

Summary of Amendments to Livery Transport Bylaw 6M2007

Subject	Summary	Related Bylaw Sections
Combined Licence Fee Option	<p>In order to improve clarity for the combined TNC licence fee option. Administration recommends that the per-driver fee be eliminated, and the Administration Fee be increased in order to ensure that administrative and enforcement costs to The City are covered. The 'maximum fee' and 'reimbursement of excess fee' provisions are being amended to improve clarity and provide certainty around total fees owing at the end of the calendar year.</p>	Schedule B
Taxi Camera Footage	<p>The Livery Transport Bylaw currently requires taxi plate holders to retain three days of security camera footage for each taxi affiliated with their company. This footage is used to protect passenger and driver safety and is often an important piece of evidence if an incident occurs.</p> <ul style="list-style-type: none"> • Operationally, LTS has identified that the three-day requirement can pose challenges if there is a delay in the time between an incident occurring and it being reported or investigated. For that reason, Administration recommends that the requirement to retain camera footage be extended to five days. • Further to this, Administration also recommends amendments to the bylaw that prohibit a taxi driver from operating a taxi with an inoperable camera. 	39.1 and Schedule D
Street Hailing	<p>TNCs and Limousines are not permitted to accept street-hailed trips. Their interactions with customers are required to be pre-arranged and both parties are known to one another. This is the reason that security cameras are only required for taxis, who are permitted to accept street hails.</p> <ul style="list-style-type: none"> • A gap has been identified in the bylaw, where there is currently no prohibition for soliciting a 	54.1 and Schedule D

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	<p>street-hailed trip by TNCs or Limousines. The proposed amendments make clear that TNCs and Limousines are not permitted to offer or solicit street hailed trips, and also provide a minimum and specific penalty for enforcement action if this practice occurs.</p>	
<p>Vehicle Age</p>	<p>Currently the Livery Transport Bylaw specifies the maximum age of a taxi or accessible taxi as eight years. The maximum age for a Private For Hire Vehicle (PFHV) is 10 years. Some industry members have asked for the ability to relax these requirements.</p> <ul style="list-style-type: none"> The proposed amendments give the Chief Livery Inspector the ability to extend the vehicle life for a taxi, accessible taxi or PFHV if the vehicle is shown to be in good condition as demonstrated through mechanical inspections submitted to LTS. 	<p>37.1 and 88.6</p>
<p>TNC-Specific Amendments</p>	<p>Several TNC-related amendments have been identified and are proposed.</p> <ul style="list-style-type: none"> In order to clarify fee collection, Administration recommends that the Chief Livery Inspector have the ability to require that all TNC licences expire yearly on December 31, which aligns with taxi and limousine brokers. Currently renewals occur on the anniversary of initial application, which is administratively confusing for the collection of the combined TNC licence fee. A condition of a TNC app is that the financial interaction (i.e. payment for the trip) must occur within the app. An amendment is proposed to provide clarity that no cash or debit/credit card transactions should be handled by the driver. An amendment is proposed in order to ensure that following 	<p>76</p> <p>New sections 54.8 (2)</p> <p>New sections 54.5(3) and (4)</p>

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	<p>the approval of a TNC app, the app must be maintained in order to remain in approved status.</p> <ul style="list-style-type: none"> An amendment is proposed to add a specified and minimum penalty for a Transportation Network driver that refuses a passenger. 	<p>Schedule D</p>
<p>Other Housekeeping Amendments</p>	<p>Several other minor housekeeping amendments are recommended:</p> <ul style="list-style-type: none"> Clarity that Private for Hire Vehicles are subject to the Livery Transport Bylaw when carrying passengers pursuant to a contract with The City Allowing taxis to provide a receipt either electronically, or on paper. Add a new minimum and specified penalty for drivers failing to adhere to licencing conditions imposed through a Licence Review Hearing Providing clarity around the status of a Taxi Plate Licence that is not renewed Providing clarity that a livery vehicle cannot fall under multiple licence categories (ie. Cannot be a limousine and a TNC) Correcting an error that references the Chief Licence Inspector instead of the Chief Livery Inspector Moving the provision that allows taxi and limousine drivers to charge up to \$100 to a passenger for soiling the interior of their vehicle to improve clarity Clarifying that it is an offence to fail to comply with a condition imposed by the Chief Livery Inspector in a hearing Correcting typos in the 2017 and 2018 fee schedule 	<p>Section 11 (b.1)</p> <p>37(e)(v)</p> <p>New section 163(2)</p> <p>New section 71.1</p> <p>New section 31.1 and new section 88.5(4)</p> <p>54.11(2)</p> <p>New section 86(h.1), delete section 8(e) in Schedule A</p> <p>163 and Schedule D</p> <p>Schedule B - sections 18, 18.1</p>