

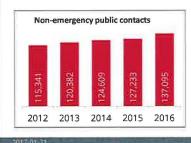


Calgary Ensuring safe communities



How are we doing?

- One in nine Calgarians reached through community engagement
- · Identified and addressed public safety risks



Our story

- · Education, prevention and enforcement
- Fentanyl crisis and river safety
- · New partnership initiatives

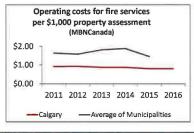


Calgary Leading in service to citizens



How are we doing?

- 99% citizen satisfaction
- · Comparatively efficient and effective to others
- · Maintained accredited agency status



Our story

- Revised performance measurement approach
- Reducing risks
- Department alignment



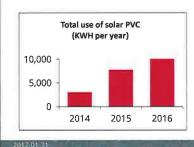


stewardship



How are we doing?

- ISO 14001 registration
- · LEED Gold certification
- Compliance with National Energy Code of Canada



Our story

- · Health, safety and environmental practices
- Hazardous waste diversion
- Supporting sprinklers

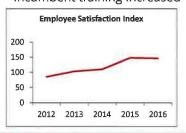


Calgary Waluing and empowering our workforce



How are we doing?

- Maintained employee satisfaction index
- Continued to implement Diversity and Inclusion Framework
- · Incumbent training increased



Our story

- Labour and Management **Progress Forum**
- · Psychological health & safety
- · Supporting staff and training



Calgary 5 Building service resiliency through emergency management

How are we doing?

- · Responded to severe weather events
- Tri-Services Criminal Mass Casualty Incident agreement
- · Prepared with partners

Fort McMurray response

- 450 firefighters deployed
- 88,000 people evacuated
- 2,400 structures destroyed by fire
- Provided additional services, including mapping, vehicle logistics, on-site mobile maintenance, and assistance at shelters

Our story

- Fort McMurray
- Preparedness
- Partnerships and collaboration



Calgary A Zero-Based Review



- Implementation progress made on 33 of 35 approved recommendations
- 10 recommendations completed
- · Operating budget savings of \$11.5 million achieved
- · On track to realize full financial efficiencies of up to \$15.1 million by 2018





ZBR - Organizational efficiency and effectiveness



Achievements

- ✓ Reduced management team, realizing \$800 thousand financial efficiency (On track to achieve full \$1 million by 2018)
- ✓ Continued implementation of key diversity and inclusion strategies: awareness, communication, training, performance measures, recruiting, community presence, support and resources

Calgary 👼 ZBR - Resource optimization



Achievements

- ✓ Optimized deployment and response
- ✓ Maintained emergency medical response
- ✓ Maintained CFAl accreditation
- ✓ Optimized training resources
- ✓ Reduced annual operating budget increase allocated to meet the demands of growth (On track to realize full ZBR savings by 2018)



Calgary 🚲 ZBR - Asset and facility management



Achievements

- ✓ Continued specification process for apparatus and equipment inhouse, as well as maintenance of apparatus
- ✓ Explored options for more efficient light fleet management
- ✓ Implemented advanced lifecycle management software
- ✓ Maintained involvement in the planning processes for new communities
- ✓ Identified opportunities for multi-use stations, collaborated with other City partners and developed a multi-use compatibility profile
- ✓ Designated a CFD liaison to participate in the multi-use facility planning process
- ✓ Identified opportunities for request provisions from developers





Administration Recommendation

That the SPC on Community and Protective Services recommends that Council:

Receives the Calgary Fire Department Sustainability Plan and Zero-Based Review Progress Update for information.

