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**Background**

In 2016 November, Council approved amendments to the Livery Transport Bylaw that:

Provided an alternative fee structure for Transportation Network Companies (TNCs) – “Combined TNC Licence Fee”

- 1-year pilot


Directed Administration to report back on the pilot project in 2018 Q1

03/07/2018 CPS2018-0110

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IN COUNCIL CHAMBER

MAR 07 2018

ITEM: 7.2 CPS2018-0110  
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**TNC Licence Fee Options (2018 rates):**

TNCs can choose the licence fee option that best supports their individual business needs:

Option 1: Flat per-driver fee (2018 rates)	Option 2: Combined TNC Licence Fee
TNC Fee: \$1824	Scalable TNC administrative fee: up to a maximum of \$20,000.
Per Driver Fee: \$229	Per Driver Fee: \$15
Per Trip Fee: N/A	Per-Trip Fee: \$0.20

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**Combined TNC Licence Fee**

Minimum Fee:  
 Bylaw includes a minimum fee amount, ensures TNCs pay an amount equal to:

Number of Drivers on Platform x \$229 (2018 rates)

Maximum Fee and Reimbursement:

- If the fees paid by a TNC exceed the projected annual cost for regulating then, The City will either discontinue collecting fees, or reimburse any excess fees

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### Pilot Project Analysis

Pilot project analysis focused on:

- Data-driven decision making
- Ensuring administrative and enforcement costs associated with TNCs are recovered
- Identifying opportunities to create a level playing field for all industry participants




### Combined TNC Licence Fee Recommendations

- Generally, the pilot project was successful – recommend no change to the per-trip fee
- Fee calculation could be simplified:
  - recommend elimination of the \$15/driver fee; and
  - increase the TNC administration fee for larger TNCs

Number of Transportation Network Drivers	Administration Fee
1 - 100	\$5,000
101 - 1000	\$15,000
1001 - 3000	\$30,000
3001 or more	\$50,000


- Minimum Fee to remain in the Bylaw – this fee ensured cost recovery in 2017
- Clarify fee reimbursement provision

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## Livery Fee Review

- Recommend a comprehensive review of livery fees
- Seek to enhance fairness across the industry – level playing field
- To include further analysis of the combined licence fee option
- Return to Council in 2019 Q2

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## Continued research and engagement in Calgary

- Participated in discussions with key interest groups
- Annual Taxi Customer Satisfaction Survey
- Taxi and TNC trip data
- 311 compliments/concerns
- Citizen feedback
- Councillor feedback

Taxi Driver Engagement Sessions

The City of Calgary is holding advisory sessions for a City of Calgary taxi driver to hear about the city's new transportation initiatives. These sessions will provide an opportunity to get feedback on the City's proposed taxi fee structure and how it will affect the industry.

Two advisory sessions have been scheduled in partnership with the following groups through the City's Transportation Services and are open to all taxi drivers in Calgary. Please contact the City for more information.

Participation is on a first-come, first-served basis. If you have any questions, please contact the City's Transportation Services at 403-243-7273 or visit the City's website at [www.calgary.ca](http://www.calgary.ca).

Session Dates:  
 Monday, February 12, 10:00am - 12:00pm  
 Friday, February 16, 10:00am - 12:00pm

To register, please contact:  
[transport@calgary.ca](mailto:transport@calgary.ca)

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### Additional Recommended Amendments to the Livery Transport Bylaw

Housekeeping amendments to ensure the Livery Transport Bylaw remains up-to date:

- Increasing the number of days taxi camera footage must be retained from 3 to 5 days
- Prohibit TNCs and Limousines from soliciting street hailed trips
- Giving the Chief Livery Inspector the ability to extend vehicle age limits, if the vehicle is shown to be in good condition
- TNC – specific amendments to improve administration, clarify rules and improve enforcement ability
- Other minor housekeeping amendments



#### ADMINISTRATION RECOMMENDATION:

That the SPC on Community and Protective Services recommend that Council:

1. Receive this report and attachments for information;
2. Give three readings to the proposed bylaw to amend the Livery Transport Bylaw 6M2007 (Attachment 1); and
3. Direct Administration to undertake a full review of the fee structure in the Livery Transport Bylaw 6M2007 and report back to Council through the SPC on Community & Protective Services no later than 2019 Q1.