



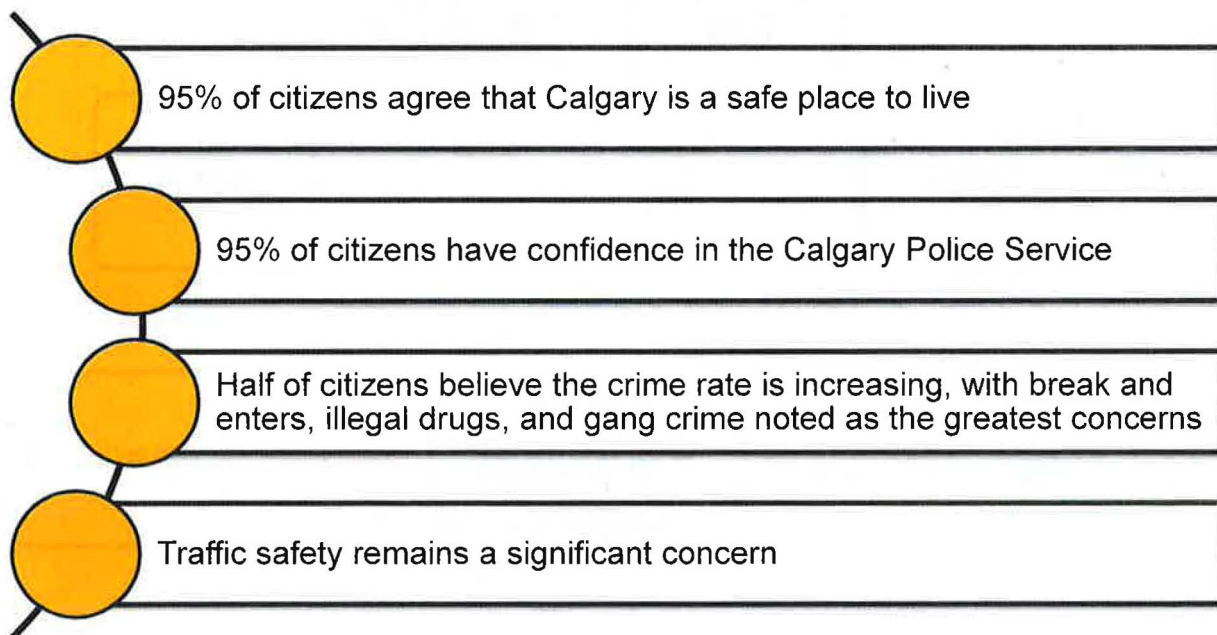
Standing Policy Committee on Community and Protective Services

Chief Constable Roger Chaffin

May 2017

Citizen Engagement |

Calgary Police Commission Annual Citizen Survey (2016)



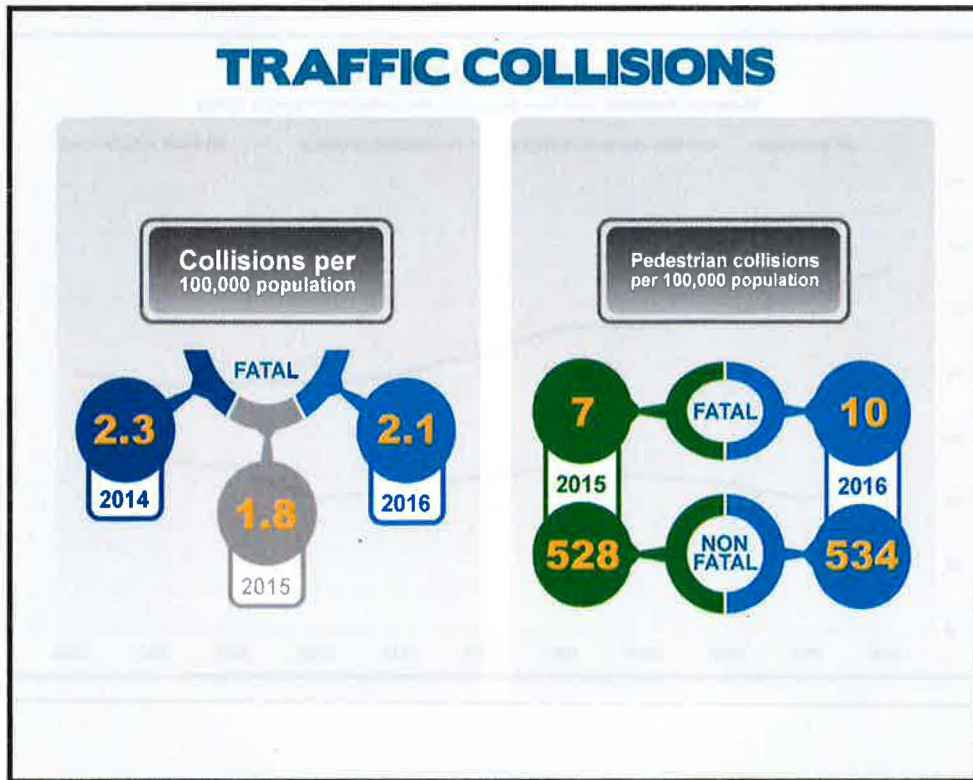
Calls for Service |



Crime Reduction |



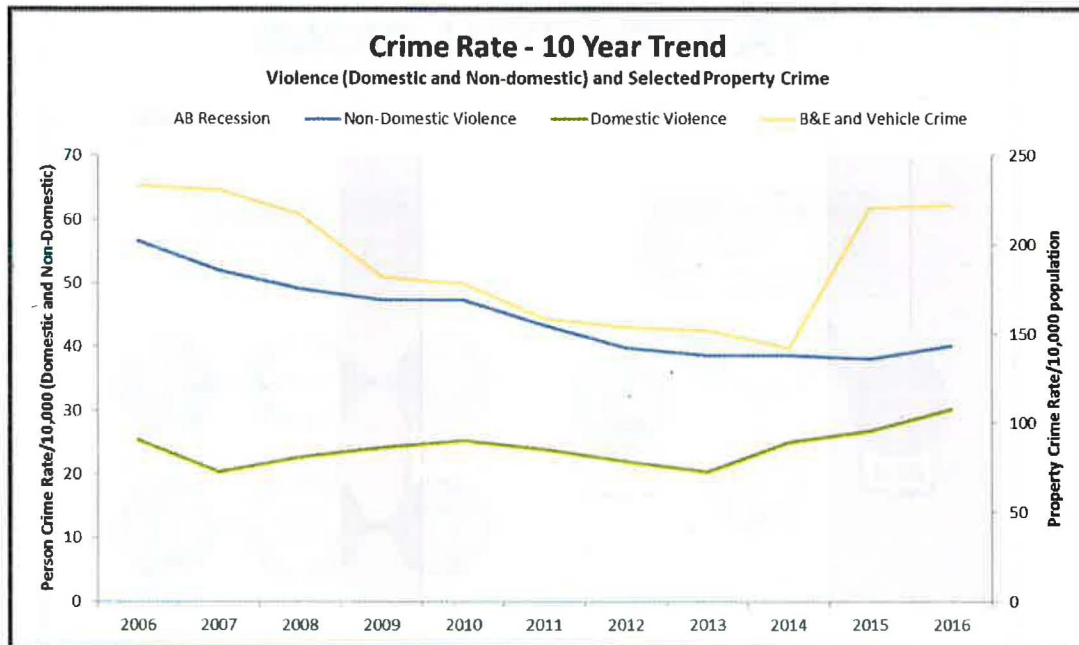
Traffic Safety |



Current Environment |



Crime Trends |



Recent Successes |

B&E Teams

May. 2016 - Jan. 2017

346 investigations/operations

683 criminal charges

\$1.75 million worth of stolen property recovered

District Operations Teams

Aug. 2016 - Jan. 2017

408 investigations/operations

944 criminal charges

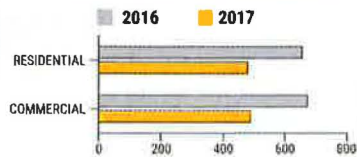
\$1.12 million worth of stolen property recovered

Recent Successes – February 2017 |

Making Progress



BREAK & ENTERS



Residential & commercial B&Es **27%** from 2016

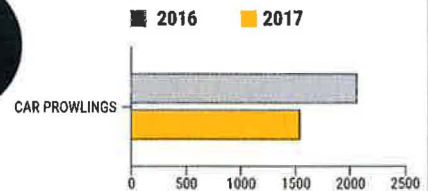
For the **1st time since 2014** B&Es dropped below the 5-year avg

B&Es continue to be our citizens' #1 PRIORITY

#1 PRIORITY



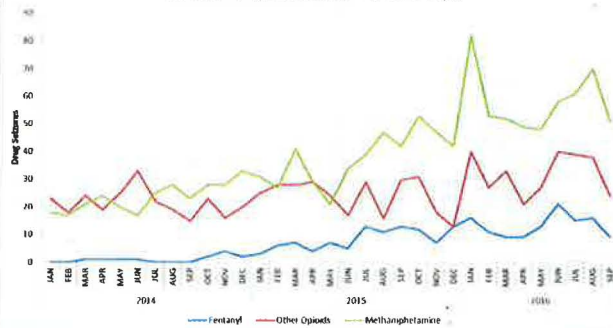
CAR PROWLINGS



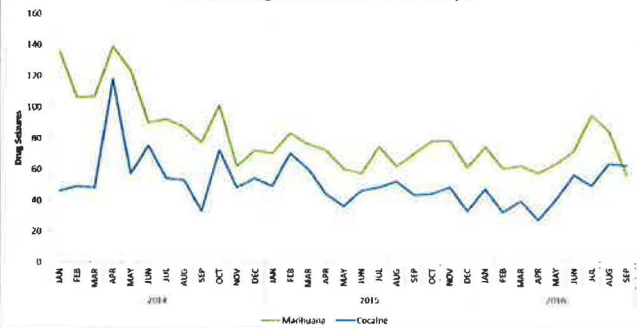
Car prowlings are **down 26%** from last year

Drug Seizures

Selected Drug Seizures 2014 to 2016 Sept.

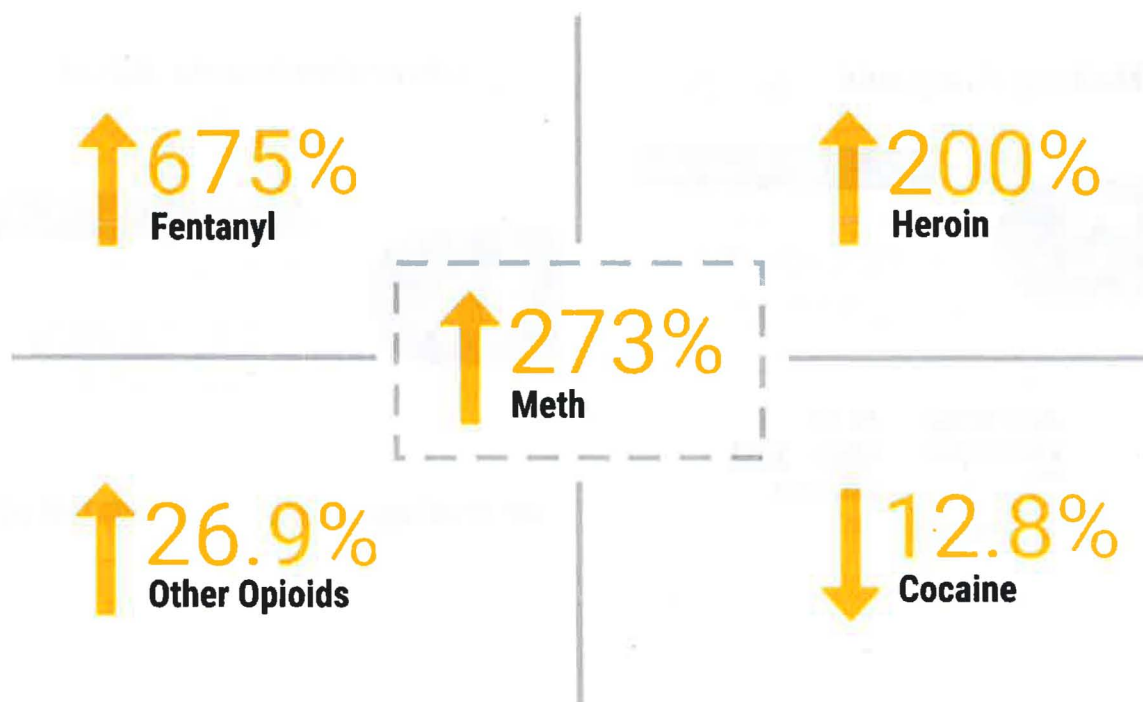


Selected Drug Seizures 2014 to 2016 Sept.



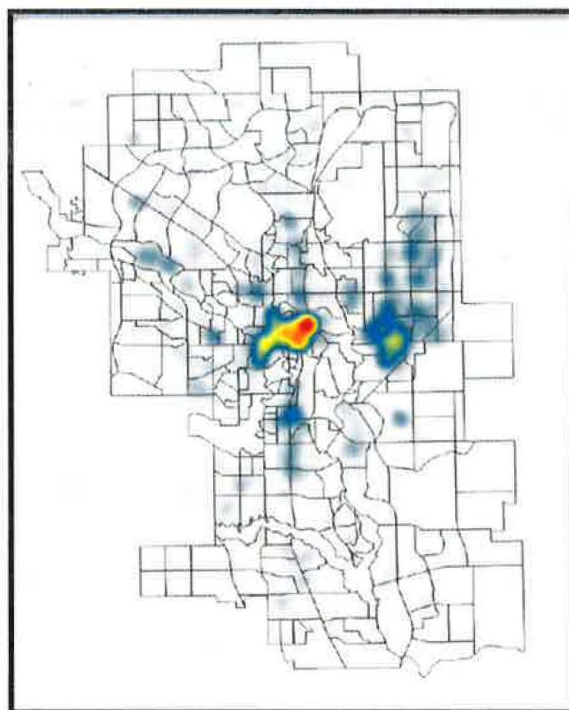
Drug Seizures | Seizures

2016 seizures compared to the five-year average



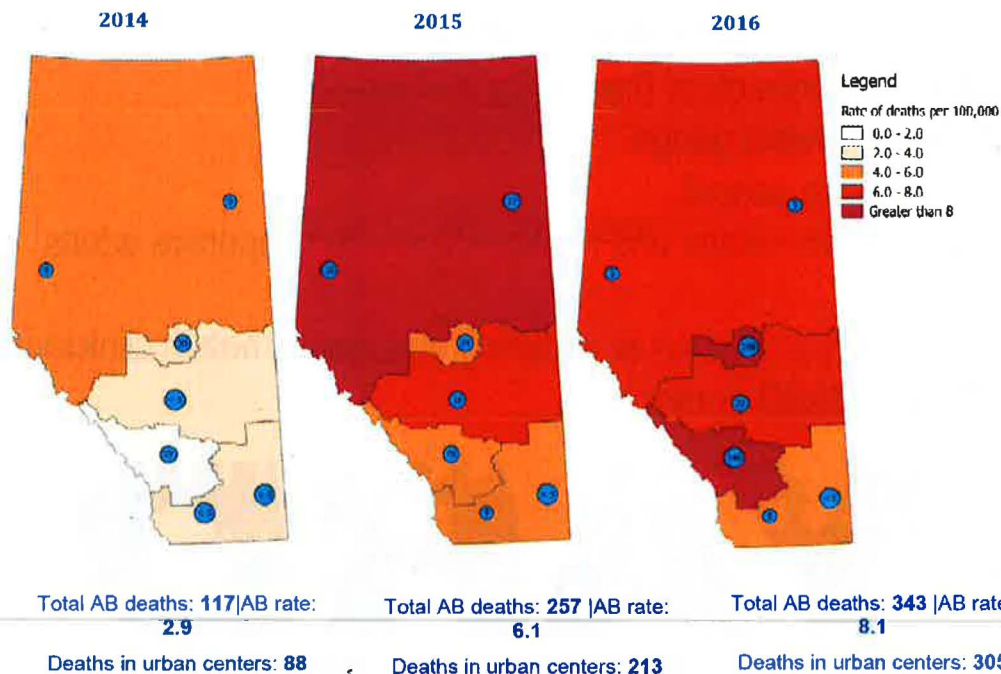
Public Health and Opioids |

EMS responses to opioid related events in Calgary, Jan. 1, 2016 to Dec. 31, 2016.



Public Health and Opioids |

Rate of deaths per 100,000 due to fentanyl-related overdose



Collaborative Response |

- Integration of services for health, cultural supports, not-for-profits, justice and education
- Co-locating support services into hub locations
- Focusing on providing support services “in the moment”
- Utilizing a case management approach with high-system users



Crime Prevention & Early Intervention Outcomes 2016 |

- In 2016, **YARD** evaluation shows participants have **demonstrated improvements** on the following outcomes:
 - Criminal involvement (frequency and severity)
 - Attitudes toward gangs
 - Behaviour in school
 - Family relationships and relationships with supportive adults
- Increased **direct access** to addiction and mental health clinicians for **MASST** and **YARD** participants.



Crime Prevention & Early Intervention Outcomes 2016 |

- The **Calgary Drug Treatment Court** program has a **82%** reduction in recidivism among graduates. These graduates also have a significant reduction in the number of interactions with Police
- Since the June 2016 inception of **District Police and Crisis Teams** there have been **207 referrals** made to mental health clinicians
- Reduction by **80%** in family violence after outreach support from the **Domestic Conflict Response Team**. Also seen a reduction of family violence related deaths to the high risk offender management work



HR Action Plan |

Action Plan Priorities

Ensure the CPS is a **healthy, accountable, respectful & inclusive environment** where all employees can experience the following:

- Feel secure & safe in the work environment
- Have trust & confidence to utilize the Service's supports & programs if needed
- Engage in the Service's purpose to serve the community & have a voice in how we do that
- Identify & address any barriers to their full participation in the workforce
- Have access to meaningful opportunities to adopt healthy practices & resiliency to manage work & personal lives in healthy, productive ways

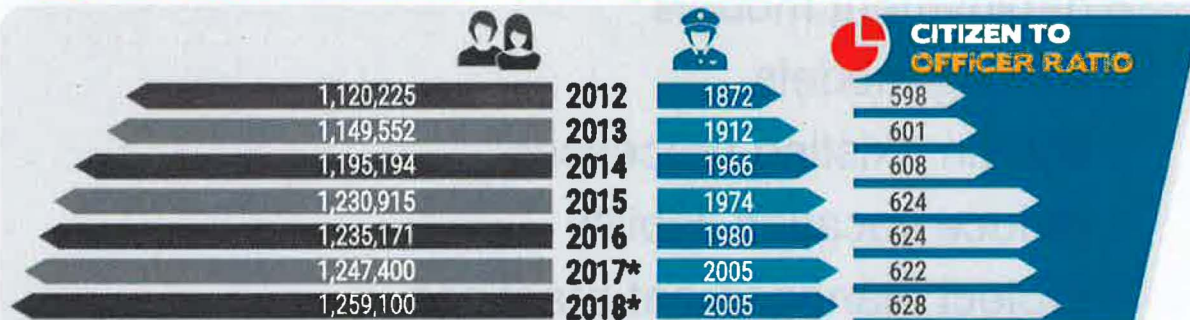
Highlights of Current Activities

- Conducting an independent review of HR structure and functions
- Strengthening our Respectful Workplace Office through increased independence and enhanced proactive education and complaint investigation efforts
- Conducting a workforce census
- Engaging 1000+ employees directly through focus groups to collectively redefine our Vision, Mission and Values and discuss engagement issues
- Partnering with organizations such as the Status of Women Canada, University of Calgary, and the Alberta Human Rights Commission to integrate gender and diversity considerations into our policy, planning and decision-making processes



Citizens to Officer Ratios |

CPS CITIZENS TO OFFICER RATIOS



Finance |

- Efficiencies & corporate initiatives
- Contributed \$4.0 million in 2015 to the BSA
- Identified \$3.3 million worth of efficiencies in 2016
- Identified \$3.0 relinquishment to the capital BSA in 2017
- Identified \$7.5 million to fund 50.0 new officers in 2017
- Identified new positions for civilian support to the frontline
- Continue to invest capital for operational efficiencies
 - DNA Lab
 - Cyber Crime Lab
 - BWC

Finance |

- Continue to focus on **flexibility**
- Sustain our organizational restructuring from 2016
- Continue to look at **new ways** of doing business:
 - deployment models
 - shifting models
 - tighten existing processes
 - reduce vacation liability
 - project management practices
 - scenario strategies of potential reductions & growth

Questions