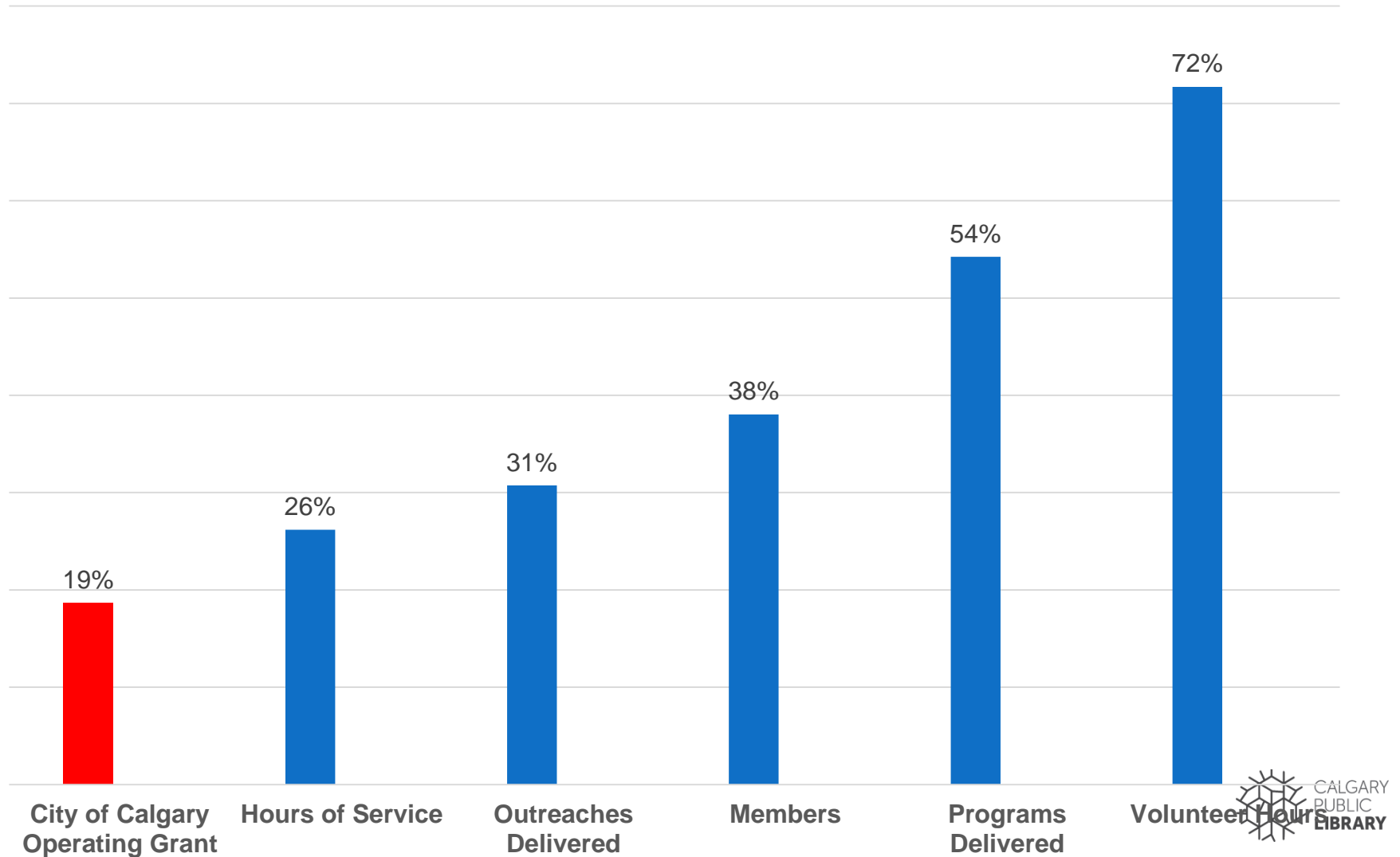
# Sustainability

## ■ Human Resources

- Revised job descriptions allowed for more flexibility in deployment
- Consolidation of management roles allowed for the creation of a team dedicated to driving innovation in services
- Expanded roles for volunteers (and number of volunteers) allowed staff to focus on their unique value-adding roles
- Self-serve check-out and check-in, along with centralized switchboard and AI-driven self help allow branch staff to be focused on the immediate customer experience

# Sustainability

Change 2015 to 2018



# Questions?