

Public Transit Safety Strategy Audit

PURPOSE

The purpose of this report is to communicate the outcome of the Public Transit Safety Strategy Audit, including Administration's response and corrective actions.

PREVIOUS COUNCIL DIRECTION

Bylaw 30M2004 (as amended) established the position of City Auditor and the powers, duties, and functions of the position. In accordance with Bylaw 30M2004 (as amended), the City Auditor reports the outcome of all audits to the Audit Committee (including Administration's response and corrective actions to be taken in regard to specific recommendations). The City Auditor is accountable to Council and subject to the oversight of Audit Committee under Bylaw 33M2020.

RECOMMENDATIONS

That the Audit Committee:

1. Receive this report for the Corporate Record; and
2. Recommend that Council receive this report for the Corporate Record.

RECOMMENDATION OF THE AUDIT COMMITTEE, 2025 JUNE 5:

That Council receive this report for the Corporate Record.

HIGHLIGHTS

- What does this mean to Calgarians? The City Auditor's Office provides independent and objective audit assurance services to add value to The City of Calgary and enhance public trust.
- Why does it matter? The City is implementing the Public Transit Safety Strategy (Strategy) to ensure a safe and secure transit environment for passengers and employees. Effective program management of the Strategy is important to support The City in providing a safe, reliable, and welcoming transit system that people want to use. The Strategy is being implemented as a program, and effective program management is required to support a timely and effective implementation.

RISK

Recommendations in this audit report support Administration in their on-going mitigation activities related to the Social Wellbeing Principal Corporate Risk.

ATTACHMENTS

1. Public Transit Safety Strategy Audit – AC2025-0588 ATT

**City Auditor's Report to
Audit Committee
2025 June 5**

**ISC: UNRESTRICTED
AC2025-0588
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DEPARTMENT CIRCULATION

Name	Title, Department or Business Unit	Approve/Consult/Inform
Liz Ormsby	City Auditor	Approve
David Duckworth	Chief Administrative Officer	Inform
Stuart Dagleish	Chief Operating Officer	Inform
Les Tochor	Chief Financial Officer	Inform
Katie Black	General Manager, Community Services	Inform
Iain Bushell	Director, Emergency Management & Community Safety	Inform
Marcia Gonder	Chief, Public Vehicle Standards	Inform
Lesley Thomson	Leader, Business Improvement	Inform
Zoë Flowers-Reitsma	Lead, Transit Safety Strategy Implementation	Inform

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City Clerks: A. Adegunwa / A. Lennox