with a warm up run off /snow melt from shopping centre pours down 29th Street from Pallaser Drive - needs a drain at top. Camber of the street forces water to West side



This drain fails to catch all run off

Second drain must be cleared too otherwise side walk is badly flooded and ices



RECURRING RUN-OFF PROBLEM WHEN TEMPERATURES RISE IN WINTER - @ 9203-29TH STREET SW

updated 12 March 2018

CITY OF CALGARY RECEIVED IN COUNCIL CHAMBER JUN 07 2018 ITEM: TT2018 - 0467 Reclayed Cor Record CITY CLERK'S DEPARTMENT

Third drain must be cleared too otherwise side walk is flooded from lane run off Failure to clear second drain & snow bank as previously requested has resulted in dangerous iced covered sidewalk impossible to clear by owner

Situation aggravated by lane condition - deep ruts hold water & ice and prevent drainage

Some Suggested Actions

- Map lots that have traditionally suffered from winter problems: Chinook runoff, corner location, sidewalks and garage access on north side. Study climatic effects
- Respect homeowners knowledge of immediate area especially in winter conditions
- City clear snowbanks that prevent proper drainage
- As part of Aging in Place Strategies give Priority. to Seniors lots. Help reduce fear of future winters
- Investigate Real Cost of Doing Nothing -look at all medical costs of those injured by winter conditions
- Address potential danger of injury to seniors can be deathly e.g. taking out the garbage
- How Does Calgary's Aging In Place Strategy address this? Especially maintaining safe walking conditions for seniors
- Combat Risk of Seniors Isolation during winter conditions

- Help initiate more community run snow clearing programs
- Make the rules clear
- Catch Basins Clearing Responsibility of Owners?
- What if a Neighbor Does Not Clear Their Catch Basin?
- City Parks clear important walkways not just park entries
- Keep bus stops & mail box areas safely accessible
- Make 311 & Subsequent Action More Transparent - Focus on Customer Service & Proper Follow Up - ask house holder if they were happy with result
- Independently review 1 in 20 311 Calls to see if proper follow up & action was taken

- Please don't use the **it will cost more** answer before a proper review of process takes place

Sauding

Barry cannot print form. It only prints one corner very large tried reducing it to normal but unsuccesful.

Please forward following to those of interest.

My name is Mike Walsh,223 Oakfield drive sw.I live in a cul de sac. Their are 10 houses on my side of the road with one storm drain located outside Oakridge place . This storm drain every year ices up due to snow accumulation melting & then freezing. When the snow melts it turns to water that accumulates on to the sidewalk then turns to ice & makes it very dangerous & hard to walk. My wife & I have both fallen over the years. The neighbours try to keep the storm drain free of ice but is a losing game. I know hind sight is 20 20. But at least 2 or more storm drains should have been placed rather than one. Thankyou

Mike Walsh.