

Purcell-Chung, David

From: Robert Chrysanthou <RChrysanthou@sofinafoods.com>
Sent: Monday, April 30, 2018 11:18 AM
To: Daniele Dufour; Kerry Towle; Ryder, Jonathan (jonathan.ryder@dentons.com); Purcell-Chung, David
Cc: Alix Des Georges
Subject: [EXT] FW: Letter of support - Ramsey Advisory Committee
Attachments: Sofina Foods.docx

Please find attached a letter from the Ramsey Advisory Committee regarding our relationship with the community over the past couple of years.

I am forwarding the entire e-mail because it was sent without letterhead as an attachment.

Robert Chrysanthou, P.Eng.
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-----Original Message-----

From: Robin Tufts [mailto:rtufts@shaw.ca]
Sent: April-30-18 9:00 AM
To: Robert Chrysanthou; Gerry Beadle; Les Cowley
Subject: Letter of support

Hi Robert,

Here is a letter of support from the Ramsay Advisory Committee which you asked for at the last meeting. Sorry it took so long.

Cheers,
Robin



April 26, 2018

The management of Sofina Foods Inc. has requested that the Ramsay Residents provide a critique of our experiences with the operations of the Lilydale Plant since they purchased the location.

We had been, for several years prior to Sofina's purchase of Lilydale, very unsatisfied with the management of the plant and had had no success in gaining any improvements.

After the purchase by Sofina Foods Inc. we have been very pleased with the progress that has been made.

Sofina agreed to invest a significant amount of their time and money to address all the concerns that were brought to them.

A Ramsay Advisory Committee was formed that held regular meetings with the Management of Sofina. Improvements to be made were performed based on agreement by the Advisory Committee.

The company investigated all the means possible to reduce the noise and odor concerns that we have had.

They have installed sound barrier fences as well as a barrier on the roof of the building.

An innovative mist is now used to reduce odors. The community is notified when waste removal is to be performed and they do not have removal trucks on a long weekend.

They have made several other improvements and maintain the properties they own to the best of their ability.

They have set up a designated phone line for any resident to call if they have concerns and have attended Ramsay Community Association General Meetings to provide information and to answer questions.

In our judgement we would call Sofina Foods Inc. a Good Corporate Citizen with the community of Ramsay and we hope that their new location with its major improvements will benefit all the residents of Calgary.

Ramsay Advisory Committee