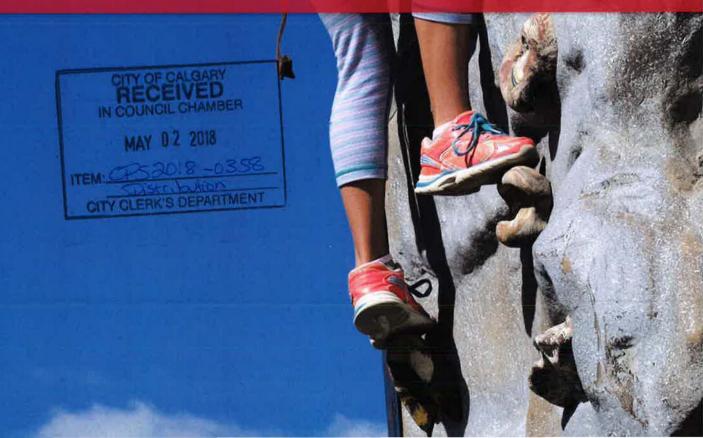


calgary
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2017

Annual Review





#### **Community Partners**

## Calgary Chamber















Rivers · Parks · Sports







#### **Founding Partners**







**Celebration of Sport** 

**Partners and Supporters** 











The City works in partnership with Civic Partners to meet strategic goals and Message provide services to Calgarians through delivery models that reduce costs and **Sport in Calgary** increase effectiveness and efficiency. Core Values, Activities, Mandate Civic Partners harness extensive **Annual Highlights** 8 voluntary support, extend the reach o The City into various business and Milestones 11 ommunity sectors, and foster civic All Sport One Day 2017 13 engagement. **All Sport One City 2017** 15

16

19

In addition, we strengthened our partnerships with dozens of local organizations this year, setting in place a strong foundation for the future.



**Sport Calgary** enjoyed continued successful growth in 2017, year two of its comprehensive five-year Strategic Plan 2016-2020.

In March, Sport Calgary was named an official Civic Partner of the City of Calgary, under the City's new partnership policy. Our initial Civic Partner Annual Report was presented to Council on April 27.

Our organization has continued to strengthen its governance model, with full implementation of a new Standing Committee structure. Several new policies and tools are in place that will promote good governance in the years ahead. Of note, Sport Calgary completed a review and revision of its Bylaws and Objects

that were approved at the 2017 Annual General Meeting, and then subsequently approved by Service Alberta. The AGM was held on May 3 at WinSport with more than 100 attendees and a keynote address delivered by WinSport CEO Barry Heck. At this event we announced plans to build a new website for our members, for launch in early 2018.

In an effort to increase our reach, Sport Calgary eliminated all membership fees this year, leading to an increase in our sport voting memberships to over 120 organizations. We have a stronger connection with local sport organizations, with free memberships supporting our core mission, vision and shared values. This decision will help ensure that Sport Calgary remains relevant and truly adds value to the sport community.

At the same time, all major financial targets were achieved or exceeded, Revenue growth of 3%, combined with a 3% level of cost reductions, resulted in a modest operating surplus for the year.

We continue to enjoy a strong, supportive and mutually beneficial working relationship with The City of Calgary, our primary funder. We are also pleased to continue working closely with other key community stakeholders and our members. In 2018, the City is expected to finalize a new Sport For Life Policy that Sport Calgary supported by taking a lead role in the community consultative process. This Policy defines the City's role and responsibilities within the Calgary sport system, which includes guiding the City's investment in sport.

As of 2017, Sport Calgary now holds three annual events, All Sport One Day, All Sport One City, and Calgary's Celebration of Sport. All three events were great successes this year, and you can find details elsewhere in this annual review. Both All Sport One Day and All Sport One City set new attendance records after thousands of children and adults signed up to try a free sport session. This year's

Celebration of Sport saw dozens of partners – and over 500 attendees – coming together to celebrate sport. As well, Sport Calgary hosted other informative events like the Not-For-Profit Governance Workshop in October, and Let Them Play in November.

It is likely that 2017 will be remembered as a year of societal change, with an increase in voices speaking out against violence against women, racism, and other social issues. Sport Calgary proudly supports zero-tolerance towards any and all violence, discrimination, and other injustice. We are pleased to have continued our support for the Respect in Sport group that aims to stop violence and bullying in sports.

Sport Calgary has continued to make its voice heard on important sport issues in our city, through interviews, op-eds, social media, and more. This includes advocating for Respect in Sport, for investment in community facilities, for a new multi-sport fieldhouse, and much more.

We look forward to continuing to work closely with the City, our members, and all stakeholders in advocating for sport in Calgary in 2018.

Chair, Sport Calgary

Murray Sigler CEO, Sport Calgary

#### **Board of Directors**

Perry Cavanagh, Chair Kim Koss, Vice Chair Nazir Walji, Treasurer Rob Kerr, Secretary Mary Moran, Director Steve Lister, Director Salimah Janmohamed, Director Al Price, Director Ray Jones, City Councillor **Gregory Steinraths** 

#### **Board Standing Committees**

Alyson Robb **Christiane Job** Kathy Underhill

#### Staff

Murray Sigler, CEO Catriona Le May Doan, Senior Director, Community & Sport Engagement David Benson, Director, Marketing & Communications Sandra Paire, Manager, Events & Member Services

#### **Sport Members (2017) (Continued)**

Southland Leisure Centre Calgary Kangaroos Australian Football Club **Encorps Winterguard Calgary Minor Basketball Asociation Epic Fencing Club** Space Dogs Ski Club Calgary Minor Soccer Association **Evolve Camps** Squash Alberta Calgary Minor Softball Association Fencing Academy of Calgary Stanley Park Lawn Bowling Club Calgary Padel Club First Serve Tennis STARS Volleyball Calgary Pickleball Club Frisbee Rob Stryker sports Calgary Quidditch Club Garrison Curling Club SUNS Basketball Academy Calgary Rifle and Pistol Club Taoist Tai Chi **Genesis Centre** The Kanto Sho Karate Club Calgary Roadrunners Club Geng Table Tennis Academy Calgary Roller Derby Association **Gladiators Fencing Club** Touché Fencing Club Glenmore Cricket Club Trico Centre for Family Wellness Calgary Rowing Club Calgary Saracens Rugby Club Hiro's Judo Club **UFC Gym Chinook** Calgary Sledge Hockey Association InjaNation Fun & Fitness Inc. **Ultimate Events** University of Calgary - Active Living Calgary Speed Skating Association Lawn Bowls Association of Alberta Calgary Ultimate Association MHK Taekwondo Vivo for Healthier Generations Mo Fan Tai Chi Wushu Academy Volleyball Alberta Calgary Winter Lacrosse Calgary Youth Curling Association Netball Alberta Wanna Polo **Canadian Sport Institute Calgary** North East Sportsplex Society Waterwerks Kayak Club Wee Wild Ones Cardel Rec South Nova Pentathlon Westside Recreation Centre Centripetal Force Baton & Dance Co. Olympic Oval Chinook Rythmique Gymnastic Club Osuna Karate Wheelchair Sports Alberta Wiffle Baseball Game Wiffle.com PGA of Alberta City of Calgary - Golf Courses Wild Rose Figure Skating Club Dark Horse Athletic Inc. Raiders Jr A Lacrosse Decidedly Jazz Danceworks Repsol Sport Centre WinSport **WTM Fitness Destiny Martial Arts** Ringette Calgary **Dinos Wrestling Team** Rocky Mountain Diving Club YMCA Reminaton **YYC Fitness Dynasty Cheer Allstars** Southland Leisure Centre



Soccer Without Boundaries

Southern Alberta Women's Hockey Association

Space Dogs Ski Club

Eastside Memorial football club

**ELEV8 Lacrosse** 

#### **Our Generous Supporters...**

**BRONZE Sponsors** 

Southern Alberta Institute of Technology

University of Calgary Fac. of Kinesiology

Calgary Arts Development Association

Calgary Chamber of Commerce

**North East Sportsplex Society** 

Judy & Murray Sigler

Remedy Engineering

Sandy Edmonstone

Mike Urquhart

**OSTEN & VICTOR Alberta Tennis Centre** 

Friends of Sport Calgary

Red Deer Canada Games 2019

**Repsol Sport Centre** 

Respect Group

**RGO Products** 

City of Calgary

Intuitive

**Fitter First** 

Glencoe Club

Fit Kitchen

**MEG Energy** 

Nazir Walji

**Hockey Calgary** 

Claritech IT Services

**ATCO** 

**RBC** 

#### Calgary's Celebration of Sport

#### **PLATINUM Sponsors**

City of Calgary

Calgary Sport Tourism Authority

**Evans Hunt** 

Sportsnet 960 The FAN

WinSport

#### **GOLD Sponsors**

Air Canada

Alberta Sport Connection

**Altius Corporation** 

**Benchmark Projects** 

Canadian Tire Corp./Sport Chek

**EFW Radiology** 

Stuart Olson

West Canadian Digital Imaging

#### **SILVER Sponsors**

Alberta Blue Cross

Axia

Calgary Sports and Entertainment Corp.

**GEC Architecture** 

Navigator

**YMCA** 

#### **BRONZE Sponsors**

Avenue Living

Boyden

Calgary Airport Authority

DLA Piper (Canada) LLP

Calgary Economic Development

**Calgary Minor Soccer Association** 

CANA

Flip Factory

**Lawson Projects** 

**Parks Foundation** 

Canadian Sport Institute Calgary

**Calgary Municipal Land Corporation** 

Sunshine Village Ski & Snowboard Resort

Shaw Charity Golf Classic

SportClips

SFJ Law

Trico Homes

Watt Consulting Group

Western Hockey League

#### **Sport Members (2017)**

Absolute Baseball Academy & Fitness Centre

Alkido Tanren Juku - Alkido Club of

Calgary

Alberta Biathlon Club

Alberta Field Hockey Association

Alberta Handball Association

Alberta Gymnastics Federation

Alberta Luge Association

Alberta Sports and Recreation Association for the Blind

Alberta Tennis Centre

Alberta Water Polo Association

Alien In-Line

Altius Nordic Ski Club

Ares Pentathlon & Fencing

**Badminton Alberta** 

Battle Balls Canada Inc.

Bow Valley Lawn Bowling Club

**Bow View Ringette Association** 

**Breathe Parkour** 

Calgary & District Amateur Softball Ass.

Calgary Amateur Combatives Society -

Rebels Wrestling

Calgary Aquabelles Synchronized

Swimming Club

Calgary Bicycle Track League

Calgary Buffalo Hockey Association

Calgary Canucks Jr. A Hockey Club

**Calgary Chieftains** 

Calgary Elite Synchro

Calgary Fianna GAA CLG

Calgary Floorball Committee

Calgary Grizzlies Wheelchair Basketball

Calgary Gymnastics Centre

Calgary Horseshoe Club

Calgary Interclub Squash Association



90

Different

in Calgary

sports on offer

**380,000**Registrants in sport

400

in Calgary

Sport organizations

organizations

Population of Calgary

1,392,609





Adults registered: 1,346

Sport partners: 33

Sport and fitness activities: **62** 

Satisfaction rate: 93.8%



Total attendees: **500+**PLATINUM sponsors: **4**GOLD sponsors: **8** 

SILVER sponsors: 6
BRONZE sponsors: 20



Satisfaction rate: 99.4%

Session spaces filled: **4502** 

Kids trying out new sports: **3576** 

Activities on offer: 69

Participating sport organizations: **71** 

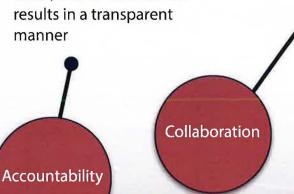
Participating facilities: **14**Adaptive sport offerings: **6** 

Adaptive sport offerings: 6

The obligation to account for our individual and organizational activities, accept responsibility for them, and to disclose the results in a transparent

The process of two or more people or organizations working together to realize shared goals. Nonadversarial, non-confrontational, very similar to cooperation

Respect for and appreciation of differences in ethnicity, gender, gender identity, age, national origin, disability, parental status, sexual orientation, socioeconomic status, education, and religion



Arrangements where parties, known as partners, agree to cooperate to advance their mutual interests

Diversity

### sport calgary be part of the energy

**Core Values** 

Service Quality

Health & Fitness

Sport for Life framework by "bringing together health, Meeting all stakeholder/ education, recreation, sport customer expectations and other stake-holders to with respect, integrity develop and implement a and excellent plan for an active, healthy performance, both community" individually and as an organization

Committed to the Canadian

Community Well-Being

**Partnerships** 

Openness, communication, and accountability

The combination of social, economic, environmental, cultural, and political conditions identified by individuals and their communities as essential for them to flourish and fulfill their potential

Transparency



#### **Celebration of Sport Sponsors**

## **PLATINUM Sponsors**









### **Sponsors**















## **SILVER Sponsors**















## **BRONZE Sponsors**



CALGARY AIRPORT AUTHORITY

avenue





UNIVERSITY OF CALGARY



























#### Governance

Governance is the establishment of policies, and continuous monitoring of their proper implementation, by the members of the governing body of an organization. It includes the mechanisms required to balance the powers of the members and their primary duty of enhancing the prosperity and viability of the organization.<sup>1</sup>

## Research

Research is the systematic investigative process employed to increase or revise current knowledge by discovering new facts. It is divided into 1) Basic research, which is inquiry aimed at increasing scientific knowledge, and 2) Applied research, which is effort aimed at using basic research for solving problems or developing new processes, products, or techniques.<sup>1</sup>

## **Education**

**Education** is the process of facilitating learning, or the acquisition of knowledge, skills, values, beliefs, and habits. Educational methods include storytelling, discussion, teaching, training, and directed research.<sup>2</sup>

## **Advocacy**

Advocacy is an activity by an individual or group which aims to influence decisions within political, economic, and social systems and institutions. Advocacy includes every form of research, activist journalism, persuasion, coalition-building, and public relations as well as political activity.<sup>2</sup>

## **Development**

Organizational Development is the systematic process of planning for and implementing effective change, to increase an organization's effectiveness or efficiency, throughout the organization or in specific areas.<sup>2</sup>

## **Engagement**

Community Engagement is the process of building relationships with community members who will work side-by-side with you as an ongoing partner, in any and every way imaginable, building an army of support for your mission, with the end goal of making the community a better place to live.<sup>3</sup>

## Strategic Objectives & Business Plan

Sport Calgary 2016-2020 Strategic Plan

#### **Mandate**

Sport Calgary is a volunteer non-profit society, representing sport in the city of Calgary. In 2017, Sport Calgary was designated as a Civic Partner of the City of Calgary. As an advocate of sport, we strive to assist, support and influence the growth of sport in Calgary by:

- ★ Playing a lead role in the implementation of the Calgary Civic Sport Policy, and ensuring it continues to create a vision for sport in Calgary from introductory to high performance levels
- ★ Continually identifying and assessing the needs of the sport community and facility stakeholders
- ★ Encouraging development and enhancement of appropriate facilities and the efficient utilization of current facilities
- ★ Fostering collaboration within the sport community and coordination of resources amongst stakeholders to develop and enhance facilities
- ★ Increasing the profile of sport in Calgary, and advocating the values and benefits of sport
- ★ Facilitating education and training opportunities for athletes, coaches, officials, administrators, parents and volunteers
- Acting as a resource for sport organizations
- ★ Encouraging the hosting of sport events and sport tourism in Calgary





#### **Celebration of Sport**

Calgary's Celebration of Sport was conceived as a place to honour the countless athletes, coaches, parents, volunteers, facilities, sport organizations, and businesses that come together to make Calgary an incredible city for sport. This year's event was a great success, with over 500 people attending the event held at the beautiful Markin MacPhail

Formerly the Mayor's Sport Breakfast, Calgary's Celebration of Sport featured many local athletes and Olympians this year. Dignitaries present included His Worship Mayor Naheed Nenshi, Alberta Lieutenant Governor, the Honourable Lois Mitchell, C.M., and the honourable Ricardo Miranda, Alberta Minister of Culture and Tourism.

This year's format was an afternoon reception hosted by Catriona Le May Doan. After hearing brief greetings from the many dignitaries in attendance, and watching a presentation from the Red Deer 2019 Canada Games committee, attendees were treated to a "hot-stove" one-on-one interview between Catriona and fellow Olympic gold medalist Erica Wiebe. Their thoughtful, entertaining discussion captivated the room.

#### **2017 Award Winners**

Ron Southern Business & Sport Award:

Corus Entertainment / Shaw Communications

Sport Leadership Award:

Respect Group

Calgary Sport Tourism

Authority Event Champion of the Year Award:

Patron Group (Shaw Charity Classic)

Three awards were presented this year. Sport Calgary's Sport Leadership Award (won by Respect Group) and Ron Southern Business & Sport Award (won by Corus Entertainment/Shaw Communications), given to a sport organization and business, respectively, who have made positive and innovative contributions to sport in Calgary. We were fortunate to have Marg and Linda Southern join us, on behalf of the Southern family. Calgary Sport Tourism Authority also presented its annual Event Champion of the Year award to the Patron Group, honouring the leadership and commitment required to bring a national or international event to Calgary.

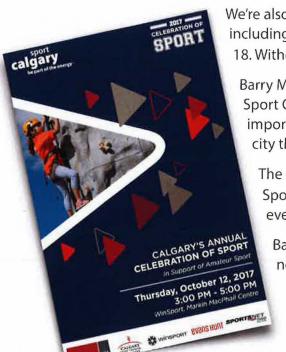
We're also proud and grateful for all the support from our event partners this year, including over 30 different organizations, listed in this Annual Review on page 18. Without their support this event would not be possible.

Barry M. Heck, President and CEO of WinSport said, "WinSport is thrilled to host Sport Calgary and the annual Celebration of Sport. We understand the importance of our Olympic legacy in Calgary, and the benefit that comes to a city that supports and celebrates its athletes."

The event received media coverage this year, with a special thank you to Sport Calgary Board member Rob Kerr for live-broadcasting during the event for Sportsnet The FAN 960.

Based on feedback from various attendees, partners and sponsors, the new format and program was well-received.

We hope to see you again for Celebration of Sport 2018!



Centre at WinSport.

#### **All Sport One City 2017**



All Sport One City returned for a full week in January 2018 for its second full year to **great success and much acclaim**, as one of Sport Calgary's annual events!

The goal of All Sport One City is to **help more adult Calgarians become more active, more often**. To that end, the event is geared towards individuals who are new to the world of sport, with free, nopressure introductory sessions to various sports and activities.

Event **attendance grew nearly 50% this year** with over 1300 adults registered to participate for free in one of 62 different activities. The strong response to this event suggests there is a need to connect people in Calgary to the many sport activities and organizations that are offered in Calgary.









#### To Assist, Support, and Influence the Growth of Sport...

#### **Advocating the Values and Benefits of Sport**

- Hosted the ninth annual All Sport One Day on June 17, 2017, providing sport opportunities for 3576
  participants in over 4500 session spaces. This event introduced children ages six to twelve to exciting
  sport sessions offered by 71 sport organizations at 14 facilities throughout Calgary.
- Interacted with community partners to promote sport as a part of the larger community.
- Engaged facility-type advisory groups, allowing them to make their collective position clear on issues relevant to facility supply and demand.
- Continued a working relationship with PLAY Calgary, a cross-sectoral collective supporting physical literacy, physical activity, and the Canadian Sport for Life framework.
- Worked with schools in Calgary to encourage active lifestyles, and facilitated equipment and financial help through Comrie's Sports Equipment Bank.

#### A Vision and Strategy for the Growth of Sport in Calgary

- Continued use and promotion of the *Sport Facility Supply and Demand Study*, a comprehensive survey of supply and demand at facilities across Calgary.
- Worked with facility operators to better understand their future needs and current issues in regards to facility allocation, maintenance, and enhancement.
- Raised awareness and involved like-minded/impacted stakeholders in the process for new facility development projects while advocating for collaboration amongst the groups involved.
- Collaborated on promoting measured growth of facilities in Calgary, with an eye toward the most efficient use of resources in order to meet the actual needs of Calgary communities.
- When facilities are being considered, continued to strongly encourage that the appropriate types of amenities are included, such that multiple sport activities will be accommodated.



#### A Resource for Calgary Sport Organizations

- Acted as a central resource to the sport community, functioning as a liaison and facilitator for connections between sport organizations in Calgary.
- Prepared launch of a new website, with the generous sponsorship of Evans Hunt, to connect sport organizations and other stakeholders with relevant information important to the sport sector.
- Connected with facility advisory groups, (including fields and diamonds), to discuss new recreation facility development.
- Published an electronic newsletter sent out to over 4000 individuals on a regular basis that promoted upcoming workshops, events, grants and other important sector news.
- Sport Calgary committed to PLAY Calgary by assisting in a leadership and communications role.
- Assisting to remove barriers to sport participation by continuing to support Comrie's Sports Equipment Bank, an organization for which we were a launch partner.
- Acted as a resource for sport organizations to access and compose grant applications, including hosting relevant governance workshops.
- Assisted several organizations as they rewrote organizational bylaws.

#### **Encourage and Facilitate Sport Tourism**

- Supporting the implementation of the Event and Festival Policy as a member of the Festival and Event grant process.
- Worked with Calgary Sport Tourism Authority and Tourism Calgary to encourage and facilitate sport tourism in Calgary.

#### Implementation of the Sport for Life Policy

- Played a lead role in the continued implementation of the 10 Year Strategic Plan for Sport Facility Development and Enhancement.
- Continued to encourage the integration or alignment of the 10 Year Strategic Plan for Sport Facility
   Development and Enhancement into the Culture Recreation Infrastructure Investment Program
   (CRIIPS).



# Survey Feedback for All Sport One Day 2017

"Thank you for organizing this. It's an amazing chance for my kids to try different sports we may not want to jump in to. She loved it both years she attended and my younger three kids can't wait to be old enough to attend."

"Thanks to everyone involved in All Sport One Day. The instructors and volunteers were all so kind and patient with my kids, who both wanted to go back and do it again the next day!"

"Great instructors. Thought they broke down the skills needed to learn each sport and made it fun and was organized."

"Last year my oldest daughter tried curling and water polo. We ended up signing her up for water polo and it was **an amazing experience for her and our family**. She found her passion and her sport. She hopes to go far with water polo."

"The **instructors were very patient** with my son and his complex needs."

"My son told me it's really interesting. I want to learn these sports!"

"Both kids had a great time! I think it's a great way to introduce kids to new sports they may like to try but don't have the equipment."

"Excellent experience. Really well organized. **Very smooth and efficient! Instructors were excellent, engaging.** We were all EXTREMELY pleased."

"It was a great experience. Of all the sports we have tried we now are playing ringette, lacrosse, archery and orienteering after trying them with All Sport One day. **Thanks so much for the discovery**."

"She had a great day. She did baton twirling and figure skating and thoroughly enjoyed both. **Thanks to the coaches/volunteers for giving her such a positive introduction** to both activities."

"The dance3play instructor was incredible. Her passion was tangible and that made it such a great experience for the kids. She was not just doing a session but she was absolutely loving doing it."

"Both this year and last, my sons have loved the opportunity to test drive sports not attempted before. **Everyone, from check-in to instructors have been top notch.** We look forward to next year!"

"They wanted to learn climbing and they got a chance, they were so happy and the instructors were just amazing! It was our first time at Vivo but we are looking forward spending more time there."

"It is such a wonderful opportunity to explore different sports before committing to it. A free try out of cool activities, can't beat that! This year there were many more interesting, diverse activities to choose from like Quidditch, Underwater Hockey, Roller Derby. So many choices!"



## **ALL SPORT** ONE DAY

Saturday June 17, 2017

All Sport One Day once again set a new record for participation with 3576 children aged 6-12 registering in 4502 sessions in order to experience the thrill of discovering a new sport at one of 14 Calgary facilities. There were 69 different activities to choose from, including 6 adaptive sport offerings. 71 sport organizations participated and volunteered their time. Thank you to all our volunteers!

Thousands of young people from across the city were able to participate in this annual free event, helping connect families to facilities and sport organizations.

The event has become a beloved annual tradition, and



- 93% reported their child had a good or very good experience at All Sport One Day!
- 94% reported they planned on returning for next year's event!
- 91% expressed interest in enrolling their child in a sport they experienced at All Sport One Day!





#### **Facilitating Education and Training Opportumities**

- We continue to promote and facilitate an understanding of Canadian Sport for Life, a framework to engage education, health, sport, and recreation sectors with tthe goal of improving the quality of sport and physical activity for all Canadians.
- Hosted a Not-For-Profit Governance Workshop event in October that educated local organizations on best governance practices.
- Advocated for wider adoption of the Respect in Sport program and publicly stated our zero-tolerance stance on sexual harassment, bullying, and discrimination in ssport.

#### **Increasing the Profile of Sport**

- Held Calgary's Celebration of Sport event at WinSport, in recognition of volunteers and businesses in Calgary who encourage, support and build sport in the city. Freatured a panel discussion with Olympic gold-medalists Erica Wiebe and Catriona Le May Doan.
- Hosted All Sport One City during a week in January 2018, an initiative designed to help more Calgarians become more active in sport, and set a new attendance record with over 1300 participants.
- Engaged Calgarians, sport organizations, facility operators, volunteers, parents, and coaches through Twitter, Facebook, Instagram, an e-newsletter, and our websitte.
- Promoted the values and positive effects of sport among Calgary's sport participants and community as a whole.
- Brought a diverse range of sport activities to the attention of thousands of potential participants through sport organization participation in All Sport One Day, and All Sport One City.

