

NOV 28 2017

November 28, 2017

ITEM: 6.3 C2017-1123  
Distribution - Admin  
 CITY CLERK'S DEPARTMENT

PD PERFORMANCE & TIMELINE MEASURES

PLANNING APPROVALS

A	Initial Team Review	Target (days)	2015	2016	2017 YTD*
1.	Development Permit: Multi-Disciplinary	7	42%	72%	97%
2.	Land Use Amendment: Excluding Secondary Suites	14	54%	69%	95%
3.	Land Use Amendment: Secondary Suites Only	14	75%	86%	100%
4.	Subdivision by Instrument	7	42%	85%	97%
5.	Subdivision by Tentative Plan	7	41%	76%	88%

B	Detailed Team Review	Target (days)	2015	2016	2017 YTD*
1.	Development Permit: Multi-Disciplinary	35	34%	62%	90%
2.	Land Use Amendment: Excluding Secondary Suites	49	15%	37%	69%
3.	Land Use Amendment: Secondary Suites Only	49	50%	79%	92%
4.	Subdivision by Instrument	17	22%	44%	74%
5.	Subdivision by Tentative Plan	35	27%	49%	64%

C	Decision	Target (days)	2015	2016	2017 YTD*
1.	Development Permit: Multi-Disciplinary	120	59%	71%	75%
2.	Land Use Amendment: Excluding Secondary Suites	180	52%	56%	64%
3.	Land Use Amendment: Secondary Suites Only	100	66%	90%	98%
4.	Subdivision by Instrument	21	64%	92%	89%
5.	Subdivision by Tentative Plan	60	56%	58%	65%
6.	Development Permit: Infills	90	61%	69%	77%

BUILDING SAFETY

D	Permit Issuance Metrics	Target (days)	2015	2016	2017 YTD*
1.	Permission to Commence Construction for New Commercial and Multi-family Projects	21	N/A**	86%	78%
2.	Tenant Improvement Projects Issued	21	59%	60%	75%
3.	New Low Density Residential Permit Issued	21	72%	71%	68%
4.	Low Density Residential Improvements Permit Issued	7	85%	89%	81%

E	Inspection Performance	Target (hrs)	2015	2016	2017 YTD*
1.	All inspections requests responded to and completed	24	100%	100%	100%

BUSINESS LICENSING

F	Business Licensing	Target (days)	2015	2016	2017 YTD*
1.	From application to final business licence issuance	90	84%	83%	87%

\* YTD as at October 31, 2017

\*\* Metric originally separated out the construction value below and above \$1M, which was removed in 2016