



Extending Calgary Transit Transfers to 120 Minutes

Notice of Motion EC2026-0042

2026 April 28 Regular Meeting of Council

Previous Council Direction

Notice of Motion EC2026-0042 2026 February 03.

That Administration be directed to prepare the necessary amendments to Calgary Transit fare policy and any associated bylaws to extend the transfer validity period from 90 minutes to 120 minutes reporting back on 2026 April 28th Regular Meeting of Council with considerations of:

1. Required changes to validation systems and enforcement practices
2. Communications and public education to ensure riders are informed of the revised transfer period
3. Any transitional measures required to support effective implementation
4. Assessment of financial and ridership impacts associated with the extended transfer period
5. Confirmation of implementation readiness and timing



Recommendations

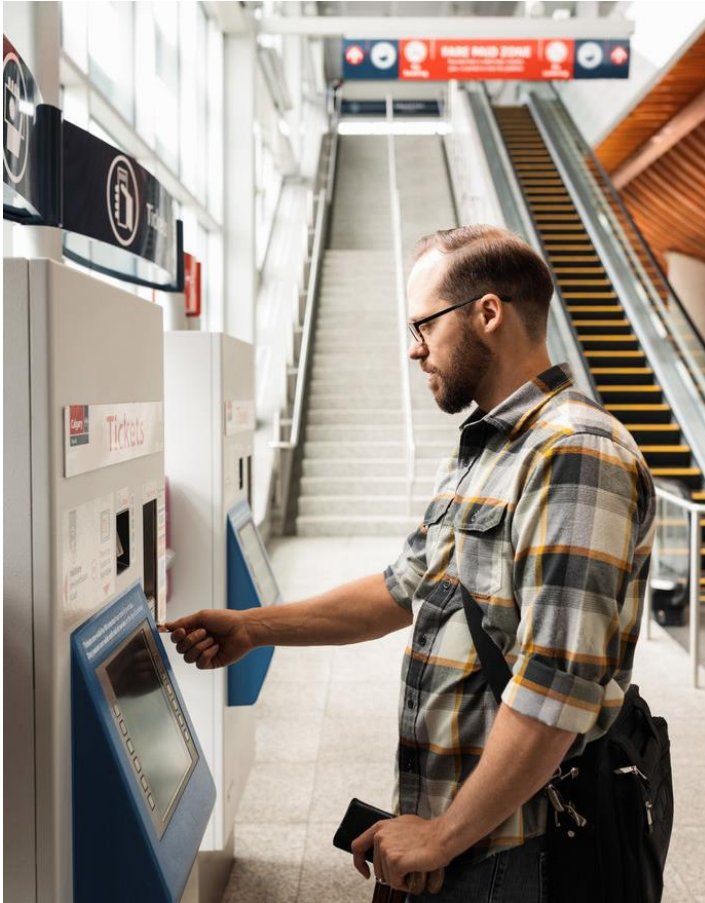
Council direct Administration to:

Extend the valid transfer time to 120 minutes effective 2027 January 01 and refer a request for \$2 million in base operating funds for Calgary Transit to the 2027-2030 budget deliberations for funding approval.

- Transfers are an integral part of the proof-of-payment fare system.
- Currently, one fare valid for 90 minutes from first use.
- Applies across all single-use fare types.
- A review of 17 Canadian transit agencies indicates 11 systems with transfer times of 120 minutes.
 - Six systems in the Greater Toronto Area receive funding for the program from the government of Ontario.



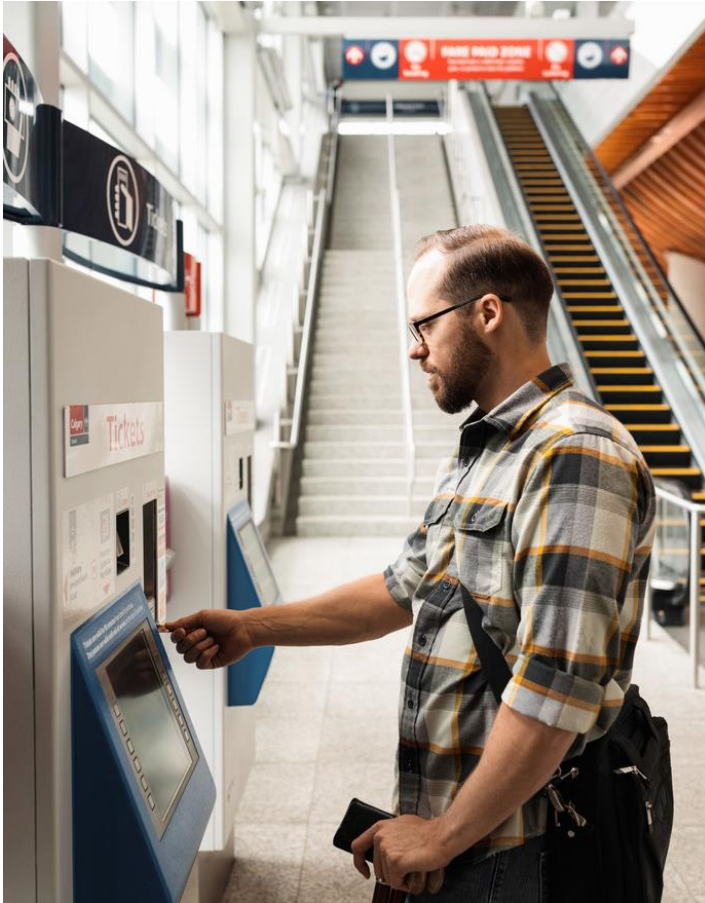
Extending transfers will support some customers



Benefits:

- May increase perception of fare value.
- Allows for a longer travel time and more round-trips on a single fare.
- Supports a growing city with more complex travel needs.

Extending transfers will support some customers



Challenges:

- Benefits a subset of Calgary Transit customers.
- Revenue gap increases over time.

Updates to Existing Practices



- Implementation will require updates to fare payment systems.
- No bylaw amendments are required.

Financial & Ridership Impacts



- Estimated revenue impact is approximately \$2 million per year.
- Will benefit a subset of customers representing 0.5% of all trips in 2025.



Recommendations

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