



**CALGARY POLICE COMMISSION  
COMPLAINTS OVERSIGHT COMMITTEE WORKPLAN & DASHBOARD – 2015**

AC2015-0530  
**ISCR:UNRESTRICTED**  
Attachment 1

Issue/Item	Schedule on Agenda	Details	Status	Follow Up & Comment
Complaints Oversight			C – Complete N – Not started IP – In Progress O - Ongoing	
Police Act Section 28.1(1)				
Monthly	Complaints Oversight & Monitoring	Monthly	CPS Monthly Reports	O
Monthly	Time Limit Extensions	Monthly	PCD Review & Recommendations Recommend approval to CPC	O
As Required	Complaint File Audits (Public Complaint Director)	As Required		O
As Required	Applications for Complaint Dismissal from CPS	As required		O
As Required	Frivolous, Vexatious & in Bad Faith			
Annual	Public Complaint Director	Monthly	Regular reports	O
Annual	Terms of Reference & Workplan	January 2015		C
As developed	Metrics & Reporting	June 2015		IP
As developed	Formal Process for CPC to recognize CPS Compliments	TBD		N
As developed	CPC Hearing process	TBD		N
As required	Mediation Working Group	As required		IP



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### Sections of Police Act governing Commission Accountabilities

<b>Financial Oversight Committee</b>	<b>Governance Committee</b>	<b>Personnel</b>	<b>Complaints Oversight Committee</b>
29(1) Every Commission in consultation with the chief of police, shall cause to be prepared (a) estimates of all money required for the fiscal year to (i) pay the remuneration of the police officers and other persons employed for the police service, and (ii) provide an pay for the maintenance of accommodation equipment and operating costs of the police service and (b) a yearly plan specifying the level of police service and programs to be provided in respect to the municipality and shall submit those estimates and plans to the council	31(1) Where a commission has been established, the commission shall, in the carrying out of its responsibilities, oversee the police service and for that purpose shall do the following: a. allocate the funds that are provided by the council d. ensure that sufficient persons are employed for the police service for the purpose of carrying out the functions of the police service	(internal)	28.1(1) Each commission and policing committee shall designate a person as a Public Complaint Director (3) The Public complaint Director shall: (a) receive complaints against police officers from the public and refer them to the chief of police under section 43(1), (b) provide liaison between the commission or policing committee and the chief, and (c) perform the duties assigned by the Commission of policing committee in regard to public complaints.
			28(1) Commission's Responsibility A council, other than one that is party to an agreement entered into under section 22 or 24, that: a. Has a municipal police service, or b. has the approval of the Minister to establish a police service. Shall establish a police Commission 31(1) Where a commission has been established, the commission shall, in the carrying out of its responsibilities, oversee the police service and for that purpose shall do the following: a. allocate the funds that are provided by the council b. establish policies providing for efficient and effective policing c. issue instructions, as necessary to the chief of police in respect of the policies referred to in clause (b) d. ensure that sufficient persons are employed for the police service for the purpose of carrying out the functions of the police service