

Calgary



Calgary Parks Enhanced Maintenance Program Review CPS2017-0210

SPC on Community &
Protective Services
2017 March 01

CITY OF CALGARY
RECEIVED
IN COUNCIL CHAMBER

MAR 01 2017

ITEM: 6.1 CPS2017-0210
Distribution
CITY CLERK'S DEPARTMENT
Fr: Administration

Calgary



Overview

- Enhanced Maintenance Program Review – directed by Council in March 2016 (CPS2016-0198)
- Notice of Motion - November 2016: 2 Year Banner/Flower Pilot Program Approved by Council (CPS2016-0869)
- Annually – review of Special Tax Levy bylaws



Funding Models: Special Tax Levy vs. Private Funding

	Special Tax Levy	Private
Current Agreements	12	17
Special Tax Bylaw required (MGA)	✓	✗
Community petition required	✓	✗
Reviewed annually by Council	✓	✗
AGM vote every 5 years	✓	✗
Annual grant by Calgary Parks in lieu of select maintenance	✓	✓
Funds collected via special tax levy	✓	✗
Funds collected privately via HOA or RA (caveat on title)	✗	✓
Funds required to be used for identified maintenance activities	✓	✗

Program Review Framework

Assess Current State	Develop Program Amendments	Report Back
<ul style="list-style-type: none"> Consult with participating communities Internal assessment of current program Review current business model and program principles 	<ul style="list-style-type: none"> Investigate and update program principles Consult with internal/external stakeholders Review timeframe and cost implications 	<ul style="list-style-type: none"> Summarize results of review Provide recommendations for future state Provide implementation plan and timeline

Feedback: Program Benefits

Common themes:

- Community Engagement
- Community Investment
- Aesthetics
- Asset Protection



Feedback: Program Challenges

Common themes:

Communication	Clarity	Consistency
<ul style="list-style-type: none"> • Publicly available information • Common points of contact • Program notices 	<ul style="list-style-type: none"> • Petition/voting rules • Elements eligible for enhanced maintenance • Grant allocation • Maintenance Responsibilities 	<ul style="list-style-type: none"> • Reporting standards • Program management • Contract administration • Service provision



Core Principles

Current:

- Community-led process
- Encourage community involvement
- Improve visual aesthetics
- Increase community pride



Additional:

- Manage public assets for long term sustainability
- Adhere to best practices for public assets
- Program continues to be self-financed



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Proposed Program Amendments

Improve Communication

- Establish web-based public information source
- Increased communication between the City, enhanced communities, and citizens
- Develop centralized Calgary Parks resource, on a cost recovery basis, dedicated to enhanced communities
- Act as advisor to communities

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Improve Clarity

- Improve standard practices for petitions and re-affirmation votes
- Confirm park elements which are eligible to be enhanced, and to what extent

Improve Consistency

- Transition of service provision to private contractors prior to 2019
- Articulate standard Best Practices for park elements
- Ensure ongoing conservation of public assets
- Update program agreements and standards
- Improve consistency in maintenance costs and grant allotments
- Support communities and ensure satisfactory contractor performance
- Recommend new communities enter the program in their entirety

That the SPC on Community and Protective Services recommend that Council:

1. Receive this report for information; and
2. Direct Administration to implement the proposed program amendments contained in Attachment 1 in 2017 and 2018.