

**CALGARY RECOVERS**  
BUILDING FOR RESILIENCY

**FLOOD RECOVERY OPERATIONS**  
2013 Flood Recovery Framework  
PFC2015-0366  
Task Force Recovery Update

calgary.ca | contact 311

Onward! The City will serve citizens through engagement, transparency, resiliency and innovation.

**CITY OF CALGARY**

**CALGARY RECOVERS**  
BUILDING FOR RESILIENCY

	Community	Citizen	Employees
People	<ul style="list-style-type: none"> <li>AHS Psychosocial Working Group</li> <li>Flood Permit Grant Program</li> <li>Emergency Preparedness Initiative of Calgary</li> </ul>	<ul style="list-style-type: none"> <li>Continued support with permit processing for flood affected citizens</li> <li>Waste &amp; Recycling commitment to flood affected citizens confirmed</li> </ul>	<ul style="list-style-type: none"> <li>Corporate Wellness campaign on Personal Resiliency</li> <li>Supporting staff to be personally prepared and able to report to deliver services</li> <li>Engagement of staff</li> </ul>
Housing			
Services			
Infrastructure			
Funding			
Resiliency			
Recovery			

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APR 21 2015

ITEM: PFC 2015-0366<sup>1</sup>  
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CITY CLERK'S OFFICE

# CALGARY RECOVERS

## BUILDING FOR RESILIENCY

Housing & Property



**Property Tax Relief Program**

- 688 property tax rolls to date as of February 2015
- Total value of \$2.1 million



**Flood Relocation and Buyout Program**

- 17 Calgary properties purchased
- Working with the Government of Alberta to support citizens

People
Housing
Services
Infrastructure
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Resiliency
Recommendations

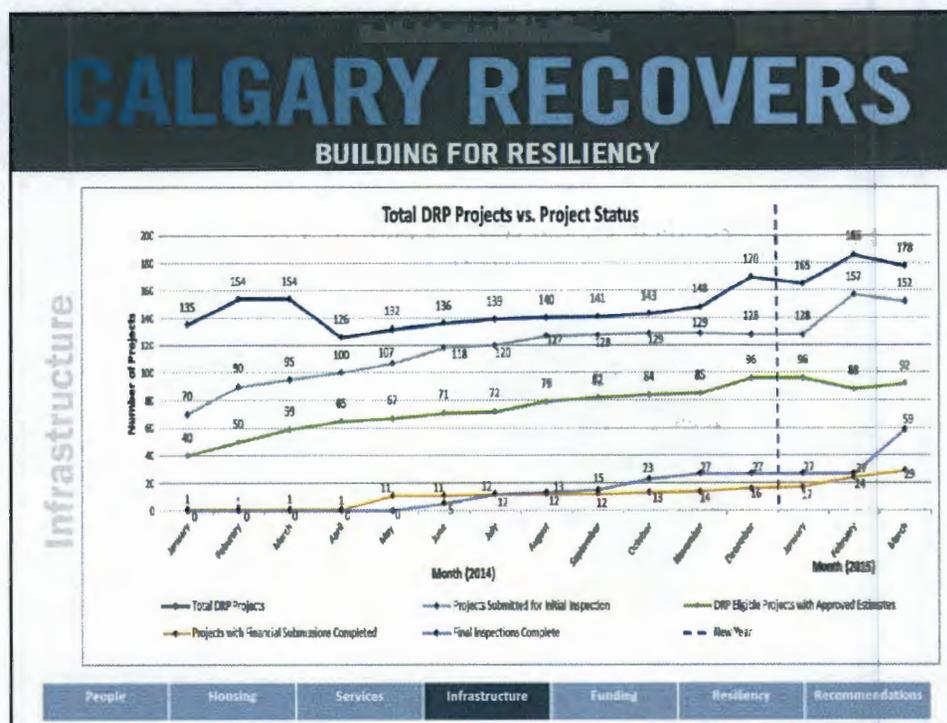
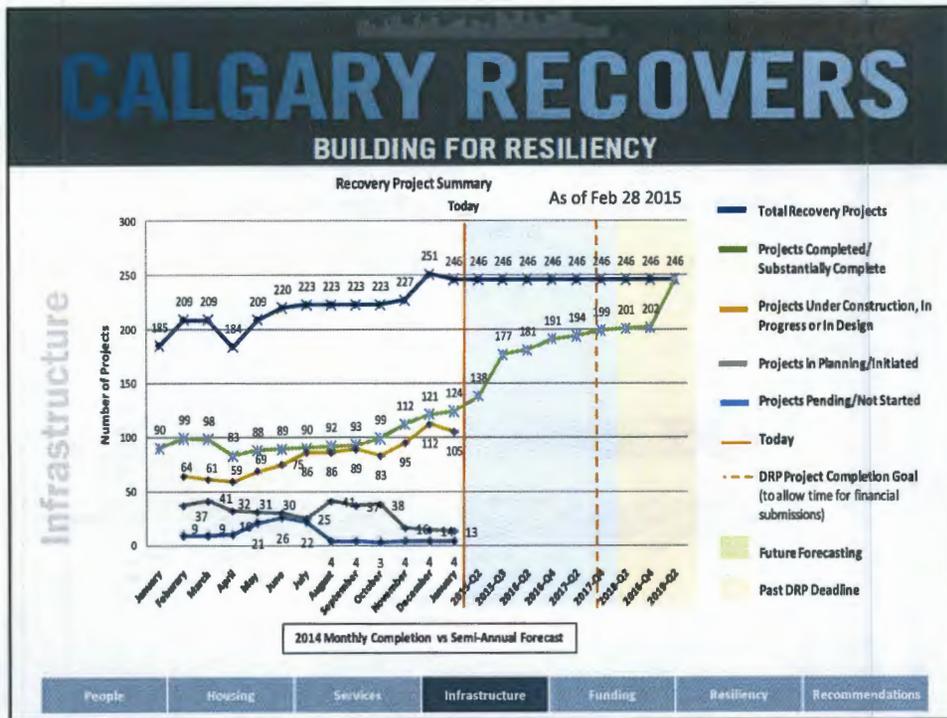
# CALGARY RECOVERS

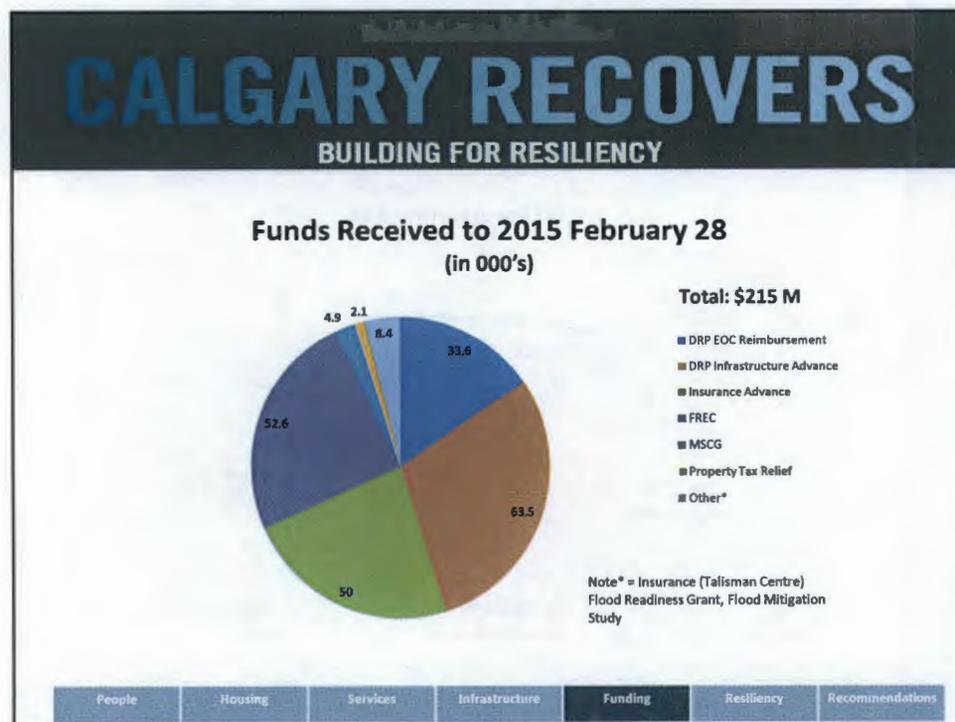
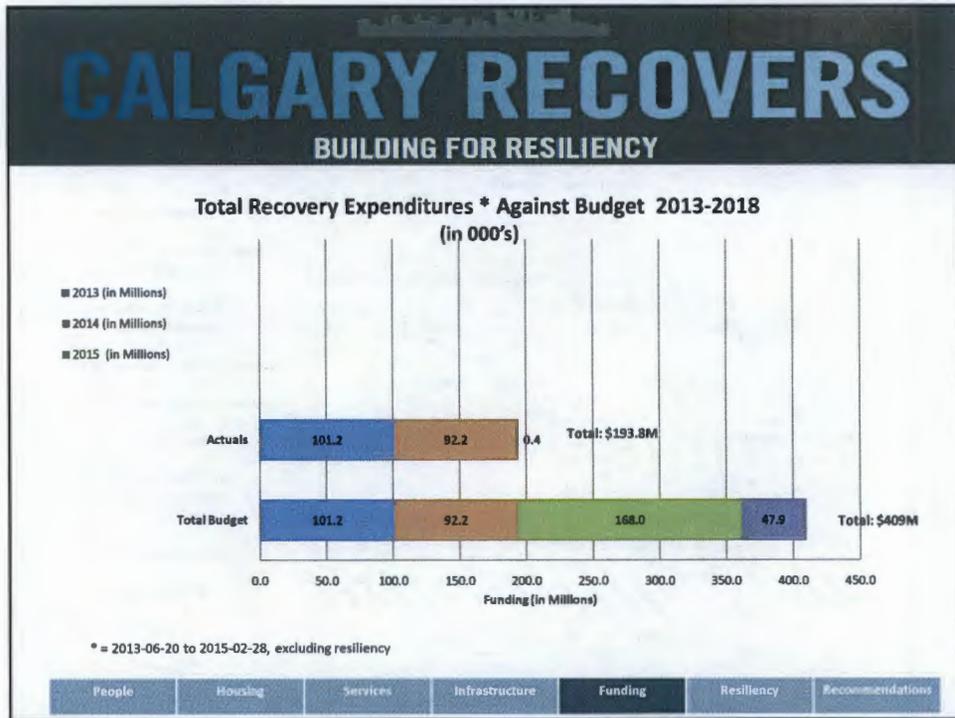
## BUILDING FOR RESILIENCY

SERVICES

Recovery Operations Centre	Business Continuity	Lessons Learned
<ul style="list-style-type: none"> <li>▪ Central point of contact for The City</li> <li>▪ Business unit coordination of recovery activities</li> <li>▪ Communication</li> <li>▪ Information dissemination</li> <li>▪ Reporting</li> </ul>	<ul style="list-style-type: none"> <li>▪ Municipal Complex Channel Water Program Phase 1</li> <li>▪ Accommodation Business Continuity Plan</li> <li>▪ Planning and execution of training exercises</li> </ul>	<ul style="list-style-type: none"> <li>▪ Conference Board of Canada writing lessons learned report</li> <li>▪ Internal reviews underway with analysis started</li> <li>▪ Developing recommendations for future recovery processes</li> </ul>

People
Housing & Permits
Services
Infrastructure
Funding
Resiliency
Recommendations





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## Administration Recommendation:

That the Priorities and Finance Committee recommend that Council receive this quarterly report on the activities of the Flood Recovery Task Force for information

People

Housing

Services

Infrastructure

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Recommendations

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**Thank you**