

Integrated Risk Management Program Update

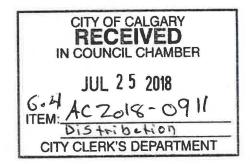
AC2018-0911 July 25, 2018

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Integrated Risk Management Framework

1. Governance and Oversight

Calgary



- 2. Integration with Strategic Direction
- 3. Established Practices and Processes
- 4. Review and Continuous Improvement





Bottom up Top down



Continuous Improvement: Program Update

Recent highlights of what's been done

- Represent Principal Corporate Risks in a way that emphasizes data-driven decision making
- Addition of Risk Indicators to all risk identified
- Introduction of Service Risk Registers

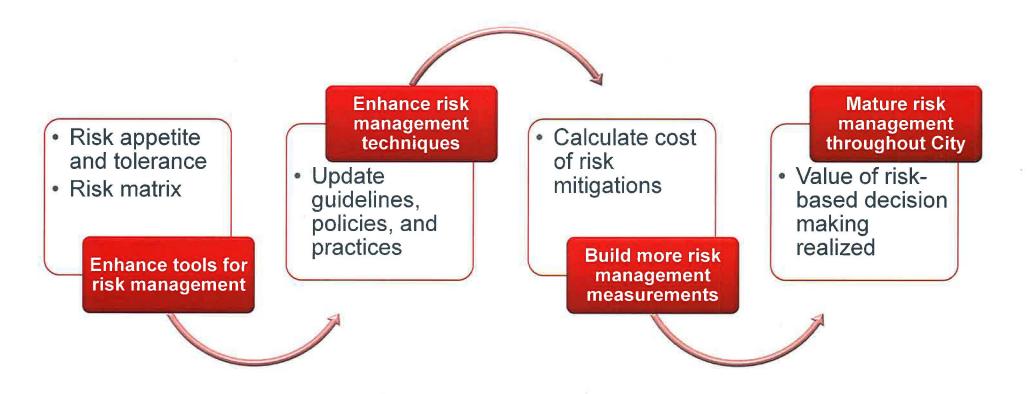
Highlights of what's to come

- Defining The City's Risk Tolerance and Appetite
- Review of the 3 x 3 Risk Matrix
- Establishing a community of risk practitioners



Continuous Improvement: Looking ahead

2019-2022 Council Directives: "We need to create a culture, including City Council, that embraces appropriate levels of risk, innovation, experimentation and embraces lessons learned as opportunities to improve"





That the Audit Committee:

- 1. Receive this report for information.
- 2. Recommend that Council receive this report for information.
- 3. Direct that Attachment 2 and Attachment 3 remain confidential subject to Sections 23, 24, and 25 of the Freedom of Information and Protection of Privacy Act.