



CITY OF CALGARY	
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IN COUNCIL CHAMBER	
MAR 22 2019	
ITEM:	AC2019-0307
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CITY CLERK'S DEPARTMENT	

<div> </div> <h3>Council's Imperatives</h3> <ol style="list-style-type: none"> 1. Integrated Service Delivery – Council is consistent in its view that the corporation needs to provide services in a much more coordinated and integrated way 2. Engaged Leadership – Council wants collaborative organizational leaders and managers that function together as a team 3. Trust and Confidence – Council is asking for an organization that is reliable, honest, effective, and that has its confidence and trust 4. Public Service Culture – Council wants the organization to deliver its services with a citizen and customer focused approach 5. Investment and Value – Council expects a sustainable financial plan from Administration that is responsible and creates value 	<div> </div>
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Corporate Strategic Plan: Contract With Council

1. Establish a cooperative and meaningful relationship with Council
2. **Develop a collaborative leadership and workforce culture**
3. Better serve our citizens, communities, and customers
4. Focus immediate and collective attention on planning and building a great city
5. Strengthen the Corporation's financial position

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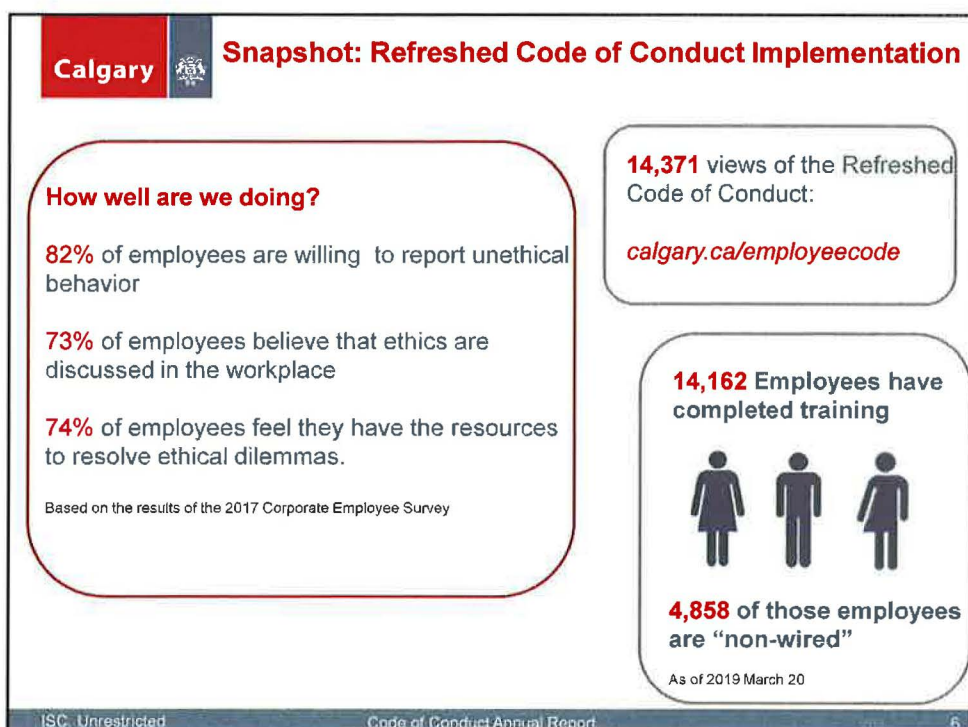


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Code of Conduct Progress

Complete	Research and review Code of Conduct best practices
Complete	Design and implement a value based Code of Conduct
Complete	Deliver a comprehensive Code of Conduct awareness campaign
Complete	Complete KPMG Ethics Audit Recommendations
In Progress, On Track	Deliver Code of Conduct training to all employees

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Administration Recommendation

1. That Audit Committee receive this report for information; and
2. That Audit Committee recommend that Council receive this report for information