

ISC: Protected



April 5, 2018

To: Mayor and Members of Council

From: Amie Blanchette, Manager, Partnership Services, Planning and Development

Re: Notice Posting Redesign - New Design Options for Consideration

On 2017 December 13, Administration took forward report PUD2017-1140 to SPC on Planning and Urban Development (PUD). Administration was directed to revise advertising notifications to the public to be more visual, engaging and to use plain language, while maintaining The City of Calgary brand, and to return to Council, through the SPC on Planning and Urban Development, no later than 2018 Q2. We would like to request your feedback on these newly designed development notices prior to reporting back through SPC on Planning and Urban Development on 2018 April 30. We would appreciate any additional comments by email prior to 2018 April 17 to allow for the opportunity to include any changes where possible.

New Development Notice Design

In order to better engage citizens, the new design features more colour, an invitation to "tell us what you think" and an approval process timeline to identify where in the process the application is at, and indicate when the Land Use has already been approved. To increase the visual appeal, an image of what the building is intended to look like has been added to the development permit notice and consideration has been given to making the notice more readable using accessibility standards, such as the use of high contrast colours. Plain language continues to be a priority with 'Proposed Redesignation' replaced in the banner by 'Proposed Land Use Change' and the full description of proposed development to also include the building type, number of storeys and number of units proposed.

Next Steps

As indicated, the report will be brought for information to SPC on Planning and Urban Development Committee on 2018 April 30. This report will present the redesigned development notices as directed by Council. The report will then be forwarded to Council on 2018 May 7. We anticipate the redesigned notices will be on the ground in Q3 2018. Administration recognizes the importance of a consistent, engaging and inclusive approach to citizen communication across all channels. This new design for development notice posting is only one piece of a much broader strategy currently underway. Should you have any further comments or wish to meet in person on this matter, please do not hesitate to contact me.

Sincerely,

Amie Blanchette

Manager, Partnership Services Planning & Development

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CC: Stuart Dalgleish, General Manager, Planning & Development
Administrative Leadership Team
City Clerks

Rudy de Ciancio, CSC Planner, Customer Service, Communications

Mary Lay, Lawyer 1, Law Department

Attachment 1: Development Notices New Design

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PUD2018-0146 Attachment 2 ISC: UNRESTRICTED

Attachment 1: Development Notices New Design

Option 1: Redesigned notices - Large - 4 feet by 8 feet in size

These notices will be used for more significant developments that will impact the community in a greater way than other applications. For example, the large notices are used for outline plans, and residential developments resulting in more than four units.







Redesigned notices - Small - 2 feet by 3 feet in size

The small notices are used for change of use applications such as a home occupation, or when less than four residential units are proposed.



Tell Us What You Think Us provide promise to the Driving Homerwise 13, 1885 or Attending or advantage and provide pro

Development Permit Notice

Option 2: Redesigned notices - Large - 4 feet by 8 feet in size

These notices will be used for more significant developments that will impact the community in a greater way than other applications. For example, the large notices are used for outline plans, and residential developments resulting in more than four units.

*NOTE: Only change from Option 1 is the addition of "NOTICE", all other content identical.





Development Permit Notice



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