

Community Services Report to  
Community Development Committee  
2026 April 01

ISC: UNRESTRICTED  
CD2026-0175

## Calgary Police Service 2025 Annual Report

### PURPOSE

The Calgary Police Commission and the Calgary Police Service provide an annual update to the Community Development Committee of Council.

### PREVIOUS COUNCIL DIRECTION

On November 26, 2003, the Special Meeting of Council to review budgets approved a motion requesting the Calgary Police Commission (CPC) and Calgary Police Service (CPS) provide an annual update to the Standing Policy Committee on Community & Protective Services.

### RECOMMENDATION(S):

The Community Development Committee recommends that Council receive this annual update from the Calgary Police Commission on behalf of the Calgary Police Service for the 2025 calendar year for the Corporate Record.

### RECOMMENDATION OF THE COMMUNITY DEVELOPMENT COMMITTEE, 2026

#### APRIL 1:

That Council receive this annual update from the Calgary Police Commission on behalf of the Calgary Police Service for the 2025 calendar year for the Corporate Record.

## CHIEF ADMINISTRATIVE OFFICER/GENERAL MANAGER COMMENTS

### HIGHLIGHTS

Violent crime in 2025 was 4% higher than in 2024 and 16% above the five-year average. The 2025 violent crime rate is 1,086 per 100,000 population, which is on par with the previous year. Assaults account for 68% of all violent crimes and have seen an 18% increase over the five-year average.

- Property crimes decreased by 6% compared to 2024 and 7% from the five-year average.
- 2025 marked the first year under new Chief of Police Katie McLellan, bringing decades of frontline and executive policing leadership experience to the role.
- The Employee Engagement Index increased to 59 in 2025 (up from 55 in 2024 and 53 in 2023). Civilians reported higher engagement (75), while Sworn members engagement showed significant improvement, moving from 43 in 2023 to 51 in 2025.
- Under the Safer Calgary initiative, the Service, in partnership with various agencies, led three major operations focused on enhancing public safety in high priority areas.
- The CPS supported the successful G7 Summit by coordinating Unified Command Centre operations, strategic personnel deployment and effective traffic and crowd management, while maintaining core policing services and public safety throughout the high-demand period.
- Through the Community Safety Investment Framework (CSIF), the CPS allocated \$7,991,852 to 12 initiatives to enhance crisis support services.

### DISCUSSION

Violent crime continued to increase in 2025. While robberies and shootings decreased, there were approximately 500 (4%) more assaults in 2025 than in 2024 and 1,800 (18%) more than the five-year average – that is an average of 32 assaults per day reported to police. Targeted public safety challenges such as traffic fatalities and social disorder required focused enforcement and prevention efforts. The Service initiated efforts to modernize service delivery, strengthen partnerships and enhance accountability to better meet evolving community needs and continued to prioritize supporting its members through workforce alignment, improved training, engagement and wellness initiatives.

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### CRIME & PUBLIC SAFETY

- Violent crime in 2025 was 4% higher than 2024 and 16% above the five-year average. Assaults account for 68% of all violent crime and have seen an 18% increase over the five-year average. While street robberies remained on par with last year there was a 10% increase over the five-year average, commercial robberies saw an 18% decrease compared to last year and 9% compared to the five-year average. Domestic violence increased by 7% from 2024; a 22% increase over the five-year average. Assaults account for 77% of all domestic violence and 28% of these are higher-level assaults<sup>2F3</sup> suggesting an increase in severity.
- Property crimes decreased by 6% compared to the previous year and 7% from the five-year average and continue to trend below pre-COVID levels. Residential break and enters were on par with the previous year and 25% lower than the five-year average. Commercial break and enters are on par with the previous year and 23% under the five-year average. Vehicle theft incidents decreased by 8% compared to 2024 and 20% compared to the five-year average. Fraud increased by 12% over the previous year and 21% over the five-year average.
- Total calls for service increased in 2025, with officer generated calls up 3.6% and public initiated calls up 5.1% compared to the previous year. This growth reflects increased proactive policing, particularly in the downtown core, as well as higher demand across the city. Disorder calls for service increased by 6% over 2024, though they remained 4% below the five-year average. Unwanted guests, suspicious person and disturbance calls for service accounted for approximately 60% of all disorder calls. Online reporting increased 29% year over year, representing a 35% increase compared to the five-year average.
- Calgary recorded its highest number of traffic fatalities since 2013, with 38 deaths in 2025, including a record 15 pedestrian fatalities. There were 3,224 serious injury collisions up from 2,908 in 2024. Speed, distracted driving, and impairment have been identified as contributing factors in these collisions.
- There were 54 confirmed shootings in Calgary: 24 fewer than in 2024 (a 31% reduction) and 47% lower than the five-year average (102). 2025 is the third consecutive year of decreasing numbers of shootings from their five-year high in 2022 (126). In 2025, two of 54 (3.7%) shootings resulted in the death of a person, 19 (35%) resulted in injury to a person and 31 (57.4%) resulted in property damage. A total of 20 shootings (37%) have been linked to organized crime, including eight extortion-related incidents.
- The frequency and complexity (crowd sizes, heightened tensions, conflicting ideology) of geopolitical based protests and demonstrations continued with local and overseas issues serving as catalysts. The CPS monitored over 600 events with more than 200 requiring additional resourcing including a call for service, event notification or operational plan.
- Calgary also experienced increases in cybercrime, fraud, and child abuse crimes.

### RESPONDING TO THE NEEDS OF THE COMMUNITY

- The Service Delivery Modernization (SDM) program launched to redesign how policing services are structured, delivered and experienced. SDM focuses on: leveraging the existing workforce, managing calls for service effectively, improving frontline deployment, response times and member well-being, and expanding online and virtual services.
- The provincial Police Review Commission (PRC) was launched in December 2025. The PRC now handles complaints related to police conduct, while the Professional Standards Section continues to manage complaints related to police performance, services, and policy.
- The Alberta Crown Prosecution Service partnered with the Service to pilot an early charge-screening process where prosecutors review charges immediately after they are laid, enabling

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real-time collaboration with officers. This approach replaces the later review stage that often cause delays and last-minute adjustments or charge withdrawals or stays, improving efficiency in the judicial process. Between September and November 2025, 61% of charge packages submitted in the two districts involved in the Calgary Screening Project, had charges recommended by the crown on first submission.

- The CPS held numerous engagements to support and promote careers in policing among diverse communities. These engagements build upon existing recruitment programs, including Indigenous Pathways to Policing, Women's Recruitment Bootcamps and a variety of inclusive opportunities offered through the Recruiting and Selection Unit.

### SUPPORTING THOSE WHO SERVE

- A new performance assessment process was launched in the Fall to support member development, align with the CPS Leadership Competencies and offer a more consistent and structured opportunity for members to engage in performance discussions and development planning with their supervisors.
- The CPS Behaviour Zones were launched in 2025 alongside an updated Respectful Workplace Policy and Harassment Prevention Plan. The Behaviour Zones provide all members with a clear framework to identify and report inappropriate workplace behaviour, while also strengthening the foundation for existing respectful workplace processes and culture initiatives.
- As a Service, we continued work to strengthen the Abilities Management and Return to Work Programs. These efforts focus on streamlining the processes for returning to work following medical leaves and accommodations in alignment with best practice, engaging with City of Calgary partners and ensuring members are supported by addressing the unique complexities that policing introduces to these processes (e.g. training re-qualifications, etc.).

### EXTERNAL ENGAGEMENT AND COMMUNICATION

- |   |   |
|---|---|
| <input checked="" type="checkbox"/> Public engagement was undertaken        | <input type="checkbox"/> Dialogue with interested parties was undertaken                |
| <input checked="" type="checkbox"/> Public/interested parties were informed | <input checked="" type="checkbox"/> Public communication or engagement was not required |

### 2025 Calgary Police Commission Policing Summit

- The 2025 Summit convened 350 community leaders, business professionals, industry partners and elected officials for a full day of dialogue designed to strengthen collaboration and advance shared approaches to public safety. Through expert panels, live polling and direct engagement opportunities, attendees contributed insights meant to inform future CPS strategies and enhance public trust.

### Calgary Police Commission 2025 Community Perceptions Report

- 80% of respondents view Calgary as safe but 57% shared the perception that there are observable increases in homelessness, drug use and mental health-related disturbances in public spaces and transit areas, along with more frequent incidents of theft, vandalism and violence. A majority of Calgarians (61%) support increased funding for the Service to hire more officers to enhance public safety and address crime.

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### **IMPLICATIONS**

#### **Social**

The CPS remains committed to keeping Calgary among the safest major cities in Canada, while focusing on strengthening frontline capacity and preparing for future growth. Building on insights gained through engagement with the community and our members, priorities emphasize strategic workforce alignment to enhance frontline capacity; expanding recruitment and training programs to support accelerated growth; and managing the accommodated workforce more effectively to sustain operational readiness. The Service is also prioritizing traffic safety initiatives, proactive responses to social disorder, and continued modernization of service delivery. These efforts are supported by a commitment to fiscal responsibility, effective use of resources, and continued progress on antiracism, Indigenous reconciliation, and equity, diversity and inclusion integration.

#### **Environmental**

The Service continued to support the implementation of energy-efficient technologies in its facilities. Climate resiliency measures, sustainable building frameworks and application of green technologies are implemented in designs for the new indoor range and the new district project.

#### **Economic**

Throughout the year, the Service closely monitored unfavorable fines and penalties revenue, as well as expenditures to strategically manage variance impacts. The Service was able to mitigate net negative impacts through use of its Court Fine Reserve.

#### **Service and Financial Implications**

##### **Existing operating funding - base**

The Service continued to receive various Government of Alberta grant funding supports for important projects and initiatives. At the end of 2025, the Service was successful in the management of its budget. For the 2026-year, City Council has approved the removal of the fines revenue budget from the CPS.

### **RISK**

The Calgary Police Service continues to identify and manage its key organizational risks, including workforce capacity, funding pressures, public trust, governance, cybersecurity, and public safety risks overall. The Service is strengthening oversight, systems, and organizational resilience to support safe operations, dependable service delivery, and lasting public confidence. At the same time, CPS is advancing the use of technology while ensuring strong safeguards are in place to protect information, maintain critical services, and uphold public trust.

### **ATTACHMENT(S)**

1. Previous Council Direction, Background
2. 2025 Annual Report Presentation Slides
3. 2025 CSIF update
4. 2026 Annual Policing Plan

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Department Circulation

| General Manager/Director        | Department                | Approve/Consult/Inform |
|---------------------------------|---------------------------|------------------------|
| Katie McLellan, Chief Constable | Calgary Police Service    | Approve                |
| Amtul Siddiqui, Chair           | Calgary Police Commission | Approve                |

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