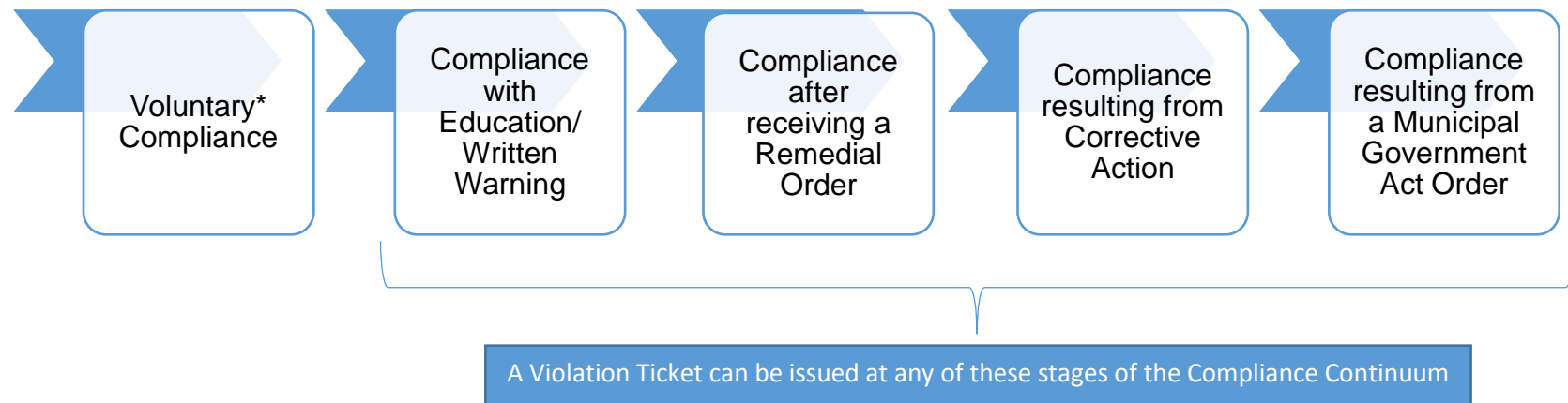


Compliance Continuum

Voluntary through to Court Ordered Compliance of the Community Standards Bylaw



*The goal of Community Standards is to gain perpetual voluntary compliance

Each of the steps along the Compliance Continuum are described below:

- **Voluntary Compliance**

Most citizens, property owners, and those conducting work around the city voluntarily follow the bylaws in place. Public awareness campaigns and other outreach activities help to maintain high levels of voluntary compliance.

- **Compliance with Education/Written Warning**

Upon receiving a complaint from the public, a referring body (internal or external), or upon viewing an infraction directly, a Community Peace Officer may speak to the person(s) involved to help them understand how a change may be made to achieve compliance. Education can take many forms ranging from having a conversation with someone, giving them a verbal warning, or providing a Written Warning.

- **Compliance after receiving a Remedial Order**

A Community Peace Officer may choose to use a Remedial Order, as governed by the Municipal Government Act (MGA), to gain compliance. Remedial Orders may be given to a person at the property, posted to the property, and/or mailed to the property owner. Remedial Orders allow 14 days to remedy a bylaw concern. After the appropriate time has passed, the officer will return to the property to ensure compliance. In the majority of cases, the officer finds compliance with the Remedial Orders.

- **Compliance resulting from Corrective Action**

When the property owner or person in question has not complied with the Remedial Order within the time frame allowed, A Community Peace Officer may send the issue for Corrective Action. Corrective Action can be taken for infractions such as long grass, unsightly conditions, and removal of accumulated or unsafe material.

- **Compliance resulting from a Municipal Government Act Order**

In rare cases, it may be necessary for a Community Peace Officer to seek a Municipal Government Act Order. This Order gives authority to enter the property and take the needed action within a specified timeframe, usually ranging from one month to one year.