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| Calgary |  | CITY OF CALGARY RECEIVED IN COUNCIL CHAMBER |
| | | SEP 07 2016 |
| | | ITEM: <u>4.4 CPS2016-0633</u> <u>Distribution</u> CITY CLERK'S DEPARTMENT |
| <p>TLAC Terms of Reference Amendments and 2017 Work Plan and Budget – CPS2016-0633 Presentation to Committee 2016 September 7</p> | | |

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| Background | |
| <ul style="list-style-type: none"> • The TLAC Terms of Reference were adopted on 2007 September 10. • The Terms of Reference are amended and approved on an as-needed basis, most recently, at the 2014 July 21 Regular meeting of Council. • The TLAC work plan is approved by Council on an annual basis, most recently, at the 2015 December 14 Regular meeting of Council. | |
| 09/07/2016 | CPS-2016-0633 |



Terms of Reference Amendments:

Administration and TLAC recommend that the Terms of Reference be amended to:

- Include the TNC industry
- Align with the revised "Governance and Appointments of Boards, Commission and Committees" policy
- Update TLAC's name to Livery Transport Advisory Committee (LTAC)
- Streamline the reporting process



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2017 Work Plan

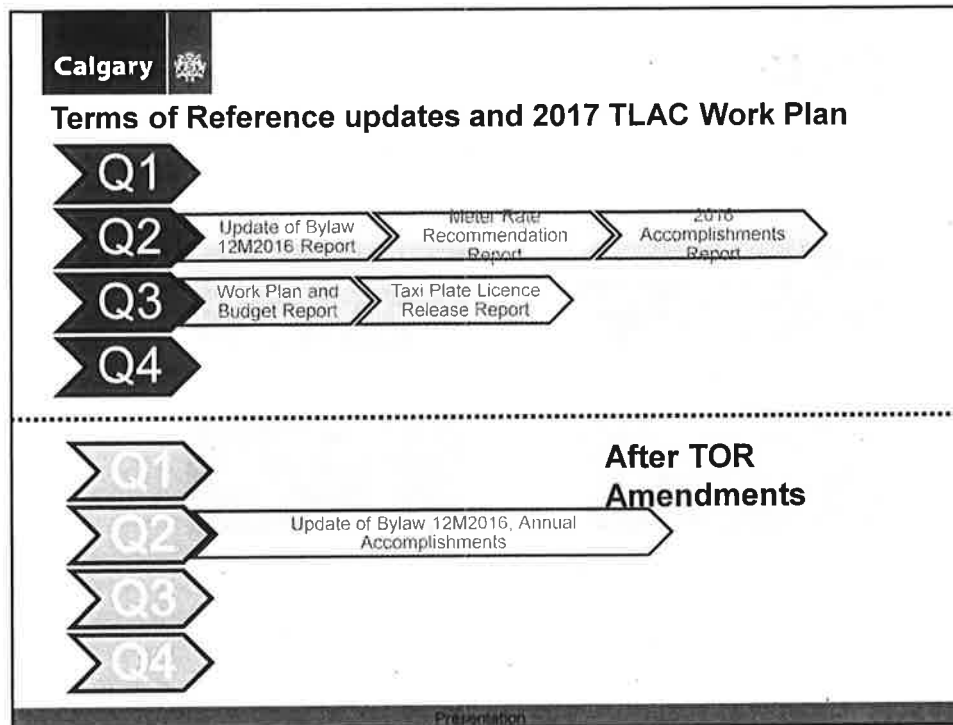
TLAC will report its annual progress to Council in 2017. This report will include:


- A status update on the implementation of bylaw 12M2016 which amended the Livery Bylaw to allow for TNCs
- 2016 highlights

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2017 Budget

LTS has allocated \$185,000 per year to TLAC. The funds are used for:


- Planning
- Honorariums (for TLAC and subcommittee members)
- Research
- Legal advice and consultation

The budget is funded through LTS licence fees and does not impact the mill rate.



Budget

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2016 Leger – Satisfaction with Taxi Services Survey Summary

Satisfaction is strong, but perceived value for money is down

Volume is down but frequency is up


Dispatch and online booking remain important

The frequency of taxi usage is not likely to increase next year

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Administration recommends that the SPC on Community and Protective Services recommend that Council:

1. Adopt the recommended changes to TLAC Terms of Reference;
2. Receive for information:
 - a. the 2017 TLAC Work Plan
 - b. the 2017 Operating Budget
 - c. the 2016 Leger – Satisfaction with Taxi Services Survey

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