



CIVIC PARTNER ANNUAL REPORT

.....
May 22, 2025



2024 HIGHLIGHTS

58% of Calgarians are active Library Members

818,564
Active Members



total computer and chromebook sessions

666,650

16,416
programs delivered



1.2 million
WI-FI SESSIONS

132,059
new members



7.05 million
in-person visits

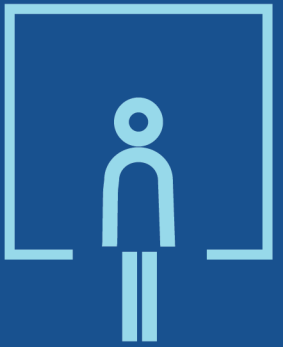


87,246
free online learning courses taken

49,318
online program participants



2.34 million
print jobs completed



93 meeting rooms booked
84,243 times in 2024



9.1 million physical 5.6 million digital



2024 PERFORMANCE MEASURES

EARLY LITERACY



255,182

Attendance at Children's Programs

.....
Early literacy programs and learning improve school readiness, one of the leading indicators of success later in life.

EXCEPTIONAL SERVICE



94%

Satisfaction with Library Experience

.....
Continuing high levels of satisfaction indicate that the Library understands and effectively responds to evolving needs and circumstances.

REACH



7 million

Physical visits to locations

.....
21 locations receive nearly 20,000 in-person visits each day.

MORE LIBRARIES TO SERVE A GROWING CITY

LIBRARIES IN DEVELOPMENT

Belmont Library
Walden Library
Symons Valley Library
Skyview Ranch Library

