

Chief Administrative Officer's Report to
Executive Committee
2025 November 17

ISC: UNRESTRICTED
EC2025-0895

The City's Quarterly Report 2025 Q2-Q3

PURPOSE

This report informs Council, Calgarians, and employees about The City's various initiatives in Q2-Q3 2025, while reflecting performance measures and financial information. This report provides focused updates that align with our commitment to transparency, accountability, and continuous improvement.

PREVIOUS COUNCIL DIRECTION

Details can be found in Attachment 1.

RECOMMENDATION(S):
That Executive Committee recommends, Council receive this report and presentation for the corporate record.
RECOMMENDATION OF THE EXECUTIVE COMMITTEE, 2025 NOVEMBER 17:
That Council receive this report and presentation for the Corporate Record.

CHIEF ADMINISTRATIVE OFFICER/GENERAL MANAGER COMMENTS

The Chief Administrative Officer and Chief Financial Officer concurs with the report recommendation.

HIGHLIGHTS

- Calgary's population is nearing two million, with a strong reputation for opportunity and quality of life. The City is welcoming a new Council whose vision will guide future growth and service delivery.
- This reporting period highlights the results of investments in infrastructure, housing, safety, and transit, all underpinned by strong fiscal management and a commitment to transparency.
- To strengthen transparency, continuously improve and align with Council's strategic direction, the Q1 2026 report will adopt a refined format that consolidates Council priorities and investments with organizational performance metrics and financial and economic updates.
- Attachment 2, *The City's Quarterly Report Q2-Q3*, contains details about our progress in housing development, milestones in our Downtown Development Incentive Program, and improvements in public safety and transit. As well, as investment in infrastructure and financial performance.
- Calgary's economy is outperforming spring forecasts despite global trade uncertainties. Unemployment remains high due to labour force growth exceeding job growth, and significant market volatility continues. Overall, economic growth remains stronger than expected, with record housing starts and slowing inflation.
- As of 2025 September 30, The City had a favourable operating variance of \$210 million due to higher revenues in investment income and lower-than-expected departmental spending. This variance is expected to remain at \$210 million at end of year.

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- As of 2025 September 30, The City is on track to deliver over 90 per cent of our 2025 capital budget.

DISCUSSION

As we reflect on the past two quarters, it's clear that Calgary is a city on the move. Our population is quickly approaching two million, and our reputation as a great city to make a living and a great city to make a life continues to draw people from across Canada and recognition around the world. Key points below are excerpts from (Attachment 2) *The City's Quarterly Report Q2-Q3*.

Housing: Calgary continues to lead the nation in urban development, issuing over 12,000 housing development permits in the second and third quarters of 2025. This surge in housing starts is accompanied by softening prices and improving vacancy rates, signaling a more accessible housing market.

Public Safety: Public safety metrics indicate progress across the city with 75 per cent of residents reporting a sense of safety citywide and 79 per cent feeling secure within their neighborhoods. Emergency services continue to perform strongly, with 91 per cent of 9-1-1 calls answered within 15 seconds and faster response times from the fire department.

Infrastructure: Infrastructure improvements are evident, with over 27,000 potholes repaired by the end of September during the same period, 311 pothole service requests dropped by 54 per cent compared to last year. Major capital projects, including the Inglewood Sanitary Trunk, Mission Bridge rehabilitation, and Glenmore Athletic Park redevelopment, have been successfully completed. Calgary's flood resilience has been significantly strengthened through \$295 million in City investments and \$1.02 billion in support from other governments, helping to reduce flood damage exposure by 70 per cent since 2013.

Transit: Transit safety has been prioritized, with \$15 million dedicated to installing bus operator barriers and completing safety audits at LRT stations. The city's transit network is expanding with the addition of ten new light rail vehicles and the testing of electric buses, supporting a ridership of approximately 73.2 million trips across Q2 and Q3.

Public sentiment continues to affirm Calgary's progress, with satisfaction in city services rising from 61 per cent in spring 2025 to 67 per cent in fall 2025. Trust in the City reached 47 per cent in the fall 2025 compared to 41 per cent in fall 2024 and is on par with comparable municipalities.

Attachment 3 *Reports to Committee and Council*, is a snapshot in time, and represents a forward-looking view of anticipated administrative reports going to both Committee and Council.

Attachment 4 *Notices of Motion* highlight the approved work directed by Council to Administration.

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EXTERNAL ENGAGEMENT AND COMMUNICATION

- | | |
|--|---|
| <input type="checkbox"/> Public engagement was undertaken | <input type="checkbox"/> Dialogue with interested parties was undertaken |
| <input type="checkbox"/> Public/interested parties were informed | <input checked="" type="checkbox"/> Public communication or engagement was not required |

IMPLICATIONS

Social, Environmental, and Economic

Calgary's housing strategy, with 90 per cent of actions already underway, is helping to enhance community stability and family well-being by tackling affordability challenges. Transit improvements and Fair Entry programs are assisting in fostering social inclusivity and dignity by making mobility more accessible to all residents. Environmental sustainability is being advanced through investments in public transit and shuttle services, which can reduce reliance on personal vehicles and lower emissions. Road maintenance and pothole repairs contribute to environmental goals by improving travel efficiency and minimizing vehicle damage. Economically, housing development is stimulating local job creation in construction, while infrastructure upgrades in roads and transit are boosting operational efficiency and helping to attract investment, aligning with Calgary's broader growth vision.

Service and Financial Implications

No anticipated financial impact

RISK

There is significant risk in the economic forecasts, due to evolving policies in the United States. While current economic performance is significantly better than forecasted, year-end results could worsen depending on upcoming decisions. Ongoing uncertainty created by constant changes may have a significant negative impact on economic growth the longer it continues.

ATTACHMENT(S)

1. Previous Council Direction
2. The City's Quarterly Report Q2-Q3
3. Reports to Committee and Council
4. Notices of Motion
5. Presentation

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Department Circulation

General Manager/Director	Department	Approve/Consult/Inform
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Les Tochor	CFO	Approve

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