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SEP 18 2014
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CITY CLERK'S OFFICE

18/09/2014

September 2014

Tomorrow's Workplace Program 2014 Status Report



Presented to: Land and Asset Strategy Committee
Presented by: Laurie Boucher

myCity/TW



Managing projected growth

Challenge



Projected requirement of 1350 conventional workspaces by 2020, requiring an increase to the real estate portfolio.

Council direction (LASC2011-66)



Avoid future real estate costs

Grow without growing by working flexibly in the space we already have.

Tomorrow's Workplace

- A five year (2012 – 2017) Council-approved transformational change initiative
- A partnership between IT, HR and CPB to **ready the organization to work productively by increasing its use of, and proficiency with:**
 - Mobile technology
 - Flexible workstyles
 - Flexible workspaces



Developing the foundational tools and processes for change



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Why?



Avoid future real estate costs



Attract, retain and enable a productive workforce



Provide accessible and convenient services to citizens expecting 24/7 service



Reduce the Corporate environmental footprint



Enable an innovative and collaborative workplace by using our rapidly changing technology for business success



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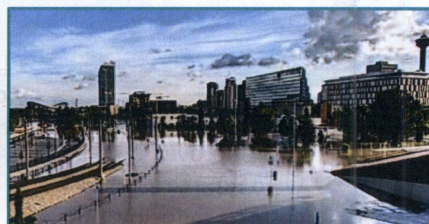
Accelerating events

52%



Day in the Life Study

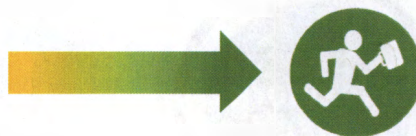
52% of assigned workstations were unoccupied while City employees engaged in work activities away from their desks (e.g. serving customers, collaborating with colleagues, etc.).



2013 Flood

Over 1200 displaced employees reported that the key factors of their productivity were access to **mobile technology, files, and other team members.**

Gaining momentum



Employees already
working flexibly

+

Existing tools and
technology

Increased "appetite" and cultural readiness for a
flexible workplace program

Corporate support for change

ALT approved target:
Avoid future real estate costs by **reducing 10% of assigned workstations** by 2018

ALT approved governance:
Administrative workspace will be managed centrally from a Corporate view point



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What we've been up to

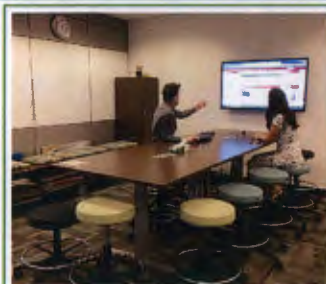
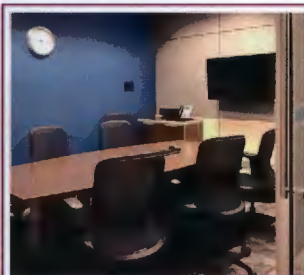
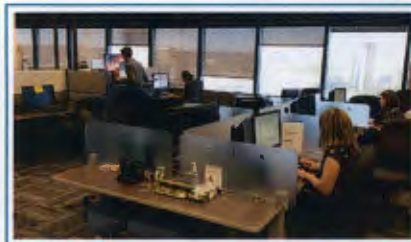


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Flex 2.0



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Flexwork Hub



- Drop-in workstations
- Collaboration space
- Wi-Fi
- Access to The City network




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Early Adopter projects



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What's next?

- Tomorrow's Workplace is continuing to lay the foundation for the evolution of our workplace
- Our collaboration projects with CPB, HR and IT are vital in building their capacity to sustain corporate progress (e.g. IM awareness support, Lync, learning and development, space optimization)
- We will be returning to Council to deliver policies on Corporate accommodation (e.g. Facilities Portfolio Plan, Workplace Strategy)

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Questions/Discussion



