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### One Calgary: 2019-2022 Service Plans and Budgets

Regular Meeting of Council November 26, 2018



Calgary

### Proposed 2019-2022 Service Plans and Budgets

#### What's included?

- Strategies that deliver on all Citizen Priorities and Council Directives (see Executive Summary and Strategy sections of Attachment 1)
- Proposed budget balances and falls within the financial means set by Council (including indicative property tax rate), and the available capital funding capacity
- Includes \$40 million in anticipated efficiencies, plus a commitment to achieve a further \$60 million for a total of \$100 million in efficiencies in 2019-2022
- Feedback has been incorporated from the September service plan previews and October 11 Special Meeting of Council, including additional funding proposed in five areas (Attachment 2)

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#### What's not included?

- Some additional investment options (Attachment 2)
- Material unfunded investments (PFC2018-1238)
- Further discussion needed regarding the non-residential tax shift (PFC2018-1134)

#### Assumptions (Spring 2018)

- Population growth (average = 1.3%)
- Calgary Municipal Price Index (average = 1.9%)
- Housing starts (average = 7,000/year)



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### Arriving at the proposed Service Plans and Budgets

#### Maintain momentum

- ✓ Produced \$607 million in savings from 2015-2018 so far
- Reduced the headcount by 508 positions between 2016 and 2018
- Maintained low residential property taxes compared to other jurisdictions

#### How?

- Starting point for each service = 2018 base budget
  - Leveraged strategies that produced previous savings
- Considered first all efficiencies and reduction scenarios
- Invest available funding to bring services to "minimum credible level"
- Funding for service enhancements on a priority basis (previous Council direction, aligning to Citizen Priorities and Council Directives)
- Integration of operating and capital planning

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# Approach for deciding the 'Minimum Credible Level' of a service

The first goal for the Service Leaders' Forum was to ensure that each service is at a 'minimum credible level' before considering enhancements / new offerings



#### Approach

- Determined for each service by respective Service Leaders in consultation with Service Owners and General Managers
- Iterative checks to ensure services are at 'minimum credible level' throughout the process

#### Criteria

- Community Impact
  - Short-Term (Service Delivery)
  - Long-Term (e.g., Municipal Development Plan, Calgary Transportation Plan)
- Employee and Corporation Impact
- Legislative Impact
- Alignment with Council Directives

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### Proposed service investments and reductions (tax-supported operating base budget)



Services with proposed investments:

- Affordable Housing
- Police Services
- Public Transit (including Specialized Transit)
- Sidewalks & Pathways
- Streets



Services with proposed budget reductions:

- Appeals & Tribunals
- Citizen Engagement & Insights
- Human Resources Support
- IT Solutions & Support
- Procurement & Warehousing
- Social Programs

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### **Proposed Tax Rate**

2019	2020	2021	2022
2.95% - 3.45%	2.5% - 3.0%	2.5% - 3.0%	2.5% - 3.0%
1.40%	0.40%	0.40%	0.40%
0.75%	ш.	-	
2.15%	0.4%	0.4%	0.4%
2.55%	2.35%	2.10%	1.90%
(1.30%)			~
1.25%	2.35%	2.10%	1.90%
3.40%	2.75%	2.50%	2.30%
0.05%	0.25%	0.5%	0.7%
3.45%	3.0%	3.0%	3.0%
	<ul> <li>2.95% - 3.45%</li> <li>1.40%</li> <li>0.75%</li> <li>2.15%</li> <li>2.55%</li> <li>(1.30%)</li> <li>1.25%</li> <li>3.40%</li> <li>0.05%</li> </ul>	2.95% - 3.45%       2.5% - 3.0%         1.40%       0.40%         0.75%       -         2.15%       0.4%         2.55%       2.35%         (1.30%)       -         1.25%       2.35%         3.40%       2.75%         0.05%       0.25%	2.95% - 3.45%       2.5% - 3.0%       2.5% - 3.0%         1.40%       0.40%       0.40%         0.75%       -       -         2.15%       0.4%       0.4%         2.55%       2.35%       2.10%         (1.30%)       -       -         1.25%       2.35%       2.10%         3.40%       2.75%       2.50%         0.05%       0.25%       0.5%

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### **One-Time Budget Strategy**

		2019	2020	2021	2022	
	Final approved indicative tax rate increase	2.95% - 3.45%	2.5% - 3.0%	2.5% - 3.0%	2.5% - 3.0%	
	Actively developing community growth	1.40%	0.40%	0.40%	0.40%	÷
	New community growth	0.75%	100	i.e	15	
	Total proposed tax rate for growth	2.15%	0.4%	0.4%	0.4%	
	Proposed tax rate without growth	2.55%	2.35%	2.10%	1.90%	
	Waste & Recycling financial policy change	(1.30%)	2	19 <b>1</b> 1	-	
	Total proposed tax rate without growth	1.25%	2.35%	2.10%	1.90%	
One-Time	Total proposed tax rate before one-time requests	3.40%	2.75%	2.50%	2.30%	
	Availability within the approved tax rate range	0.05%	0.25%	0.5%	0.7%	Total
	Funding capacity available to fund one-time requests		\$4M	\$13M	\$28M	\$44M
Budget	Cne-time funding proposed requiring funding	\$15M	\$28M	\$18M	\$15M	\$76M
Strategy	Efficiency savings strategy	•		32M	*	\$32M
	Maximum Budget Savings Account bridge financing required	\$15M	\$24 M	\$5M	20	\$44M
	Total proposed tax rate	3.45%	3.0%	3.0%	3.0%	

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### **Typical Calgary household impact**



## Estimated monthly impact of residential property tax and selected rate increases on a typical Calgary household

	2019	2020	2021	2022
Property Tax (based on 2018 assessment of \$480,000)	\$5.40	\$4.85	\$5.00	\$5.15
Utilities (Water, Wastewater, Stormwater)	(\$0.32)	(\$0.52)	(\$0.79)	(\$0.60)
Total Property Tax & Utilities	\$5.08	\$4.33	\$4.21	\$4.55
Waste & Recycling	\$4.40*	\$0.40	\$0.40	\$0.40
Total	\$9.48	\$4.73	\$4.61	\$4.95

\* Reflects the Waste & Recycling financial policy change

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### Investment Options- arising from Sept/Oct discussions

1	Included, with additional funding proposed, in the proposed plans and budgets	2 For Council consideration (capital budget ir	nplications)			
	<b>Operating</b> 1.5 Wheelchair accessible taxis (\$700k one-time) 1.3 Integrated Civic Facilities Plan (\$300k) 1.4 Main Streets (\$190k one-time) <b>Capital</b> 1.1 Affordable Housing (\$31 million) 1.2 Civic Partners – Vivo (\$22.5 million) 1.3 Integrated Civic Facilities Plan (\$16 million) 1.4 Main Streets (\$30 million)	<ul> <li>2.1 Affordable Housing</li> <li>2.2 Arts &amp; Culture</li> <li>2.3 Better citizen engagement</li> <li>2.4 Civic Partners</li> <li>2.5 Maintain/enhance tree canopy</li> <li>2.6 Missing links (Sidewalks &amp; Pathways, Streets)</li> <li>2.7 Pedestrian Strategy</li> </ul>	Up to \$119 million requested Approx. \$43 million available			
4	No additional budget recommended at this time Operating 4.1 Acceleration of improved corporate capacity and	<ul> <li>For Council consideration (operating budget implications)</li> <li>3.1 Arts &amp; Culture - Festival and events subsidy, and additional funding for Calgary Arts Development Authority</li> </ul>				
	capability for an integrated new community, established area and industrial area strategy 4.2 Crime prevention through policing 4.5 Snow and ice control <b>Capital</b> 4.3 Infrastructure gap	<ul> <li>3.2 Better citizen engagement</li> <li>3.3 Civic Partners</li> <li>3.4 Crime prevention through social development and environmental design</li> <li>3.5 Sustainable funding for low income transit</li> </ul>	Total requests \$36 million No current capacity available within			
C2018-1158 Prese ISC: UNRESTRICT	4.4 Maintain 4-car trains		indicative tax rate			