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Distribution

CITY CLERK'S DEPARTMENT

2018 Civic Partner Annual Report

Calgary Public Library



2018 Highlights

- Opening of new Central library – over 850,000 visits to date!
- Renovations at Village Square and Country Hills, including a new dinosaur Early Learning Centre
- Multi-use facility partnerships with opening of Rocky Ridge Express Library and construction of Seton Library
- Story Truck outreach to Day Homes and Calgary Housing

2018 Performance

Key Performance Measure	2018 Result
Attendance at Early Literacy Programs In-Library	151,075
Percent of users who think the Library is an essential resource for their child(ren)'s early childhood development	93.7%
Number of Early Literacy Programs Outside Library (105% increase over 2017)	1,781

Strategic Alignment: Calgary in the New Economy

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- A photograph of a Black man with glasses and a blue and white plaid shirt, sitting at a desk in a library. He is looking at a laptop. Behind him are tall bookshelves filled with books. The image is partially obscured by a red banner at the bottom.
- **800+ career and small business programs delivered to 3,731 participants**
 - **96,813 free online learning courses taken**

Strategic Alignment: Cultural Plan for Calgary

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- A photograph showing a group of people, including a woman with glasses and a patterned jacket, looking at a piece of art in a library setting. Bookshelves are visible in the background.
- 6 permanent pieces of Indigenous Placemaking Art at Central Library
 - Delivered 6 Indigenous staff training sessions with 320 registrations

Strategic Alignment: Enough For All Poverty Reduction Strategy



- Building Community Hubs
- New Story Truck outreach to Day Homes and Calgary Housing

Strategic Alignment: Creating a Vibrant City Core

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- 52,000+ visits on Central Library opening weekend
 - Memorial Park Library is a National Historic Site that hosted 484 programs

92% of Calgarians feel that the Library is an Inclusive Space

- 2018 Citizen Perspectives Survey

How we can improve:

- *Accessibility Review and Improvements at Central Library*
- *Commitment to review accessibility system-wide*

Questions?