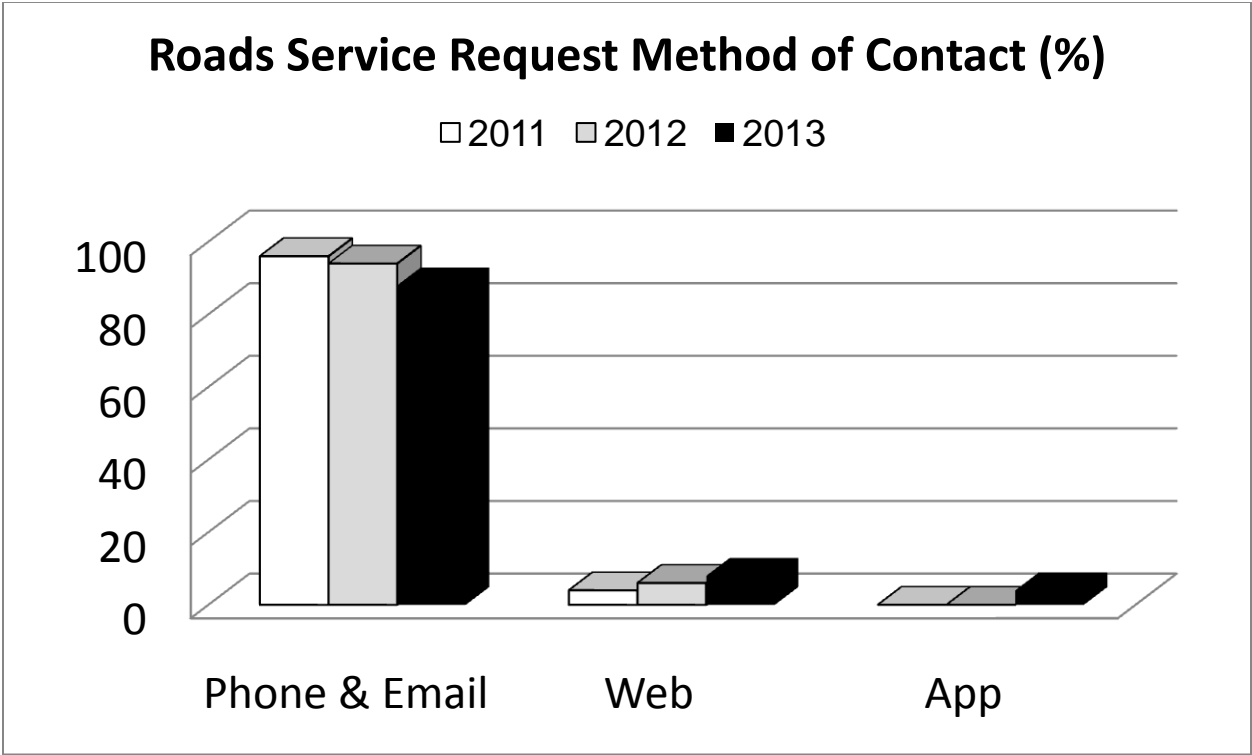
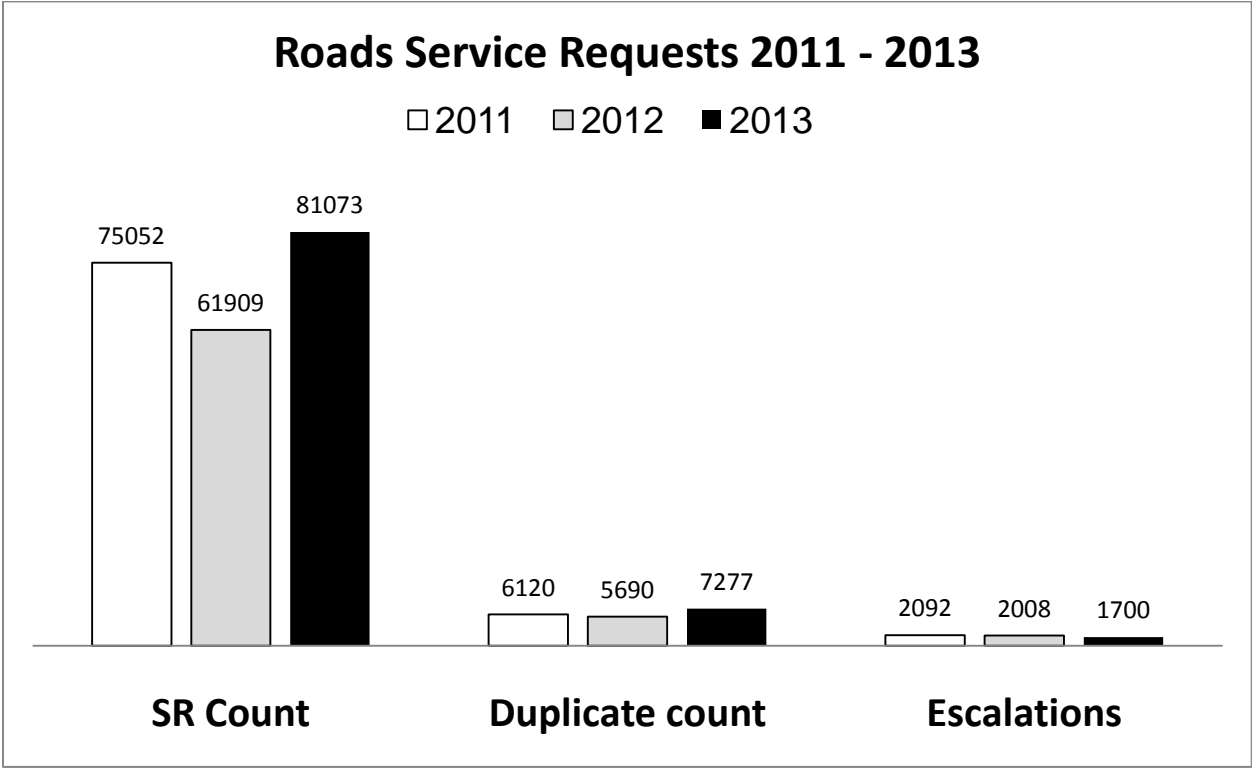
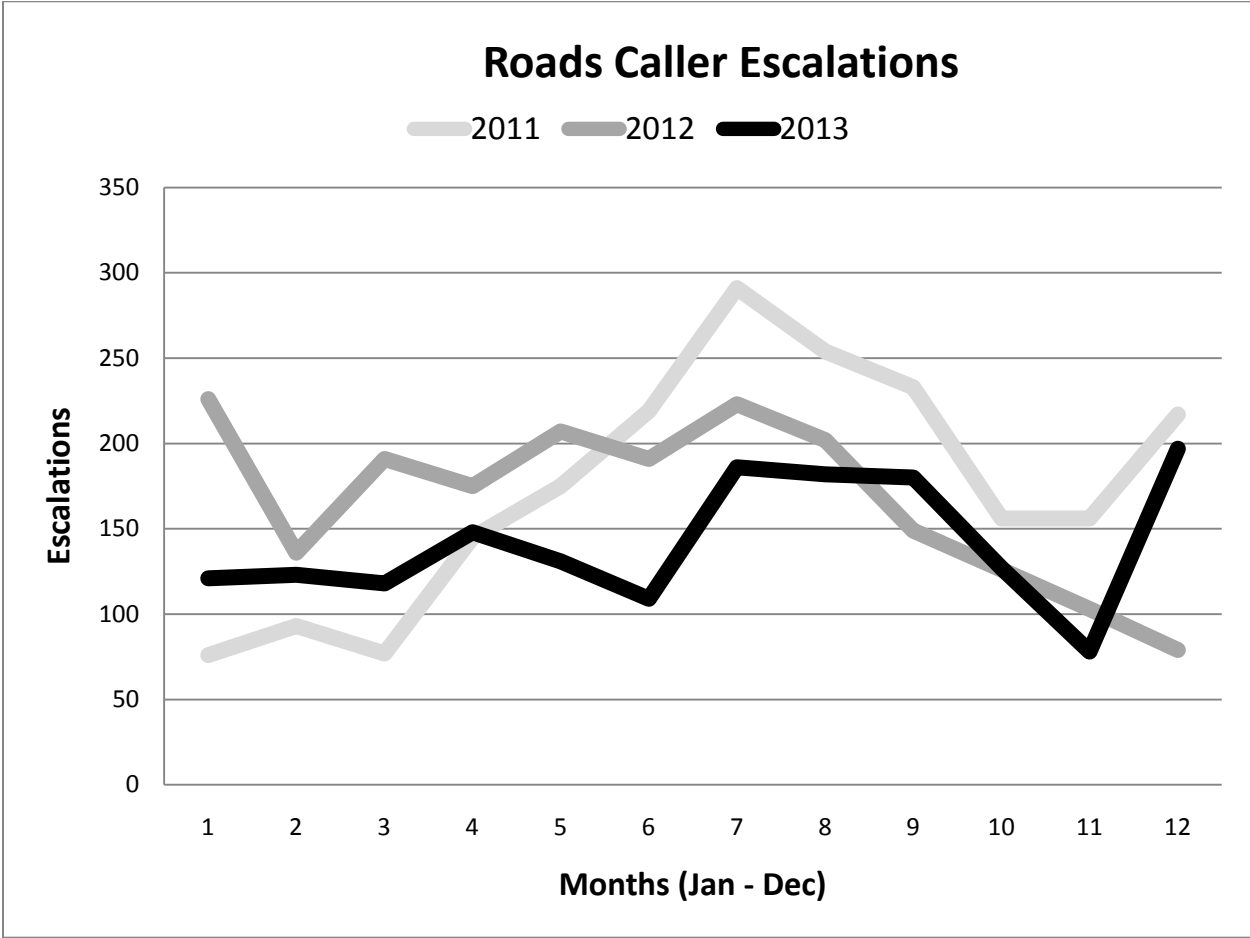
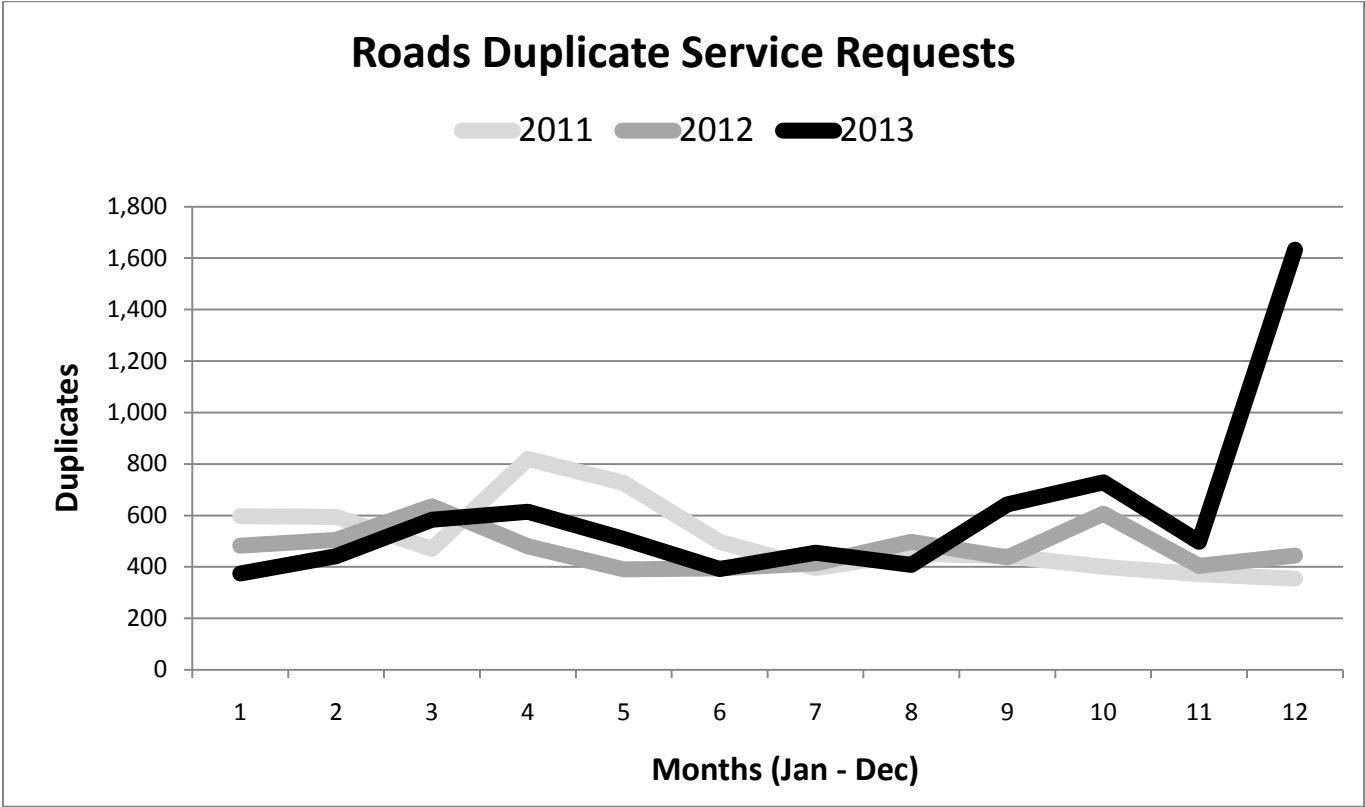


# Roads Service Request Statistics 2011-2013





<b>Average Month (2011)</b>	<b>174</b>
<b>Average Month (2012)</b>	<b>167</b>
<b>Average Month (2013)</b>	<b>142</b>
<b>18% - Decrease Average Monthly Escalation (2011 - 2013)</b>	



<b>Average Month (2011)</b>	<b>510</b>
<b>Average Month (2012)</b>	<b>474</b>
<b>Average Month (2013)</b>	<b>606</b>