

Proposed Program Amendments – 2017 and 2018

Recommendation		Primary Benefits	Progress To Date
<i>Improve Communication</i>			
1	Establish web-based public information source.	<ul style="list-style-type: none"> • Consistent, publicly available information on program. • Reduction in queries to communities, administration. 	Complete
2	Improve communication protocols between the City, enhanced communities and citizens.	<ul style="list-style-type: none"> • Clearer, more timely contact on key issues. • Greater accountability. 	Ongoing
3	Develop centralized Parks resource, on a cost recovery basis, dedicated to enhanced communities.	<ul style="list-style-type: none"> • Convenient, consistent information source. • Protection of public assets and interests. 	Ongoing
4	Act as advisor to communities concerning program best practices, governance and accountability.	<ul style="list-style-type: none"> • Support for communities. • Increased transparency on program decisions. 	Ongoing
<i>Improve Clarity</i>			
5	Establish standard practices for petitions and re-affirmation votes.	<ul style="list-style-type: none"> • Consistent protocols amongst communities. • Establishes further accountability. 	Complete
6	Confirm park elements which are eligible to be enhanced, and to what extent.	<ul style="list-style-type: none"> • Provides certainty, protection of public assets and interests. 	Complete
<i>Improve Consistency</i>			
7	Transition all service provision to private contracts prior to 2019.	<ul style="list-style-type: none"> • Economic opportunity for landscape contractors. • Simpler administrative oversight and greater efficiency. 	Ongoing
8	Articulate standard Best Practices for park elements.	<ul style="list-style-type: none"> • Establishes clear expectations and rationale. • Protection of public assets and interests. 	Complete
9	Establish a rigorous protocol to ensure ongoing conservation of public assets.	<ul style="list-style-type: none"> • Assists communities in contract management. • Protection of public assets and interests. 	Ongoing
10	Develop updated and standardized Enhanced Maintenance Agreement templates.	<ul style="list-style-type: none"> • Common understanding of responsibilities. 	Complete
11	Establish consistent and standard maintenance costs and grant allotments.	<ul style="list-style-type: none"> • Promotes better understanding of operational grants. • Assists communities with contract management. 	Complete
12	Provide support to communities regarding the program and ensure satisfactory contractor	<ul style="list-style-type: none"> • Improved customer service. • Assists communities with contract management. 	Ongoing
13	Recommend new communities enter the program in their entirety.	<ul style="list-style-type: none"> • Creates consistent maintenance standards within communities. 	Complete