

CITY BUSINESS UNIT RESPONSES

Department	Business Unit	Effort
CFO	Assessment	Effort is dependent on the time of year where the changes are implemented. If the changes are done during the change freeze period of November to January additional manual adjustments to the impacted properties would need to be made before assessment notices are mailed out. Otherwise there would be little impact.
	Corporate Initiatives	No impact reported
	Customer Service & Communications	Targeted communications for impacted quadrants (\$50K)
	Finance	No impact reported
	Human Resources	No Impact
	Information Technology	35+ Applications (and their integrations & reporting systems) would need to be reviewed. More detailed analysis will be required with BU clients and SMEs to determine how the changes should be applied for each specific application including mapping & routing functionality, mobile applications and historical records. Next steps will be dependent on business unit direction which will include legal implications related to historical records management. Detailed analysis with BU experts is expected to take 325 hours. IT work plans will need to be modified in order to accommodate this additional work. Once the full scope of application updates has been determined, IT will coordinate with BU partners to plan and prioritize the work.
DCMO	Facility Management	No impact reported
	Fleet Services	No impact reported
	Corporate Analytics & Innovation (CAI)	1) Changes to internal and external map services taking approximately 470 hours at a cost of \$37K. 2) Changes to basemaps including addresses which would involve developing a logical addressing plan for the area as well as changing all of the current and planned assigned addresses. This work is estimated at taking approximately 1000 hours and cost \$75K
	Real Estate & Development Services	No impact reported
	Intergovernmental & Corporate Strategy	No impact reported
	Supply	No impact reported
Transportation	Calgary Transit	No Impact
	Roads	3 guide signs and 30 sign blades will require replacement for a total cost of approximately \$37K
	Transportation Infrastructure	No Impact
	Transportation Planning	Changing Traffic Count and RACE/ecollisions applications with IT for a cost of \$4K
CMO	City Manager's Office	No impact reported
Law and Legislative Services	City Clerk's Office	No impact
	Law	Minimal impact but may have a increase to claims for reimbursements to support the addressing change.
	Corporate Security	No impact reported
UEP	Environmental & Safety Management	No impact reported
	Waste & Recycling Services	No impact reported
	Water Resources and Water Services	1) Route Restructures 2) Address changes for billing
Community Services	Calgary Community Standards	No impact reported
	Calgary Emergency Management Agency	No impact reported
	Calgary Fire Department	Moderate level of effort to inform station crews to be aware of addressing changes for responding to incidents in the area and to update printed maps as communications and updates would only be need to be done once. There may be additional impact to historic response details.
	Calgary Neighbourhoods	No impact reported
	Calgary Parks	No impact reported
	Calgary 9-1-1	To revise the quadrant boundary would require changing official municipal addresses from SE to SW and this would have profound negative impact to our emergency response systems.
	Calgary Recreation	No Impact
	Calgary Housing	No Impact
Planning & Development	Calgary Approvals Coordination	Would need to support the following changes for a cost of approximately \$16K 1) Street Name Change 2) Street Name Application 3) Reprint of Open Permits 4) Risk to external stakeholders
	Calgary Building Services	No impact reported
	Calgary Growth Strategies	No impact reported
	Community Planning	No impact reported
CPS	Calgary Police Service	Minimal Impact and covered under normal data update processes

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