

Plan for the Day: Strategic Meeting of Council**C2017-1213
ATTACHMENT 1****Date: Monday, December 4th, 2017****Time: 9:00am- 5:30pm****Location: Ralph Klein Park, Blue Heron Room**

TIME:	PRESENTER:	DESCRIPTION:
9:00am- 9:05am	Mayor Nenshi	<ul style="list-style-type: none"> Overview of the day (Public) Light Breakfast during morning presentations
9:05am-9:15am	Jeff Fielding	<ul style="list-style-type: none"> Overview of the presentations/facilitation Journey on the Accountability Triangle
9:15am-10:00am	Jamie Duncan (IPSOS REID)	<ul style="list-style-type: none"> Overview of the 2017 Citizen Satisfaction Survey Results as they relate to the Citizen Expectations and Council Directives
9:00am-10:00am	Rob Virkutis	<ul style="list-style-type: none"> Presentation and Interactive Exercise on defining terminology
10:00am- 10:15am	Rob Virkutis and Nicole Schaefer	<ul style="list-style-type: none"> Overview of the Facilitation Introduce the Facilitator Teams Review of Sample Directive Statements to instruct on how to develop Directives 3-5 per expectation area
10:15am- 12:00pm	FACILITATED EXERCISE refreshments will be served throughout the day	
12:00pm- 1:15pm	LUNCH BREAK	
1:15pm- 5:15pm	FACILITATED EXERCISE (recess and breaks will occur throughout the session as required) refreshments will be served throughout the day	
5:15pm- 5:25pm	Jeff Fielding/Stuart Dalgleish	<ul style="list-style-type: none"> Next Steps and Closing Remarks
5:25pm- 5:30pm	Council	<ul style="list-style-type: none"> Rise and Report (Public)