

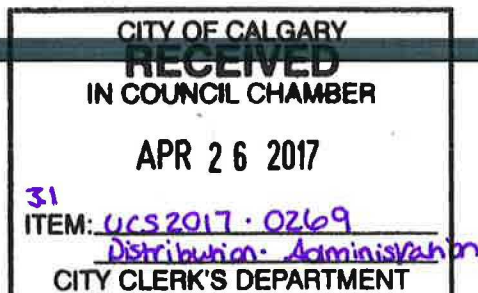


Environmental Compliance and Performance Highlights

- No enforcement actions by regulators.
- Improved compliance with on-time substance release reporting to regulators (97 per cent).
- Continued reduction of corporate GHG emissions.
- Successful second year of ReTree YYC with substantial increase in trees planted and pruned.
- Framework developed for renewed corporation-wide environmental management system: risk-based and city-specific, based on ISO 14001 standard.

Year	Corporate GHG Emissions	2020 Target
2010	~750	~500
2011	~750	~500
2012	~700	~500
2013	~800	~500
2014	~750	~500
2015	~700	~500
2016	~650	~500

April 26, 2017 | Presentation
2





Climate Program Highlights



- Climate Program developed, focusing on leadership support, capacity building and development of the Climate Resilience Plan.
- Climate vulnerability and risk assessment completed for Calgary.
- Climate Resilience Plan for climate change mitigation and adaptation will align with existing initiatives and plans (e.g. Corporate Energy Plan, 100 Resilient Cities).

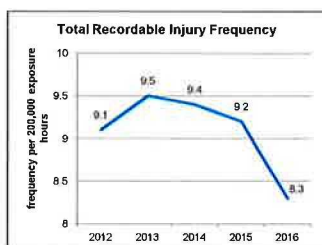


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3



Safety Compliance and Performance Highlights



- Successful Certificate of Recognition (COR) audit with passing score of 87 per cent.
- Decrease in total number of recordable injuries.
- Improved compliance with on-time reporting of WCB-reportable injuries/illnesses (75 per cent).
- Improved employee perceptions that information regarding job hazards is communicated in a timely manner.



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4



Safety Compliance and Performance Highlights



- Collaborated with Human Resources on wellness initiatives such as a pilot project to incorporate psychological risk factors into Job Demands Analyses.
- Established a Safety Culture Program to further develop the values, behaviours and attitudes necessary for strong health and safety performance.
- Continued participation in the Industry Task Force Association to influence changes in Workers' Compensation Board requirements.



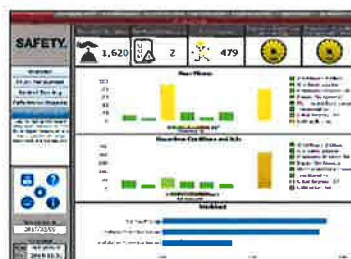
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6



Improvements to EHS Reporting

- Semi-annual reporting to Committee on corporate EHS performance and compliance using Results-Based Accountability (RBA) format.
- Improved data analysis, including leading and lagging performance measures.
- Development of real-time safety performance dashboards for business units. Dashboards use data from online safety reporting system.



April 26, 2017 | Presentation

6

