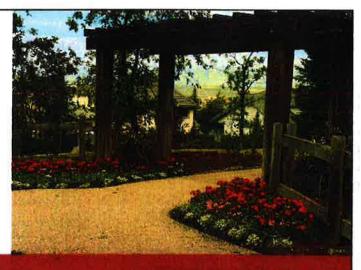
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Calgary Parks Enhanced Maintenance Program Review CPS2017-0210

SPC on Community & Protective Services 2017 March 01

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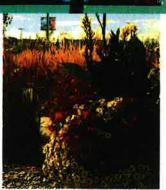
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## **Overview**

 Enhanced Maintenance Program Review - directed by Council in March 2016 (CPS2016-0198)

- · Notice of Motion November 2016: 2 Year Banner/Flower Pilot Program Approved by Council (CPS2016-0869)
- · Annually review of Special Tax Levy bylaws





Fr: Administration

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### **Funding Models:** Special Tax Levy vs. Private Funding

	Special Tax Levy	Private
Current Agreements	12	17
Special Tax Bylaw required (MGA)	<b>3</b>	<b>3</b>
Community petition required	<b>3</b>	<b>3</b>
Reviewed annually by Council	<b>Ø</b>	8
AGM vote every 5 years	<b>3</b>	8
Annual grant by Calgary Parks in lieu of select maintenance	•	9
Funds collected via special tax levy	0	× ×
Funds collected privately via HOA or RA (caveat on title)	8	•
Funds required to be used for indentified maintenance activities	0	8

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**Program Review Framework** 

Assess Current State

**Develop Program Amendments** 

Report Back

- Consult with participating communities
- Internal assessment of current program
- Review current business model and program principles
- Investigate and update program principles
- Consult with internal/external stakeholders
- Review timeframe and cost implications
- Summarize results of review
- Provide recommendations for future state
- Provide implementation plan and timeline

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# Feedback: Program Benefits

### Common themes:

- Community Engagement
- Community Investment
- Aesthetics
- Asset Protection





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# Feedback: Program Challenges

### Common themes:

Communication	Clarity	Consistency
<ul> <li>Publicly available information</li> </ul>	Petition/voting rules	Reporting standards
0	Elements eligible for	Program
<ul> <li>Common points of contact</li> </ul>	enhanced maintenance	management
oo, naoc		Contract
<ul> <li>Program notices</li> </ul>	Grant allocation	administration
	Maintenance     Responsibilities	Service provision

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### **Core Principles**

### **Current:**

- · Community-led process
- Encourage community involvement
- Improve visual aesthetics
- · Increase community pride

### Additional:

- · Manage public assets for long term sustainability
- Adhere to best practices for public assets
- · Program continues to be self-financed





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### **Proposed Program Amendments**

### Improve Communication

- Establish web-based public information source
- Increased communication between the City, enhanced communities, and citizens
- Develop centralized Calgary Parks resource, on a cost recovery basis, dedicated to enhanced communities
- · Act as advisor to communities



### **Proposed Program Amendments**

### **Improve Clarity**

- Improve standard practices for petitions and reaffirmation votes
- Confirm park elements which are eligible to be enhanced, and to what extent

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### **Proposed Program Amendments**

### **Improve Consistency**

- Transition of service provision to private contractors prior to 2019
- Articulate standard Best Practices for park elements
- Ensure ongoing conservation of public assets
- Update program agreements and standards
- Improve consistency in maintenance costs and grant allotments
- Support communities and ensure satisfactory contractor performance
- Recommend new communities enter the program in their entirety

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### Recommendations

That the SPC on Community and Protective Services recommend that Council:

- 1. Receive this report for information; and
- 2. Direct Administration to implement the proposed program amendments contained in Attachment 1 in 2017 and 2018.

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