

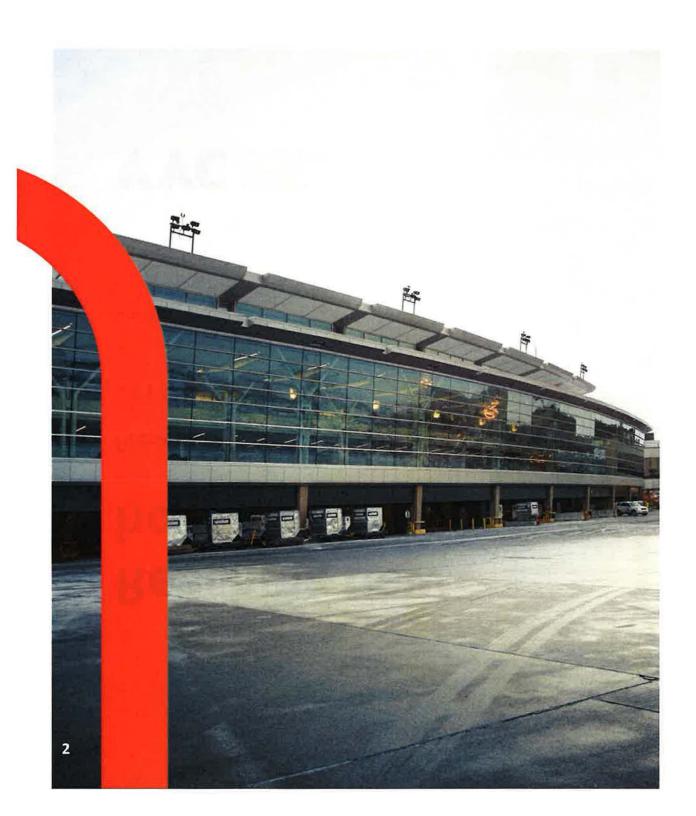
Reaching new horizons

Presentation to the City of Calgary

April 29, 2025







The Authority's 2024 Annual Report and Financial Report will be available at

www.yyc.com/annualreport

CITY OF CALGARY

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Distrib - Presentation
CITY CLERK'S DEPARTMENT

Executive Team



Chris Dinsdale President & CEO



Rob Bachart Chief Real Estate Officer



Balázs Bogáts **Chief Commercial Officer**



Megan Gupton **Chief Information Officer**



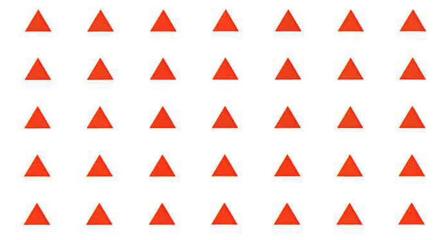
Kirstan Jewell Chief People & Communications Chief Operating Officer Officer



Chris Miles

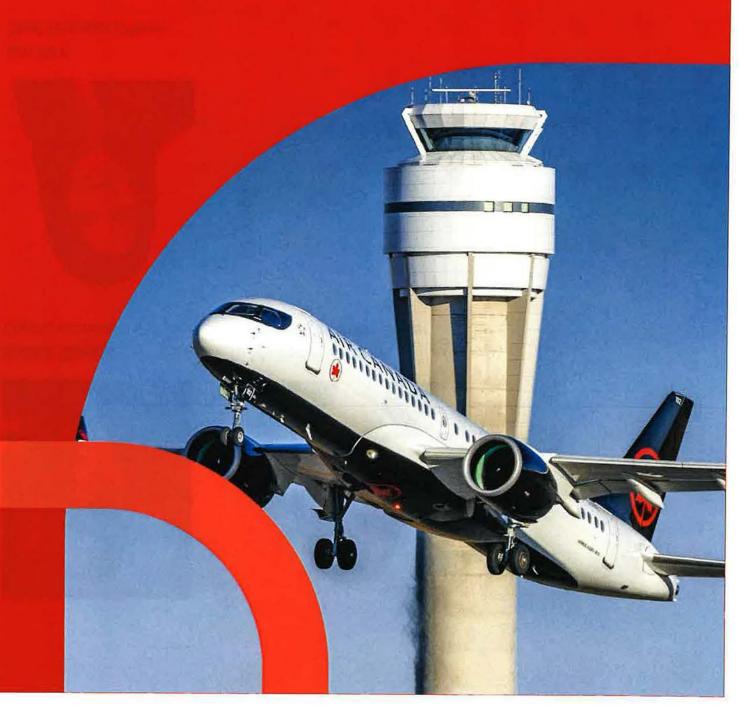


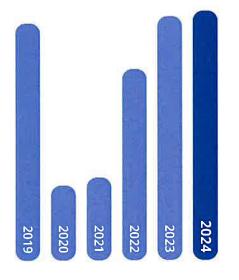
Jen Pon Chief Financial Officer



Calgary Airport Authority

2024 Performance & Financials



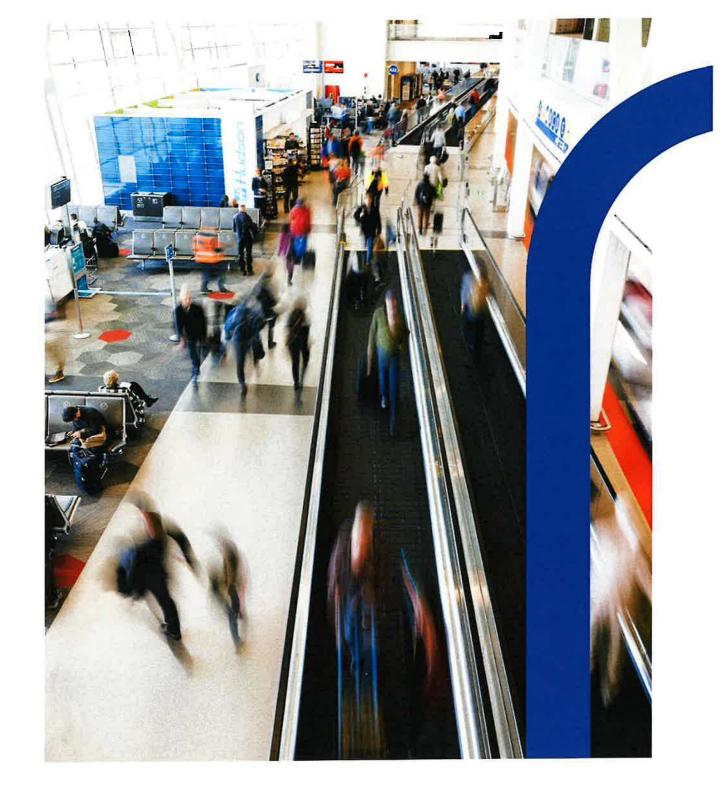




2024 total number of passengers

18.9 million

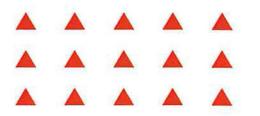
A record high













New non-stop routes added in 2024

Keflavik, Iceland
Deer Lake, Newfoundland
Charlotte, North Carolina
Tulum, Mexico
Incheon-Seoul, South Korea



Total revenue 2024 \$518.9M

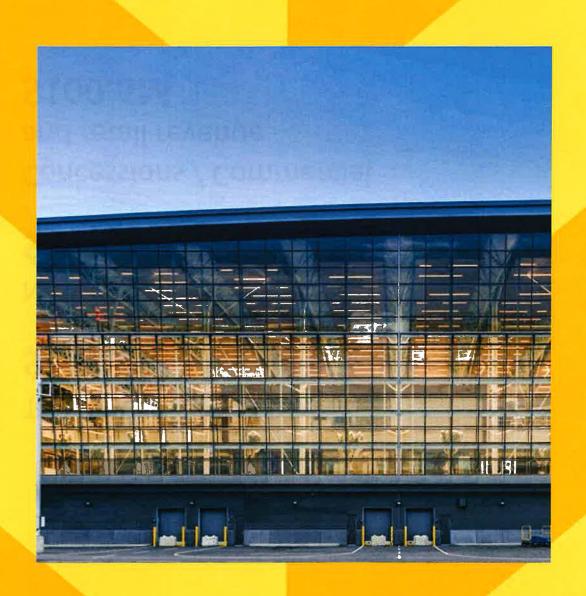
Non-aeronautical revenue

\$201.4M

Concessions / Commercial and retail revenue

\$100.6M







Property tax paid to the City of Calgary **\$21.3M**

As proud champions of our region, we connect local and global communities, creating exceptional experiences as the airport of choice.

Be the preferred partner

Build tomorrow's guest experience today

Enhance our economic impact

Grow our people, internal capabilities, inclusivity & culture

Enhance quality and efficiency through innovation & technology

Foster community engagement & prosperity

Take bold steps on the sustainability journey

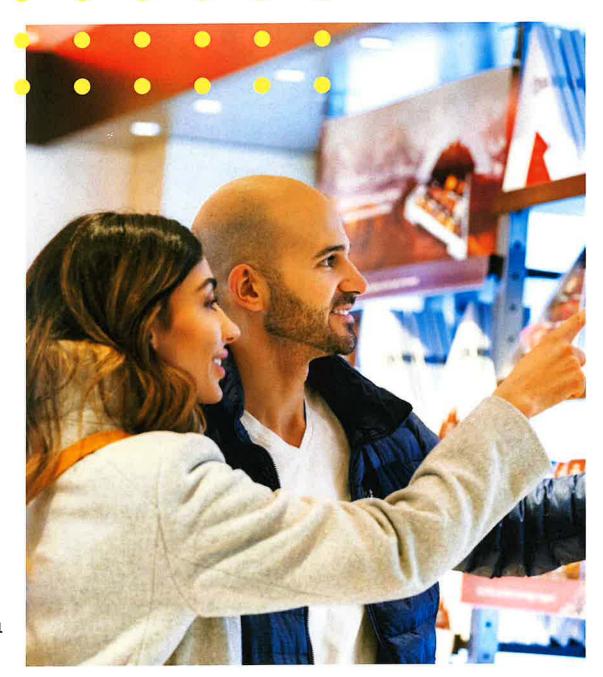
Integrate safety, security, risk awareness, & cybersecurity in all we do

Improve financial position through cost control, debt management & growth

We operate safe, secure, and efficient airports and promote economic development for the community we serve.

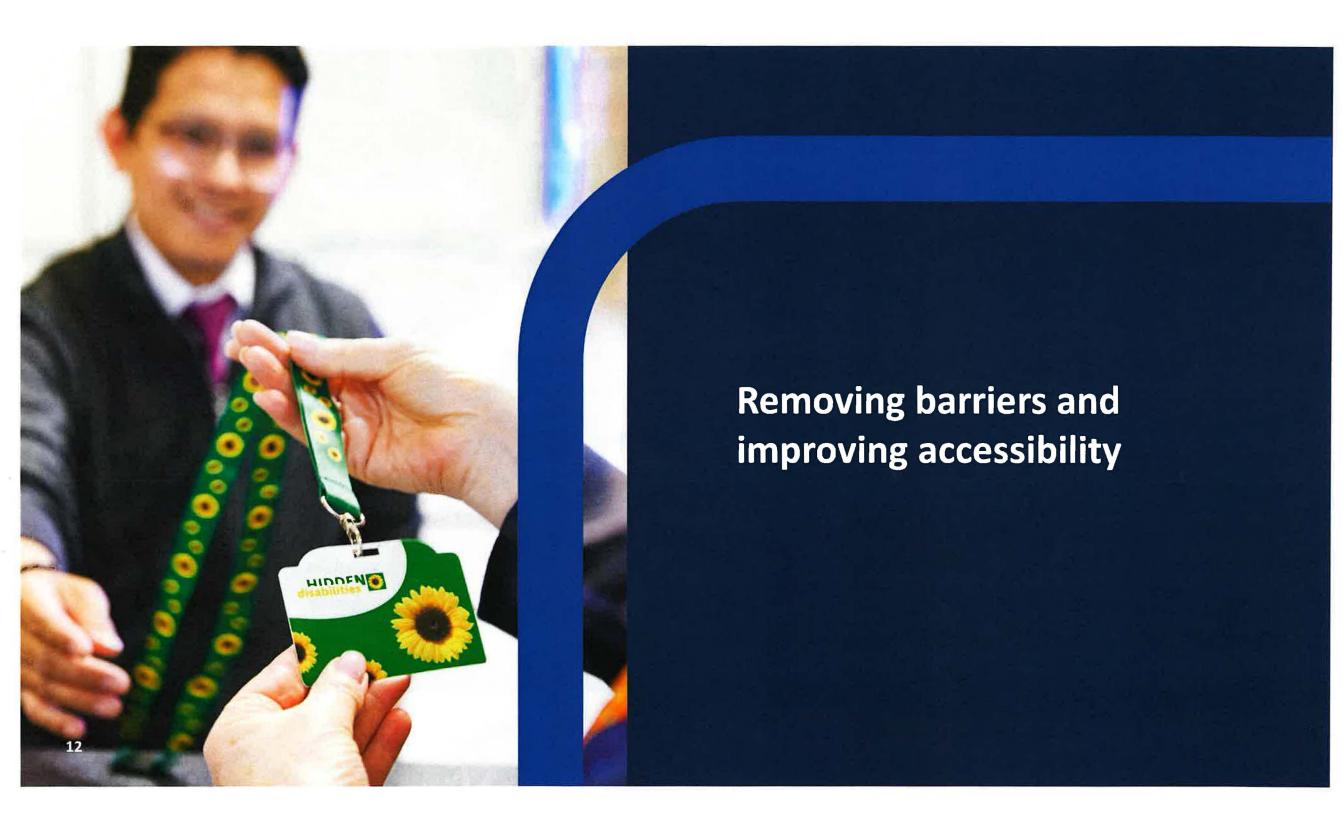
A world-class guest experience





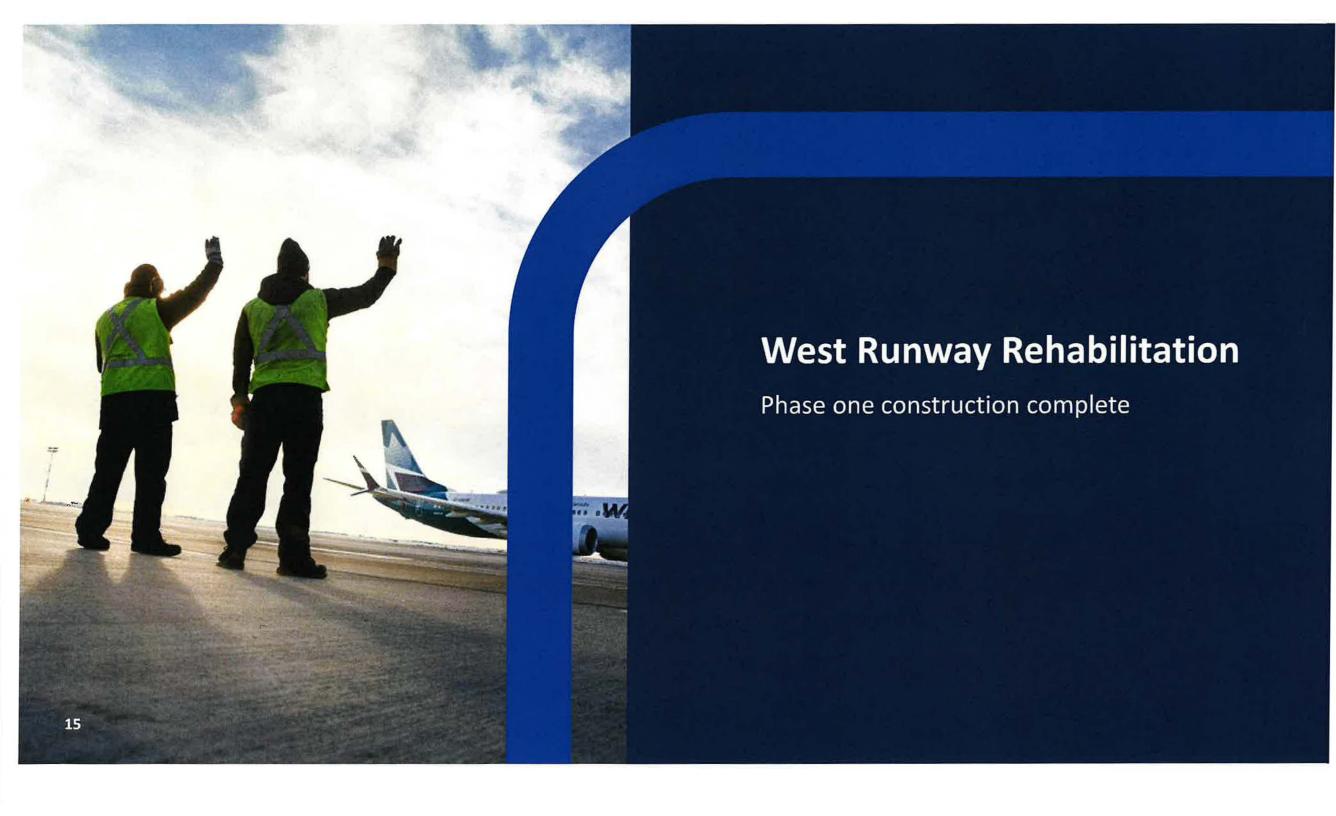


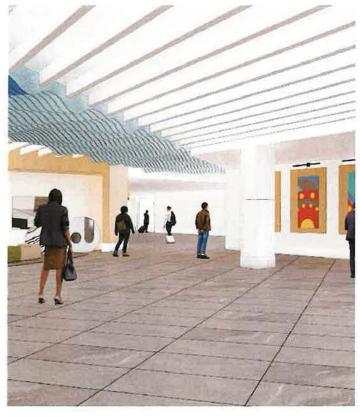
New retail outlets





Rehabilitation of Concourse B

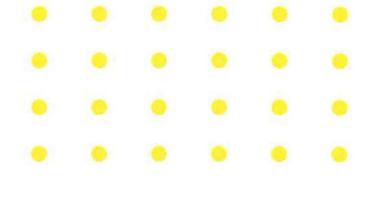












Centralized Passenger Screening

Planning and engagement complete



Improvements at Springbank

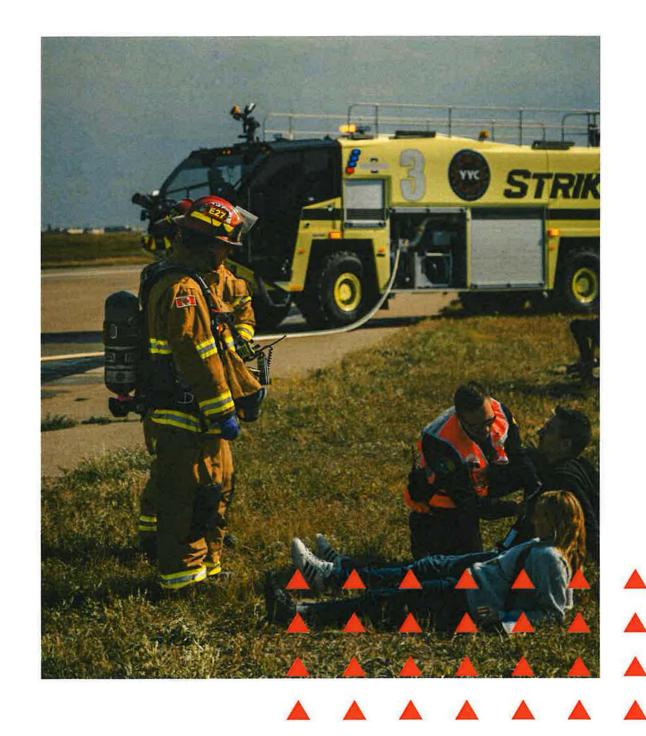
Engineering and design work for runway restoration: complete

A culture of safety



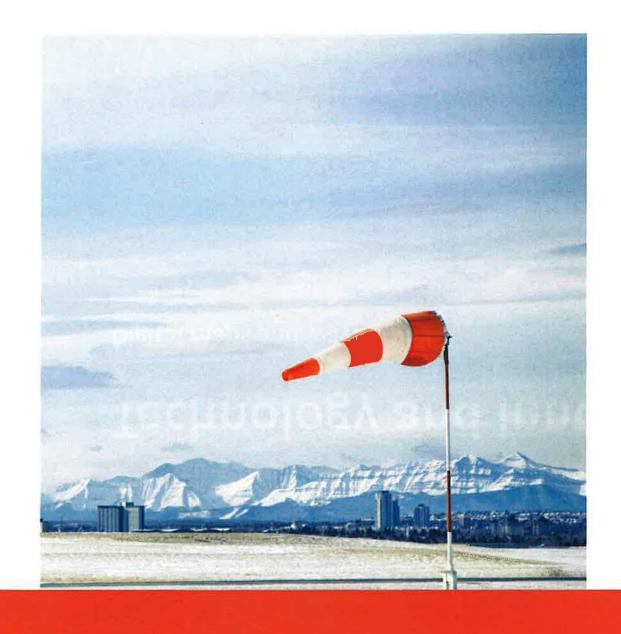
2024 Canada's Safest Employers Award

Public Sector / Non-Profit Employer



Technology and Innovation

Digital maps and wayfinding





Sorting and diversion of 66% of landfill waste interminal



> 1 million bottles and cans recycled

> Drought and water shortage planning



People and Culture



357 Crew members in 2024



28 internal promotions



12 inter-departmental moves





Advancing reconciliation

Artist Kristy North Peigan created artwork that honoured her Blackfoot heritage

Value of volunteers

250 volunteers in 2024

30 new White Hat volunteers

28,963 hours donated*

Almost 40 years of Pre-Board Pals



Strong ties to the community

\$235,260 raised for #NotInMyCity at the annual YYC Charity Golf Classic

More than 330 Crew hours donated to the Mustard Seed



Thank you