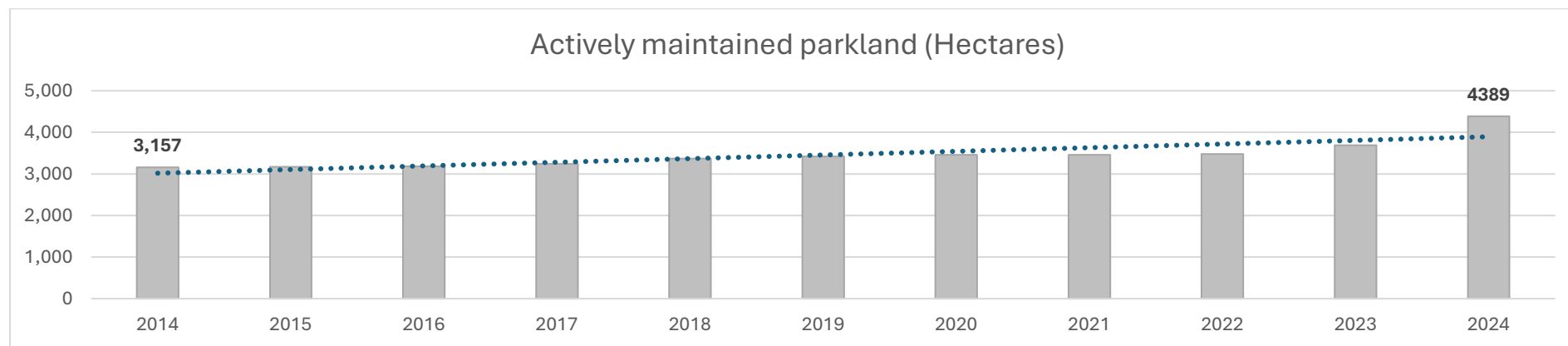
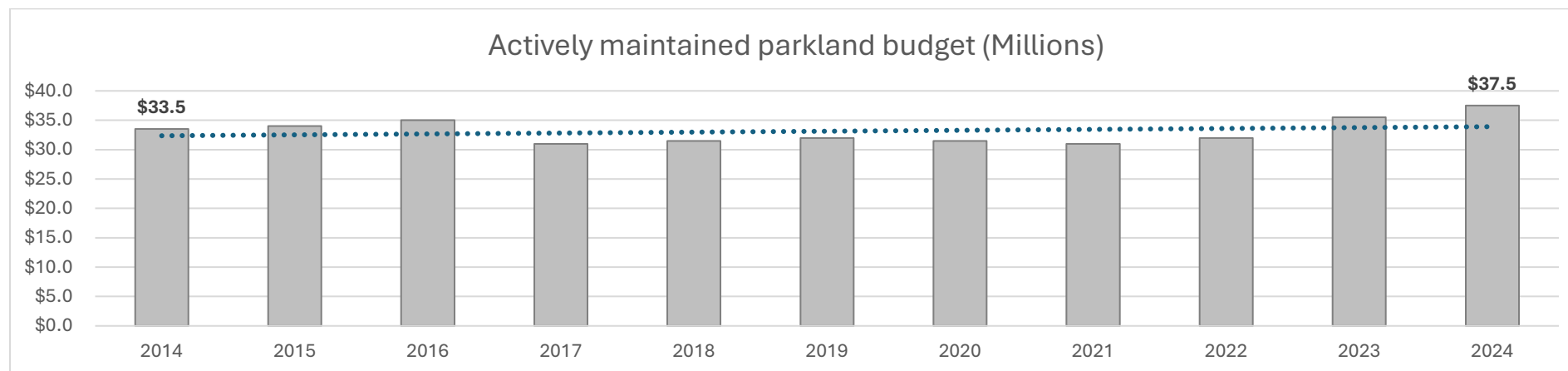


## Appendix

**Graph 1.** This graph illustrates steady growth in the hectares of actively maintained parkland from 2014 to 2024, driven by new community development and the acquisition of park spaces through reserve obligations. The significant 18% increase in 2024 reflects Parks & Open Spaces assuming responsibility for an additional 765 hectares of roadside greens following the 2023 corporate realignment. Overall, the actively maintained parkland portfolio has expanded by 36% over the past decade.



**Graph 2.** This graph shows the trend in funding for actively maintained parkland from 2014 to 2024. While modest increases were provided in some years, overall funding grew by only 12% over the decade, failing to keep pace with the significant expansion of maintained parkland.



**Table 1. Current and recommended level of service breakdown.**

The table below provides detailed information on the maintenance level of service (MLOS) and the customer level of service (CLOS) achieved in 2025, and the anticipated changes if the recommended level of funding is provided.

Service	Option 1 (Current)		Option 4 (Recommended)	
	Maintenance Level of Service	Customer Level of Service	Maintenance Level of Service	Customer Level of Service
<b>Mowing Regional Parks</b>	Up to 15 mows	Service delivery is uneven across some areas, in years when unprecedented rainfall affects mowing schedules.	Up to 22 mows	Further in-house capacity added to cover ad-hoc mowing to maintain service during peak growing periods. Service delivery is even citywide throughout the mowing season, with peak growing periods addressed through internal capacity.
<b>Local Parks Mowing</b>	Up to 8.5 mows	Lower service frequency results in more visible grass growth during peak growing periods (early and mid-season). As service levels declined relative to customer expectations, service requests increased by approximately 60% between 2023 and 2025, indicating rising customer sensitivity to visible maintenance gaps in local parks. Service requests related to mowing increase during high-growth periods (early and mid-season).	Up to 14 mows	Improvement in turf conditions within local parks, particularly during early and mid-season growth. While this would reduce the duration of grass overgrowth, seasonal variability and peak growth pressures would remain, especially in high-use local parks.
<b>Playfield Mowing</b>	Up to 19 mows	Sports fields receive regular mowing, almost meeting target	Up to 22 mows	Sports fields are being mowed to the required standard.

Roadside Greens	Up to 4 mows	Customer Level of Service not developed for Roadside Greens.	Up to 6 mows	Customer Level of Service not developed for Roadside Greens.
<b>Turf Maintenance (Agronomics)</b>	<p>Only 13% of the workplan was completed.</p> <p><b>Sports Fields:</b> Fertilizing once per year (twice per year for high-use fields ≥800 hours) Topdressing every 3 years</p> <p><b>Regional Parks:</b> Fertilizing annually at 0.5 kg per 100 m<sup>2</sup> Aeration, topdressing, and overseeding every 3 years (every 2 years for high-use parks)</p> <p><b>Local Parks:</b> 100% of turf area aerated and overseeded every 5 years. Topdressing once every 10 years</p>	<p>Customers see thinning turf, muddy or uneven surfaces, longer recovery times after heavy use or wet weather, which reduces park usability and increases complaints and service requests.</p>	<p>100% of an enhanced workplan is completed.</p> <p><b>Sports Fields:</b> Fertilizing once per year (twice per year for high-use fields ≥800 hours) Aeration &amp; overseeding every 2 years (annually for high-use fields) Topdressing every 2 years.</p> <p><b>Regional Parks:</b> Fertilizing annually at 0.5 kg per 100 m<sup>2</sup> Aeration, topdressing, and overseeding every 2 years.</p> <p><b>Local Parks:</b> 100% of turf area aerated and overseeded every 3 years. Topdressing once every 10 years</p>	<p>This investment vastly improves the look, usability, and safety of parks and sports fields. Noticeable reduction in visible weeds, more predictable maintenance outcomes year over year. <b>Sports fields</b> will have healthier, more resilient turf, significant reduction in bare patches, mud, and uneven surfaces—supporting safer play, fewer cancellations, and more consistent field quality throughout the season.</p> <p><b>Regional parks</b> have significantly improved conditions and recovery from heavy use, improving appearance and walkability in high-traffic areas.</p> <p><b>Local parks</b> will benefit from accelerated improvements in turf health, with fewer worn areas, better drainage, and enhanced grass coverage over time.</p>

<p><b>Integrated Pest Management</b></p>	<p>Meeting only 30% of the maintenance level of service - completion of 90% of the IPM work plan.</p>	<p>Increased weeds.</p>	<p>IPM meets 100% of an expanded annual work plan and work intake is increased by 50%. This will include pre-Assessment, post-Assessment, Signage, Mapping, Mechanical Control, Selective Herbicide Treatment Control, Non-Selective Herbicide Treatment Control (Shrub Beds / Hard Surfaces).</p>	<p>Clear signage and communication when herbicide treatments occur.</p> <p>Greater capacity for proactive work leads to further reduction of reactive work. Residents experience safer, greener, parks with a significant reduction in weeds and pests, across the parks system.</p>
<p><b>Shrub Beds</b></p>	<p>12% of total shrub beds were maintained, which is 50% of annual workplan goal.</p> <p>The workplan covers 25 to 33 percent of the total shrub bed area annually, ensuring that all shrub beds are systematically maintained over a three- to four-year cycle. The work includes pruning, weeding, edging and mulching</p>	<p>Only a small portion of the planned shrub bed maintenance was completed. Shrub beds become overgrown. Weeds in shrub beds increase.</p>	<p>100% of an enhanced annual workplan is achieved.</p> <p>Workplan consists of up to 50% of total shrub bed area each year, with <b>100% of shrub beds maintained based on a two-year cycle</b>. The work includes pruning, weeding, edging and mulching.</p>	<p>This investment significantly improves the visual quality, health, and longevity of shrub beds. Weeds are significantly reduced. Customers will experience cleaner, more maintained landscapes, improved park aesthetics, and noticeably fewer visible signs of neglect, helping Parks exceed established service standards and protect existing assets over time.</p>