



The City of Calgary's Services by Citizen Priority

Below are services The City of Calgary provides. We work together as One for Calgary to provide service value for citizens, customers and communities.



A City of Safe & Inspiring Neighbourhoods

- Building Approvals
- Bylaw Education & Compliance
- Calgary 9-1-1
- City Cemeteries
- City Planning & Policy
- Development Approvals
- Emergency Management & Business Continuity
- Fire & Emergency Response
- Fire Inspection & Enforcement
- Fire Safety Education
- Neighbourhood Supports
- Pet Ownership & Licensing
- Police Services

A City That Moves

- Parking
- Public Transit
- Sidewalks & Pathways
- Specialized Transit
- Streets
- Taxi, Limousine & Vehicles-for-Hire

A Healthy & Green City

- Environmental Management
- Parks & Open Spaces
- Recreation Opportunities
- Stormwater Management
- Urban Forestry
- Waste & Recycling
- Wastewater Collection & Treatment
- Water Treatment & Supply

A Prosperous City

- Affordable Housing
- Arts & Culture
- Business Licensing
- Community Strategies
- Economic Development & Tourism
- Land Development & Sales
- Library Services
- Social Programs

A Well-Run City

- Appeals & Tribunals
- City Auditor's Office
- Citizen Information & Services
- Citizen Engagement & Insights
- Corporate Governance
- Council & Committee Support
- Executive Leadership
- Mayor & Council
- Municipal Elections
- Property Assessment
- Records Management, Access & Privacy
- Taxation

Enabling Services

(foundational to all five Citizen Priorities)

- Corporate Security
- Data Analytics & Information Access
- Facility Management
- Financial Support
- Fleet Management
- Human Resources Support
- Infrastructure Support
- Insurance & Claims
- IT Solutions & Support
- Legal Counsel & Advocacy
- Organizational Health, Safety & Wellness
- Procurement & Warehousing
- Real Estate
- Strategic Marketing & Communications





Map of Current Civic Partners by Service

The City of Calgary partners with many organizations to deliver services to Calgarians. The following is a list of current Civic Partners (that receive capital and operating grants) and how they map to the list of City services.

A Healthy & Green City

Parks & Open Spaces:

- Parks Foundation, Calgary

Recreation Opportunities:

- Lindsay Park Sports Society (Repsol Sport Centre)
- Sport Calgary

A Prosperous City

Affordable Housing:

- Silvera for Seniors

Arts & Culture:

- Calgary Arts Development Authority

Community Strategies:

- VCC Initiatives Ltd. (Vibrant Communities Calgary)

Economic Development & Tourism:

- Calgary Economic Development
- Tourism Calgary
- Calgary Convention Centre Authority (Calgary TELUS Convention Centre)
- Calgary Zoological Society (Calgary Zoo)
- Fort Calgary Preservation Society (Fort Calgary)
- Heritage Park Society (Heritage Park)
- Calgary Science Centre Society (TELUS Spark)
- Aerospace Museum of Calgary (The Hangar Flight Museum)
- Calgary Centre for Performing Arts (Arts Commons)
- Calgary Technologies Inc.

Library Services:

- Calgary Public Library Board



Proposed Schedule for September Preview of 2019-2022 Service Plans and Budgets

In September 2018, Council will receive a high-level preview of the 2019-2022 service plans and budgets. To facilitate the preview, Administration is proposing the following schedule and alignment of services for Council approval.

Meeting	Date	Citizen Priority
Priorities & Finance Committee	Sept 4	A Well-Run City
Community & Protective Services	Sept 5	A Prosperous City
Transportation & Transit	Sept 6	A City That Moves
Utilities & Corporate Services	Sept 12	A Healthy & Green City
Planning & Urban Development	Sept 13	A City of Safe & Inspiring Neighbourhoods
Priorities & Finance Committee	Sept 17	Civic Partners
Strategic Council Meeting	Sept 19	Enabling Services