



2018 Highlights

- Opening of new Central library over 850,000 visits to date!
- Renovations at Village Square and Country Hills, including a new dinosaur Early Learning Centre
- Multi-use facility partnerships with opening of Rocky Ridge Express Library and construction of Seton Library
- Story Truck outreach to Day Homes and Calgary Housing

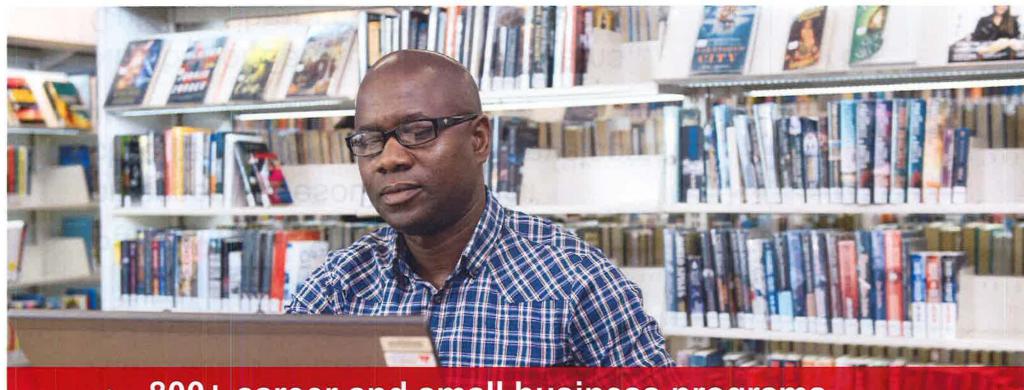


2018 Performance

Key Performance Measure	2018 Result
Attendance at Early Literacy Programs In-Library	151,075
Percent of users who think the Library is an essential resource for their child(ren)'s early childhood development	93.7%
Number of Early Literacy Programs Outside Library (105% increase over 2017)	1,781



Strategic Alignment: Calgary in the New Economy



- 800+ career and small business programs delivered to 3,731 participants
- 96,813 free online learning courses taken



Strategic Alignment: Cultural Plan for Calgary



- 6 permanent pieces of Indigenous Placemaking Art at Central Library
- Delivered 6 Indigenous staff training sessions with 320 registrations

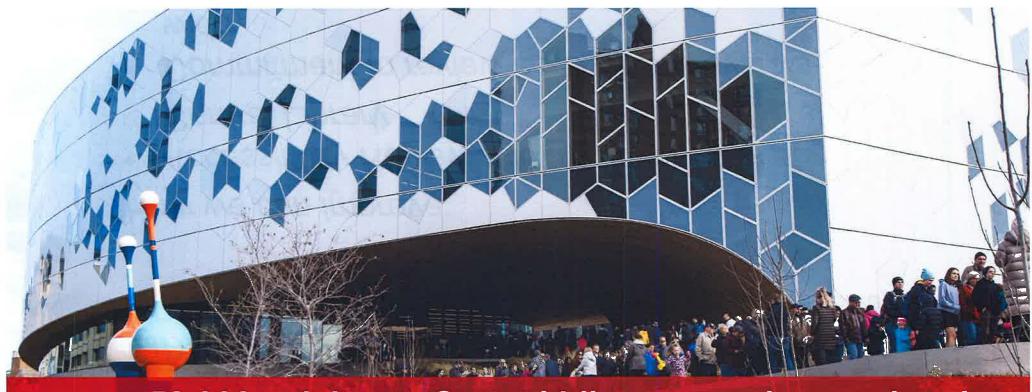


Strategic Alignment: Enough For All Poverty Reduction Strategy





Strategic Alignment: Creating a Vibrant City Core



- 52,000+ visits on Central Library opening weekend
- Memorial Park Library is a National Historic Site that hosted 484 programs



Calgary What We Heard & How We Responded

92% of Calgarians feel that the Library is an Inclusive Space

2018 Citizen Perspectives Survey

How we can improve:

- Accessibility Review and Improvements at Central Library
- Commitment to review accessibility systemwide



Questions?