

CITY AUDITOR'S OFFICE 2017 ANNUAL REPORT

EXECUTIVE SUMMARY

This report presents the City Auditor's Office 2017 Annual Report. The report provides an overview of the activities undertaken by the City Auditor's Office from January 1, 2017 to December 31, 2017.

RECOMMENDATIONS

1. That Audit Committee receive this Report for information; and
2. That Audit Committee recommend that Council receives this Report for information.

PREVIOUS COUNCIL DIRECTION / POLICY

Bylaw 30M2004 established the position of City Auditor and the powers, duties and functions of the position. The City Auditor is subject to the supervision of and accountable to Council, and reports to Council through Audit Committee.

Bylaw 48M2012 states that Audit Committee is responsible for:

- Overseeing the performance of the City Auditor;
- Overseeing, through the City Auditor, the Whistle-blower Program.

Section 7 (b) of Schedule A of Bylaw 48M2012 states that Audit Committee receives for information an annual audit report on the Whistle-blower Program and forwards to Council for information.

Section 1 (f) of Schedule C of Bylaw 48M2012 states that Audit Committee: "reviews and forwards to Council for information, the City Auditor's Office quarterly and annual status reports."

Section 2 (b) of Schedule C of Bylaw 48M2012 states that the City Auditor: "must submit the annual status report to Council for information after review by the Audit Committee."

Council Policy CC026, *Whistle-blower Policy*, states that the City Auditor "will report, at least on an annual basis, information related to reports received and investigations conducted during the year to Council through the Audit Committee."

BACKGROUND

The 2017 Annual Report summarizes the activities of the City Auditor's Office (CAO) in 2017. The report highlights significant activities carried out by the CAO and is presented to assist the Audit Committee in its oversight responsibilities of the CAO. The mission of the CAO is to "Provide independent and objective assurance, advisory and investigative services to add value to The City of Calgary and enhance public trust". This Annual Report demonstrates how the CAO is fulfilling its mission through delivering these services across The City of Calgary (The City) during 2017.

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In 2017, utilizing a complement of 15 staff and a budget spend of \$2.7M, the CAO:

- Carried out audit, advisory and investigative activities across approximately 80% of all City Business Units;
- Completed ten audits and initiated a further eight audits;
- Raised 48 audit recommendations resulting in 69 action plans, and monitored the closure of 79 action plans to support positive change;
- Conducted advisory work at both a Business Unit and corporate level to address emerging City risks and opportunities; and
- Closed 38 investigations.

INVESTIGATION: ALTERNATIVES AND ANALYSIS

N/A

Stakeholder Engagement, Research and Communication

The CAO collaborates with the relevant teams from Administration in completing all audit and advisory projects. The final deliverable or audit report is shared with Administration prior to presentation to Audit Committee.

The Whistle-blower Policy assigns responsibilities to the City Auditor and the City Manager to develop, implement and maintain an effective program. The results of all investigations are reported to the responsible General Manager and/or City Manager for action as appropriate. Any disciplinary action resulting from a substantiated report is the responsibility of management and shall be taken in accordance with Administration Policy HR-LR-002, *Labour Relations Policy*.

Strategic Alignment

The CAO Annual Report provides Audit Committee and Council with information to support their oversight responsibility of the CAO. The activities of the CAO assist Council in its oversight of the City Manager's administration and accountability for stewardship over public funds and achievement on value for money in City operations.

Social, Environmental, Economic (External)

N/A

Financial Capacity

Current and Future Operating Budget:

N/A

Current and Future Capital Budget:

N/A

Risk Assessment

The activities of the CAO serve to promote accountability, mitigate risk, and support an effective governance structure.

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REASONS FOR RECOMMENDATIONS:

1. Audit Committee has oversight responsibilities of the City Auditor's Office.
2. Bylaw 48M2012 states the Audit Committee "reviews and forwards to Council for information, the City Auditor's Office quarterly and annual status reports."
3. Bylaw 48M2012 states that Audit Committee "receives for information an annual audit report on the Whistle Blower Program, and forwards to Council for information."

ATTACHMENT

AC2018-0019 CITY AUDITOR'S OFFICE 2017 ANNUAL REPORT