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The **Advisory Committee on Accessibility (ACA)** of the *City of Calgary* provides strategic advice and makes recommendations to Calgary City Council addressing issues and needs of persons with disabilities in Calgary. ACA's role is to advise and recommend solutions on accessibility and issues related to disability; it works together with citizens, the community, City Council and City Administration.

At ACA's September 20, 2018 meeting, our committee reviewed and discussed the Wheelchair Accessible Taxi Initiatives.

This letter is to lend ACA's support to the Accessible Taxi Initiative program, with the intention of accessible taxis being more available for people with mobility disabilities. ACA also endorses a third party centralized dispatch system for accessible taxis and we hope the pilot of this system will be available as soon as possible. Centralized dispatch is a critical piece of the wheelchair taxi network—ensuring users get the closest wheelchair taxi dispatched to their location, shortening their wait times and, overall, making the taxi system more equitable for persons with disabilities.

Wheelchair Accessible Taxis are a vital part of Calgary's transportation network and this issue has been studied for 12 years. Should Calgary host any future international events, it would be necessary to have a high functioning, world-class wheelchair taxi system. Notwithstanding high profile events, reliable 24/7 on-demand wheelchair accessible taxi service is essential for any large municipality.

We urge the *Standing Policy Committee on Community and Protective Services* to support the four recommendations put forth by Administration on October 3, 2018.

We look forward to continuing to work with Administration and Livery Transport Services and hearing more about these improvements as they unfold.

Yours truly,

A handwritten signature in black ink, appearing to read "Lauri Brunner".

Lauri Brunner, Chair
On behalf of:

ADVISORY COMMITTEE ON ACCESSIBILITY
The City of Calgary