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One Calgary: 2019-2022 Service Plans and Budgets

Regular Meeting of Council November 26, 2018



Calgary

Proposed 2019-2022 Service Plans and Budgets

What's included?

- Strategies that deliver on all Citizen Priorities and Council Directives (see Executive Summary and Strategy sections of Attachment 1)
- Proposed budget balances and falls within the financial means set by Council (including indicative property tax rate), and the available capital funding capacity
- Includes \$40 million in anticipated efficiencies, plus a commitment to achieve a further \$60 million for a total of \$100 million in efficiencies in 2019-2022
- Feedback has been incorporated from the September service plan previews and October 11 Special Meeting of Council, including additional funding proposed in five areas (Attachment 2)

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What's not included?

- Some additional investment options (Attachment 2)
- Material unfunded investments (PFC2018-1238)
- Further discussion needed regarding the non-residential tax shift (PFC2018-1134)

Assumptions (Spring 2018)

- Population growth (average = 1.3%)
- Calgary Municipal Price Index (average = 1.9%)
- Housing starts (average = 7,000/year)



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Arriving at the proposed Service Plans and Budgets

Maintain momentum

- ✓ Produced \$607 million in savings from 2015-2018 so far
- Reduced the headcount by 508 positions between 2016 and 2018
- Maintained low residential property taxes compared to other jurisdictions

How?

- Starting point for each service = 2018 base budget
 - Leveraged strategies that produced previous savings
- Considered first all efficiencies and reduction scenarios
- Invest available funding to bring services to "minimum credible level"
- Funding for service enhancements on a priority basis (previous Council direction, aligning to Citizen Priorities and Council Directives)
- Integration of operating and capital planning

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Approach for deciding the 'Minimum Credible Level' of a service

The first goal for the Service Leaders' Forum was to ensure that each service is at a 'minimum credible level' before considering enhancements / new offerings



Approach

- Determined for each service by respective Service Leaders in consultation with Service Owners and General Managers
- Iterative checks to ensure services are at 'minimum credible level' throughout the process

Criteria

- Community Impact
 - Short-Term (Service Delivery)
 - Long-Term (e.g., Municipal Development Plan, Calgary Transportation Plan)
- Employee and Corporation Impact
- Legislative Impact
- Alignment with Council Directives

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Proposed service investments and reductions (tax-supported operating base budget)



Services with proposed investments:

- Affordable Housing
- Police Services
- Public Transit (including Specialized Transit)
- Sidewalks & Pathways
- Streets



Services with proposed budget reductions:

- Appeals & Tribunals
- Citizen Engagement & Insights
- Human Resources Support
- IT Solutions & Support
- Procurement & Warehousing
- Social Programs

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Proposed Tax Rate

2019	2020	2021	2022
2.95% - 3.45%	2.5% - 3.0%	2.5% - 3.0%	2.5% - 3.0%
1.40%	0.40%	0.40%	0.40%
0.75%	ш.	-	
2.15%	0.4%	0.4%	0.4%
2.55%	2.35%	2.10%	1.90%
(1.30%)			~
1.25%	2.35%	2.10%	1.90%
3.40%	2.75%	2.50%	2.30%
0.05%	0.25%	0.5%	0.7%
3.45%	3.0%	3.0%	3.0%
	 2.95% - 3.45% 1.40% 0.75% 2.15% 2.55% (1.30%) 1.25% 3.40% 0.05% 	2.95% - 3.45% 2.5% - 3.0% 1.40% 0.40% 0.75% - 2.15% 0.4% 2.55% 2.35% (1.30%) - 1.25% 2.35% 3.40% 2.75% 0.05% 0.25%	2.95% - 3.45% 2.5% - 3.0% 2.5% - 3.0% 1.40% 0.40% 0.40% 0.75% - - 2.15% 0.4% 0.4% 2.55% 2.35% 2.10% (1.30%) - - 1.25% 2.35% 2.10% 3.40% 2.75% 2.50% 0.05% 0.25% 0.5%

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One-Time Budget Strategy

		2019	2020	2021	2022	
	Final approved indicative tax rate increase	2.95% - 3.45%	2.5% - 3.0%	2.5% - 3.0%	2.5% - 3.0%	
	Actively developing community growth	1.40%	0.40%	0.40%	0.40%	÷
	New community growth	0.75%	100	i.e	15	
	Total proposed tax rate for growth	2.15%	0.4%	0.4%	0.4%	
	Proposed tax rate without growth	2.55%	2.35%	2.10%	1.90%	
	Waste & Recycling financial policy change	(1.30%)	2	19 1 1	-	
	Total proposed tax rate without growth	1.25%	2.35%	2.10%	1.90%	
One-Time	Total proposed tax rate before one-time requests	3.40%	2.75%	2.50%	2.30%	
	Availability within the approved tax rate range	0.05%	0.25%	0.5%	0.7%	Total
	Funding capacity available to fund one-time requests		\$4M	\$13M	\$28M	\$44M
Budget	Cne-time funding proposed requiring funding	\$15M	\$28M	\$18M	\$15M	\$76M
Strategy	Efficiency savings strategy	•		32M	*	\$32M
	Maximum Budget Savings Account bridge financing required	\$15M	\$24 M	\$5M	20	\$44M
	Total proposed tax rate	3.45%	3.0%	3.0%	3.0%	

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Typical Calgary household impact



Estimated monthly impact of residential property tax and selected rate increases on a typical Calgary household

	2019	2020	2021	2022
Property Tax (based on 2018 assessment of \$480,000)	\$5.40	\$4.85	\$5.00	\$5.15
Utilities (Water, Wastewater, Stormwater)	(\$0.32)	(\$0.52)	(\$0.79)	(\$0.60)
Total Property Tax & Utilities	\$5.08	\$4.33	\$4.21	\$4.55
Waste & Recycling	\$4.40*	\$0.40	\$0.40	\$0.40
Total	\$9.48	\$4.73	\$4.61	\$4.95

* Reflects the Waste & Recycling financial policy change

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Investment Options- arising from Sept/Oct discussions

1	Included, with additional funding proposed, in the proposed plans and budgets	2 For Council consideration (capital budget ir	nplications)			
	Operating 1.5 Wheelchair accessible taxis (\$700k one-time) 1.3 Integrated Civic Facilities Plan (\$300k) 1.4 Main Streets (\$190k one-time) Capital 1.1 Affordable Housing (\$31 million) 1.2 Civic Partners – Vivo (\$22.5 million) 1.3 Integrated Civic Facilities Plan (\$16 million) 1.4 Main Streets (\$30 million)	 2.1 Affordable Housing 2.2 Arts & Culture 2.3 Better citizen engagement 2.4 Civic Partners 2.5 Maintain/enhance tree canopy 2.6 Missing links (Sidewalks & Pathways, Streets) 2.7 Pedestrian Strategy 	Up to \$119 million requested Approx. \$43 million available			
4	No additional budget recommended at this time Operating 4.1 Acceleration of improved corporate capacity and	 For Council consideration (operating budget implications) 3.1 Arts & Culture - Festival and events subsidy, and additional funding for Calgary Arts Development Authority 				
	capability for an integrated new community, established area and industrial area strategy 4.2 Crime prevention through policing 4.5 Snow and ice control Capital 4.3 Infrastructure gap	 3.2 Better citizen engagement 3.3 Civic Partners 3.4 Crime prevention through social development and environmental design 3.5 Sustainable funding for low income transit 	Total requests \$36 million No current capacity available within			
C2018-1158 Prese ISC: UNRESTRICT	4.4 Maintain 4-car trains		indicative tax rate			