

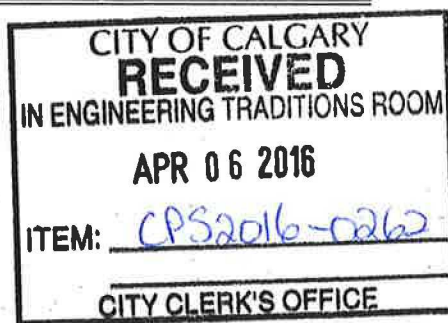


# Clifton Manor

A Division of the Brenda Stafford Foundation Ltd.

4726 - 8TH AVENUE S.E.  
CALGARY, ALBERTA  
T2A 0A8

TELEPHONE (403) 272-9831  
FAX (403) 248-5788



August 25th, 2015

Dear Resident,

**Regarding: Service charge increases effective October 1<sup>st</sup>, 2015.**

Clifton Manor is committed to providing quality of services to our residents. To ensure this level of service can be maintained, a review and comparative analysis of our service charges has recently been completed. The following increased service charges are reflective of inflationary and market rate adjustments.

- Cable Television: \$45.00 per month
- Personal Laundry: \$65.00 per month
- ID Bracelets: \$19.00

We are pleased to announce that rates for all other services remain unchanged for this coming year.

A comprehensive list of services and charges is available at reception. Thank you for continuing to make Clifton Manor your home and we trust that we will continue to work together, to provide quality care and services for you in a home-like and comfortable environment.

Sincerely,

Brenda Hannah, RN  
Administrator, Clifton Manor  
The Brenda Stafford Foundation  
Phone: 403.272-9831

Good morning committee members, ladies and gentlemen,

My name is Peter Tsang the last name spells as T as in Tom, S as in Sam, A as in Albert, N as in Nancy and G as in George.

I have been a resident in Edgemont since 1983.

Thank you for the opportunity addressing the Committee to bring up some of my concerns with the LEAF proposal.

When I first got to know about the proposed LEAF programme, I phoned one of the organizers in order to learn more about it. I asked about the budget for the programme. I was told the budget was in its website. I logged onto the website but could not find any reference to a budget.

I phoned the same organizer again. I asked about the budget and that I was not able to find any reference to a budget in the website. I was then told that there was no budget. The proposed tax levy for an Edgemont resident was based on the tax levy for another community close to Edgemont. The organizer was not transparent about not having a budget. In fact it could be characterized as deliberately misleading for not having a budget in the LEAF website.

I can understand invoking a certain budget and modify it for a specific situation. I suppose in preparing a budget for paving a certain road, one would use the actual cost for a similar stretch of road and make adjustment to allow for any difference in the two situations. In preparing a budget for drilling a well, I would use the recent cost of drilling a similar well. Modify the budget for different well depths, different surface conditions and any specific requirements.

The budget for the LEAF programme was apparently based on the tax levy for a certain community without accounting for any difference in the number of residents or any difference in the size and amount of roads and boulevards or any difference in area coverage in the two communities in question. The proposed tax levy was presented with the suggestion that it would be less than having a coffee or latte a day for a household.

This is not the way I would come to a budget. Apparently for the LEAF programme what is good for the goose is good for the gander. A monkey see monkey do approach to budgeting. If I had presented a budget in a similar manner, I would be kicked out of the conference room and will not be asked to prepare another budget ever. If one of your staff members had presented a budget in a similar manner, I believe you would not ask the same staff member to prepare another budget until the member had a chance to acquire additional training.

I also asked about their work programme. One of the items is to control dandelions in the boulevards but not for the rest of the green areas. This is ludicrous. Dandelion seeds from green areas would be blown to the boulevards in no time and continue to grow along the boulevards.

In conclusion, the organizer for the LEAF programme was not transparent, indeed intentionally misled on their poorly deliberated expense and budget. Their proposed work programme is suspect and likely not achieving the intended objective. In short the proposed LEAF programme is not worth the paper it is written on.

I would respectfully ask the committee to reject the proposed LEAF programme for the Edgemont community because of many inadequacies in the proposal.

Thank you

403-239-6230

ptcomm@telus.net