



About our Work

Purpose:

Inspire more people to visit Calgary for memorable experiences.

Vision:

To make Calgary the ultimate host city.

2018-09-16

Presentation

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SEP 1 7 2018

CITY CLERK'S DEPARTMENT

ITEM: 6.1 OFC 2018-1038

Calgary 🍪

Meeting the Needs of Calgarians

- 90% of stakeholders say Tourism Calgary is an effective champion for industry;
- 6.9 million visitors to Calgary annually;
- \$1.6 billion in visitor spending contributed to the economy annually;
- Attracting and hosting over 65 sport, culture and major events annually;
- August 2018 was the 14th consecutive month of growth in overnight visitation.

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3

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Research

- Stakeholders;
- Calgarians;
- Recent regional and national travellers;
- Potential regional and national travellers;
- Partnerships with Destination Canada for real-time data.

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2



Alignment with Citizen Priorities & Council Directives

- Building a prosperous city: By attracting 6.9 million visitors, who contribute \$1.6 billion to our economy annually;
- A city of inspiring neighbourhoods: Working with all BIAs to help enhance and market vibrant neighbourhoods to Calgarians and visitors;
- A city that moves: Tourism Calgary advocates for topics of importance to Calgarians and visitors, including connected infrastructure that increases accessibility and mobility for all.

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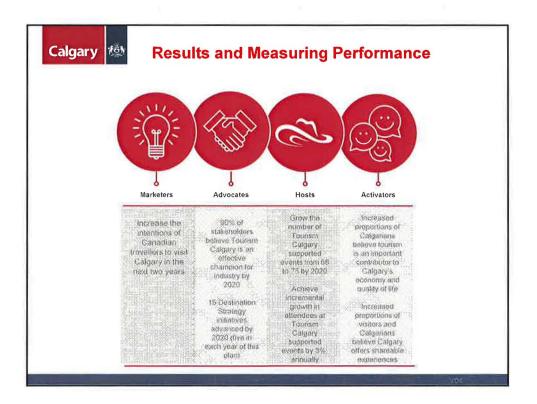
2019-2022 Business Plan

- Increase intention of Canadian travellers to visit Calgary;
- Advance five Destination Strategy initiatives/yr;
- Grow number of Tourism Calgary-supported events;
- Achieve incremental growth in attendees at Tourism Calgary-supported events by 3% annually;
- Increase proportions of Calgarians believing tourism is an important contributor to economy and quality of life;
- Increase proportions of visitors and Calgarians believing Calgary offers sharable experiences.

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6





2019-2022 Operating Budget

Operating budget for 2019-2022 needs include:

- Enhanced bid fund for attracting sport, culture and major events;
- Increased marketing to international markets, driving visitation and visitor spending;
- Increased ability to activate the city for Calgarians and visitors;
- Product development support, particularly for winter months.

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4