

Calgary



Calgary Fire Department 2025 Annual Report: CD2026-0259





Recommendation

Administration recommends that Council receive this report for the Corporate record.



2025 Highlights



Over 92,200 incident responses



- 5% increase over 2024
- 50% increase in call volume since 2020
- 50% of incidents are medical calls

60 seconds faster Effective Response Force



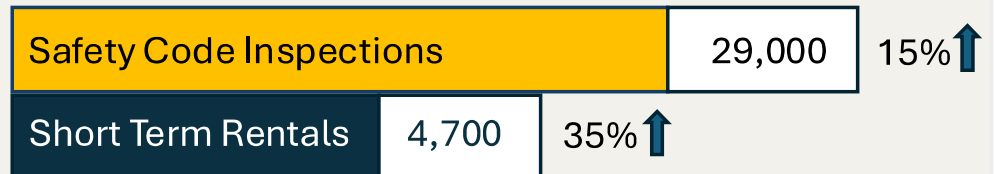
Increased staffing on 6 aerials from 2 to 4 =assembled 2 engines, 1 aerial (12 firefighters) faster to residential fires

More than 14,000 school aged children educated



- Hands-on fire education provided to students and community groups across Calgary
- Partnerships with Calgary Public Library and others increase reach

Inspection demand is increasing



2025 Challenges



Response Performance Challenges

7:48 First in Engine (Fire), **45 secs** slower than 7:00 target
7:14 First-in Unit (Critical Medical), **44 secs** slower than 6:30 target
12:45 Effective Response Force, **1:45** slower than 11:00 target



Facility & Infrastructure Capacity

Training Academy capacity constraints
Aging stations not designed for modern staffing & apparatus
Procurement/ station build timelines



Safety Codes Inspections Demand

Increased service demand: short-term rentals & secondary suites
Constrained risk-based industrial inspections



CFD Service System





Vision 2 Million



Stations, Apparatus
and Facilities



Trained and
Qualified Staff



Supports and
Enhanced Safety



Calgary's Future
Fire Department





Risks



- Operating investment & service sustainability



- Timelines for procurement, station builds & renovations



- Global inflation impacting costs



- Changing social, climate & technology environments



Looking Forward



- Performance improvement
- Complete upstaffing of aerials
- Coverage engines



- Increase capacity in support areas
- Increase psychological safety



- Densification
- Growth



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