

SENIORS AGE-FRIENDLY STRATEGY – DEFERRAL REQUEST

EXECUTIVE SUMMARY

This report requests a deferral to combine its content with an upcoming report directed to SPC on Community and Protective Services in Q4 2017. The deferral will enable Administration not only to identify key performance indicators for the *Seniors Age-Friendly Strategy and Implementation Plan 2015-2018* (known as the Strategy), to further consult with members of Council, to collect baseline data on population-level indicators, and to identify potential resource requirements for 2019-2022 Action Plan. The additional information will allow Administration to assess The Strategy's impact and The Corporation's role in ensuring quality of life for Calgary citizens as they age.

ADMINISTRATION RECOMMENDATION

That the SPC on Community and Protective Services recommends that Council defer the report on the Seniors Age-Friendly Strategy key performance indicators to be integrated with the Q4 2017 report on key seniors issues and key performance indicators.

PREVIOUS COUNCIL DIRECTION / POLICY

On 2016 November 7, Council received CPS2016-0766 for information and directed Administration:

“to report back to Council through the SPC on Community and Protective Services, by Q2 2017 on the Key Performance Indicators and engage Council in refining these in considering resource requirements”; and
“to support the Seniors Age-Friendly Strategy and to report back to the SPC on Community and Protective Services on key issues and Key Performance Indicators by Q4 2017.”

On 2015 June 29, Council approved the Seniors Age-Friendly Strategy Update report (CPS2015-0491) including the attached *Seniors Age-Friendly Strategy and Implementation Plan 2015-2018*, and directed Administration to “report back on the progress of the implementation of the strategy no later than 2016 October.”

BACKGROUND

The Strategy is a city-wide plan to prepare for Calgary's aging population. It was developed using the World Health Organization's Global Age-Friendly Cities framework, and involves the contributions of all levels of government, Alberta Health Services, the University of Calgary, non-profit organizations, the private sector, and older adult community members. The Strategy includes population-level results, strategies, and proposed actions in six local priority areas:

- Access to information and services;
- Community support and health;
- Housing;
- Participation and inclusion;
- Prevention and response to elder abuse; and
- Transportation and mobility.

On 2016 October 2017, Administration presented to the SPC on Community and Protective Services on the implementation of the Strategy. In addition to accepting the report for information, Council directed that Administration deliver reports on key performance indicators in Q2 and Q4 2017.

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INVESTIGATION: ALTERNATIVES AND ANALYSIS

As Administration proceeds with the identification of key performance indicators related to the the Strategy, it has become apparent that baseline data on population-level indicators as well as business planning and budget implications for 2019-2022 for aligned initiatives across The Corporation would enable the SPC on Community and Protective Services to assess the Seniors Age-Friendly Strategy's impact on quality of life for Calgary citizens as they age. Since some of that work is still being compiled, Administration recommends that one report, rather than two, be presented in 2017.

By deferring the current report and integrating it with the report to be presented in Q4 2017, Council will receive a comprehensive review of:

- Key performance indicators throughout The Corporation that contribute to the implementation of the Strategy;
- Complete baseline measurement of population-level indicators; and
- Resource implications that may be brought forward for consideration in the 2019-2022 business plan and budget.

Stakeholder Engagement, Research and Communication

Administration has engaged with relevant business units to identify key performance indicators that can be used to measure The City's role in preparing for Calgary's aging population. Further engagement will take place by Q4 2017 with Council members to consider key performance indicators, and with relevant business units in order to determine budget implications for resource requirements for 2019-2022 for aligned initiatives.

Strategic Alignment

The Strategy aligns with Council's 2015-2018 Priority for a prosperous city P8: Respond to the needs of an aging population.

Due to its broad, cross-departmental scope, the Strategy aligned with a number of corporate policies and plans, including the Municipal Development Plan, Calgary Transportation Plan, Corporate Housing Affordability Strategy, Step Forward Pedestrian Strategy, Corporate Accessibility Policy, Fair Calgary Policy, Plain Language Policy, Engage Framework, Active Aging Strategy, and the Social Sustainability Framework. A deferral would allow sufficient time for Administration to identify key performance indicators, collect baseline data on population-level indicators, and identify budget implications for 2019-2022 for aligned initiatives across The Corporation.

Social, Environmental, Economic (External)

Not applicable to this deferral report. Implications of the current economic situation will be addressed in the report that is presented in Q4 on this subject.

Financial Capacity

Current and Future Operating Budget:

Not applicable to this report.

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Current and Future Capital Budget

Not applicable to this report.

Risk Assessment

The Strategy has a community-wide scope and involves a variety of community stakeholders. To analyse The City's role without considering the context of the Strategy, would provide incomplete information. It is necessary to consider not only key performance indicators for The Corporation, but also population-level baseline data and the roles of other stakeholders in contributing to population-level results. By deferring the report until Q4 2017, Administration can present a comprehensive set of key performance indicators, baseline population-level data, and recommendations for resources required. With this information, Council will be able to more effectively consider the resource requirements of preparing for an aging population.

REASON FOR RECOMMENDATION:

The deferral of the Q2 report will enable Administration to not only collect and assess key performance indicators from across The Corporation, but also collect baseline measurement of population-level indicators, and identify resource implications for consideration in the 2019-2022 business plan and budget.

ATTACHMENTS

None