



FREEDOM OF INFORMATION AND PROTECTION OF PRIVACY ACT

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ENDORSEMENT STATEMENT ON TRUTH AND RECONCILIATION, ANTI-RACISM, EQUITY, DIVERSITY, INCLUSION AND BELONGING

The purpose of The City of Calgary is to make life better every day. To fully realize our purpose, we are committed to addressing racism and other forms of discrimination within our programs, policies, and services and eliminating barriers that impact the lives of Indigenous, Racialized, and other marginalized people. It is expected that participants will behave respectfully and treat everyone with dignity and respect to allow for conversations free from bias and prejudice.

First name [required] Brian

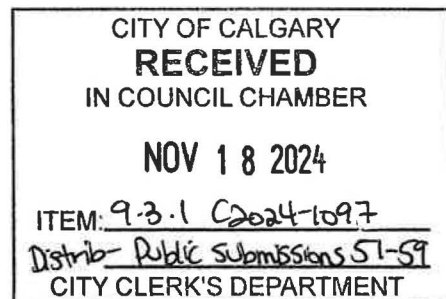
Last name [required] Hahn

How do you wish to attend? In-person

You may bring a support person should you require language or translator services. Do you plan on bringing a support person? (if you are speaking at the service plans and budget mid-cycle adjustments, translation services may be available, please indicate if you will require these by writing the required language and "Budget" in the space below).

What meeting do you wish to comment on? [required] (if you Council

Date of meeting [required] (if you are providing input on service plans and budget mid-cycle adjustments, please select "November 18") Nov 18, 2024



What agenda item do you wish to comment on? (Refer to the Council or Committee agenda published [here.](#))
(if you are providing input on service plans and budget mid-cycle adjustments, please write "budget" below.)

[required] - max 75 characters

Item 9.3.1

Are you in favour or opposition of
the issue? [required]

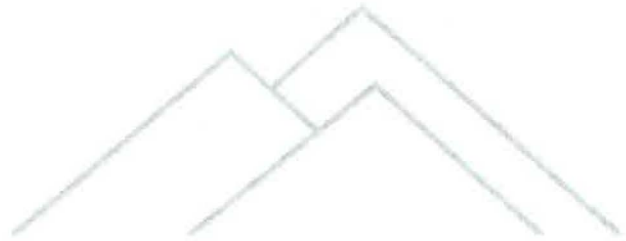
Neither

ATTACHMENT_01_FILENAME

2024-11-17 Item 9.3.1 BILD letter to Council.pdf

ATTACHMENT_02_FILENAME

Comments - please refrain from
providing personal information in
this field (maximum 2500
characters)



November 17, 2024

The City of Calgary
P.O. Box 2100, Station M
Calgary, AB T2P 2M5

Attention: Mayor J. Gondek and Members of Council

Re: Item 9.3.1 – Mid-Cycle Adjustments to 2024-2027 Service Plans and Budgets, C2024-1097

Dear Mayor and Members of Council,

On behalf of BILD's members, we appreciate and support the ongoing efforts in preparing the Mid-Cycle Service Plans and budgets. After reviewing the documents available to us at the time of writing this letter, we would like to share our feedback and concerns, particularly as it relates to growth, infrastructure funding and the management and execution of the programs included in the Service Plans. We believe our respectful requests and recommendations align with the priorities of Calgarians including affordability and municipal service reliability.

Response to November 7, 2024 Notice of Motion (NOM) on Report EC2024-1240:

At the outset, we wish to address a related item, the November 7, 2024, Notice of Motion (NOM) regarding Report Number EC2024-1240. BILD has reviewed the NOM, consulted with members, and agrees with the concerns highlighted, such as aging infrastructure, life expectancy, operating capacity, repair timelines and service reliability.

While the NOM aims to address these challenges, limiting or restricting additions to housing supply will hinder the City's goals for housing supply and affordability. BILD requests approval of increased capital and operating expenditures to address the NOM's concerns, implementing the elements included in the Accelerated Water Loss Program shown in the [Managing water loss website](#).

BILD believes an accelerated water loss reduction program, updated targets, and more frequent public reporting on water network integrity and infrastructure status are the best approaches to meet Calgarians' needs. Improved public reporting on infrastructure replacement, aligning replacement pace with the end-of-life forecast, is critical. BILD understands the current replacement rate of water mains to be 3.9 km of water main per year. Given that Calgary operates approximately 5,400 km of water mains, at this rate, replacement would take over 1,380 years, far exceeding the 15- to 75-year lifespan noted in the City's 2023 Annual Financial Report. To the extent BILD's understanding is correct, this pace of replacement appears to be insufficient, highlighting the need for a more sustainable approach to maintaining and renewing this critical infrastructure.

To address the NOM's concerns, BILD respectfully requests Council direct Administration to:

- a. Enhance water network surveillance, leak detection, and field-validation of network capacity studies for new and established areas.
- b. Use both new development and redevelopment as opportunities to accelerate infrastructure replacement.

In areas like Bowness and Montgomery and citywide, BILD encourages The City to collaborate with members and stakeholders to address infrastructure reliability while meeting housing supply needs.

More broadly in respect of the proposed service line mid-cycle adjustments, BILD believes that the public, industry stakeholders, Council and Administration would all benefit from improved clarity in the documentation provided to support the Mid-Cycle Adjustments to the 2024-2027 Service Plans and Budgets. In line with our previous comments regarding the referenced Notice of Motion (NOM), we believe that essential capital investments and operating expenditures are required to support the land development and housing supply needed to effectively address Calgary's housing affordability crisis. These investments are crucial to meeting the city's growth demands and ensuring affordable housing options for residents. As such, we also recommend that the following key areas receive additional review and attention:

1. Financial Benefits of Growth and City's share of Infrastructure Funding

Growth contributes significantly to Calgary's finances. In the case of new community development, developers cover all costs for onsite infrastructure and 100% of their share of off-site infrastructure. Both new community

development and redevelopment generate growth revenue for the City through increased property taxes, utility rates, franchise fees, and other fees. Modern infrastructure installed to enable growth is rigorously tested, inspected, and built to City standards, leading to lower maintenance costs compared to older assets. This reinforces the sustainability of growth from a financial perspective.

BILD's levy-paying members are concerned that the City's current budget may not provide adequate funding to support the City share of off-site levy infrastructure. They seek confirmation that all projects included in the off-site levy financial models are specifically approved by Council. Additionally, for shared projects (where the growth allocation is less than 100%), BILD members request verification of the City's funding source for each portion of the benefit allocation, including greenfield growth, established area growth, regional servicing, and infrastructure installed to maintain reasonable service reliability levels city-wide.

By way of example and for greater clarity, for the North Water Servicing Option, the estimated cost of the project is \$478 million. The benefit allocation indicates 66.67% allocation to growth (\$318.7 million) and within the allocation to growth 33.4% allocation to Greenfield (\$106.4 million), 41.6% to Established Area (\$132.6 million) and 25% to Regional (\$79.7 million). BILD seeks to confirm the source of funding for each of those allocations for each leviable project as it is unable to confirm that from the level of detail provided in the supporting budget documents.

Request to Council:

If not explicitly detailed, BILD respectfully requests that Council direct Administration to provide supporting documentation verifying amounts included for all leviable projects, as well as the City's funding sources for projects with less than 100% growth allocation.

This step will ensure transparency, accountability, and alignment with the City's commitment to sustainable growth across all communities.

2. Increased Life-Cycle Replacement Capital and Operating Expenditure Forecasts and Execution Plans

Our members are increasingly concerned that the City's current service plans may not include adequate funding to accommodate necessary life-cycle replacement to ensure service reliability. The proposed Service Plan adjustments show increased spending, notably in crucial areas such as water distribution, which we understand and support. However, the City's historical underspending on capital budgets raises concerns regarding the capacity to effectively manage larger Capital and Operations and Maintenance (O&M) budgets. Clear execution plans and accountability measures are necessary to ensure these allocated funds are spent efficiently and that desired outcomes are achieved in a timely manner.

BILD's members' concerns regarding the execution and delivery of the City's overall capital expenditure plan have been heightened by the data reported in the 2023 Progress Update – Service Reports (See: [EC2024-0291, Attachment 4](#) for the 2023 report). The service line-by-service-line summaries included in the reports show significant underspending of capital budgets across several key areas from 2019 to 2023 including:

- a. **Water Treatment and Supply**—spend was less than budget by \$300.4 million;
- b. **Wastewater Collection & Treatment**—spend was less than budget by \$462.1 million; and
- c. **Stormwater Management**—spend was less than budget by \$248.9 million.

The 2019 to 2023 underspent amounts for the water-related service lines total over \$1 billion. BILD members are concerned that this pattern of underspending could hinder the City's ability to support growth effectively and undermine the reliability of existing infrastructure required to support growth and maintain service to existing users.

Request to Council:

BILD members respectfully request Council direct Administration to provide detailed program execution plans along with regular public reporting to document execution of the programs within the capital and O&M expenditure categories. We believe including this information in support of budget requests being submitted to Council will provide Council, stakeholders and the public the necessary confidence in the forecasts and delivery of the desired outcomes.

3. Forecasting for Growth and Moderated Growth Forecast

BILD strongly believes that expenditures and funding for growth should be intrinsic to the service plans and any update thereof. Simply put, Calgary is going to grow both in new communities and with established area redevelopment. By forecasting expenditures and funding for growth, growth decisions and the critical need for adequate housing supply are better and more expeditiously enabled. Taking this approach would be consistent

with the directions provided by Council as part of its September 16, 2023 meeting regarding the housing supply crisis.

Current forecasts in the City Service Plan documents suggest moderated growth (averaging 1.4% between 2026-2029), which may seem cautious given Calgary's appeal and relative affordability compared to other major Canadian metropolitan cities. Reassessing the growth outlook may be necessary to align with Calgary's relative affordability, historical interprovincial migration, overall region attractiveness and the province's strategy to boost population growth.

Request to Council:

- a. BILD respectfully requests Council direct Administration to forecast annual representative amounts for preliminary design/scoping infrastructure capacity analysis, infrastructure construction and related planning and development expenditures to enable timely ongoing growth in new and redeveloping communities.
- b. BILD respectfully requests that Council direct Administration provide the details that support the forecast of population growth of 1.4% on average between 2026 and 2029.
- c. BILD respectfully requests Council support Administration for funding of an updated Census - A Data Foundation for City Building: Exploring a New Civic Census.

4. Accelerated Water Loss Program

Notwithstanding references to the Accelerated Water Loss Program and a dedicated [Managing water loss website](#), there is no clear, detailed plan within the Mid-Cycle Adjustments to 2024-2027 Service Plans and Budgets documents. This program appears to be critical to reversing the increasing trend in water loss, stewarding finite water resources efficiently, minimizing energy consumption in the largest energy-consuming service line, and supporting infrastructure reliability.

Request to Council:

BILD respectfully requests that Council direct Administration provide more details on the water-related Cost-of-Service Studies and the capital expenditure execution plan supporting this program and provide it to BILD, other stakeholders and the public.

BILD believes that the recommended actions outlined above align more closely with the urgency and commitment needed to address housing supply and affordability. These recommendations also reflect the spirit and intent of Council's directions from September 16, 2023, along with the City's ongoing efforts to tackle the urgent need for additions to the full continuum of housing supply. By adopting these recommendations, we believe the City will see improved reliability, enhanced service performance, and increased public approval of its operating plans and performance.

Thank you for your attention to these matters. We look forward to working together in the spirit of collaboration which has defined our partnership in city building and implementing updates to the service plans which support Calgary's growth and meets the needs of our community.

Yours truly,



Brian R. Hahn
CEO, BILD Calgary Region

Cc: D. Duckworth, Chief Administrative Officer
S. Dagleish, Chief Operating Officer
L. Tochor, A/Chief Financial Officer
Debra Hamilton, GM Planning and Development Services
BILD Calgary Region Board of Directors



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First name [required] Heidi

Last name [required] Barkwell

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What meeting do you wish to comment on? [required] (if you Standing Policy Committee on Infrastructure and Planning

Date of meeting [required] (if you are providing input on service plans and budget mid-cycle adjustments, please select "November 18") Nov 18, 2024



Public Submission

CC 968 (R2024-05)

What agenda item do you wish to comment on? (Refer to the Council or Committee agenda published [here](#).)
(if you are providing input on service plans and budget mid-cycle adjustments, please write "budget" below.)

[required] - max 75 characters

BUDGET

Are you in favour or opposition of the issue? [required]

In opposition

ATTACHMENT_01_FILENAME

ATTACHMENT_02_FILENAME

Comments - please refrain from providing personal information in this field (maximum 2500 characters)

Remember, the pool is not broken. The pool is safe to use, there is no risk to public & no immediate repairs are needed. The Administration chose to defer the maintenance of the pool. Swimming pools are an essential service, that we as the taxpayers are paying for.



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First name [required] Kristen

Last name [required] Shima

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[required] - max 75 characters

9.3.1

Are you in favour or opposition of
the issue? [required]

In opposition

ATTACHMENT_01_FILENAME

Outdoor Patios.docx

ATTACHMENT_02_FILENAME

Comments - please refrain from
providing personal information in
this field (maximum 2500
characters)



Inglewood Business Improvement Area
1417 9th Avenue SE
Calgary, Alberta
T2G 0T4

Phone: 403.266.6962
Email: info@calgary-inglewood.com



November 15, 2024

The City of Calgary
Calgary, Alberta

Subject: 2024 Land Use Amendment Fee Schedule – Outdoor Patio/Cafes

Dear Council,

I am writing to support the continuation of waiving fees associated with outdoor patios. The decision to waive these fees presents an invaluable opportunity to foster social connection, celebrate cultural diversity, enhance economic vitality, and strengthen the sense of place within our city.

Since its implementation in 2020, it has proven to be a successful placemaking tool. Outdoor patios create welcoming spaces to build social connections. These third places encourage casual interactions, strengthen community ties, and provide inclusive environments to a diverse range of people. Outdoor patios reflect and celebrate the cultural vibrancy of our city. By waiving fees, we enable small businesses - such as local restaurants, cafes, and breweries, to invest in unique and creative patio designs that showcase the city's identity. In addition, removing fees lowers the barrier for businesses to participate, particularly, small and independent establishments that can struggle to afford additional costs. This support helps local businesses thrive, creating jobs, and boosting the economy. Moreover, outdoor patios enhance foot traffic in surrounding areas, benefiting nearby shops and services. Visitors are drawn to dynamic, lively streets, which increases overall spending in the local economy. With 11 participating businesses in 2024, we hope to continue supporting this vibrancy of place, as part of the Inglewood BIA mandate and mission.

Overall, outdoor patios contribute to a livable urban environment by activating spaces and enhancing the streetscape, as people attract people. They foster a sense of place by transforming sidewalks and parking areas into people-centric destinations. Outdoor cafes create visual interest, improve walkability, and encourage people to spend more time enjoying public spaces, making our city more attractive to both residents and visitors. The success has become more than supporting businesses with economic recovery. Outdoor patios have become an interdisciplinary investment of place and people.

I recommend Council continue to waive fees for outdoor patios. This decision would align with Council's Strategic Direction 2023 - 2026 in contributing to the overall quality of life in our city. Waiving these fees will build resiliency towards long-lasting social, cultural, economic, and place-based benefits that align with the vision and values of The City of Calgary.

Sincerely,

Kristen Shima

Executive Director
Inglewood BIA



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First name [required] Diana

Last name [required] Orr

How do you wish to attend?

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[required] - max 75 characters

"Budget"

Are you in favour or opposition of the issue? [required]

In opposition

ATTACHMENT_01_FILENAME

ATTACHMENT_02_FILENAME

Comments - please refrain from providing personal information in this field (maximum 2500 characters)

I am strongly against another tax increase. the city must limit the number of immigrants coming in to alberta. there are not enough affordable homes. reduce the amount of spending on 'the arts', this isn't an essential service and is limited to maybe 2 percent of the public that this would positively impact. Alberta/ calgary should not be funding the new flames arena. the players make millions, let them pay their share.. there are only a limited number of people who will use the arena, 70% of calgarians will never set foot in it so why do i have to pay for it if i'll never use it? our 'main' roads are in great need of repairs, lets reassign some of the funding from Unessential services to Essential services. You are taxing us out of our homes



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First name [required] Ernie

Last name [required] Tsu

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Date of meeting [required] (if you are providing input on service plans and budget mid-cycle adjustments, please select "November 18") Nov 18, 2024



Public Submission

CC 968 (R2024-05)

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[required] - max 75 characters

Extented Patios Fees

Are you in favour or opposition of
the issue? [required]

In favour

ATTACHMENT_01_FILENAME

ATTACHMENT_02_FILENAME

Comments - please refrain from
providing personal information in
this field (maximum 2500
characters)

Trolley 5 Restaurant & Brewery is in agreement to the current square footage charge for the extended patios moving forward in the 2024/2025 patio season. If there any issues please call Ernie Tsu at 403-809-8854.



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First name [required] Ryden

Last name [required] Kungl

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budget

Are you in favour or opposition of the issue? [required]

In favour

ATTACHMENT_01_FILENAME

ATTACHMENT_02_FILENAME

Comments - please refrain from providing personal information in this field (maximum 2500 characters.)

Dear Members of Calgary City Council,

I am writing to express my support for the proposed 3.65% property tax increase as part of the mid-cycle budget adjustments. This investment is critical for addressing two pressing issues in Calgary: housing affordability and active mobility infrastructure.

First, I urge Council to allocate funding from this increase toward implementing the Calgary Housing Strategy. Housing affordability is essential for making Calgary a competitive destination where people want to move and stay. By expanding access to affordable housing, we can combat homelessness and ensure all Calgarians have a secure place to call home.

Second, I encourage Council to prioritize cycling and mobility improvements. Investing in active mobility infrastructure promotes public health, reduces traffic congestion, and aligns with our climate goals by encouraging sustainable transportation options. Enhanced cycling and pedestrian networks are vital for making Calgary a more livable and resilient city.

I believe this modest tax increase is a necessary step to build a stronger Calgary for current and future residents.

Thank you for your leadership on these important issues.



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First name [required] Patrick

Last name [required] Hill

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CC 968 (R2024-05)

What agenda item do you wish to comment on? (Refer to the Council or Committee agenda published [here](#).)
(if you are providing input on service plans and budget mid-cycle adjustments, please write "budget" below.)

[required] - max 75 characters

BUDGET City of Calgary Seasonal Patio 2024 - 60730031

Are you in favour or opposition of the issue? [required]

In opposition

ATTACHMENT_01_FILENAME

ATTACHMENT_02_FILENAME

Comments - please refrain from providing personal information in this field (maximum 2500 characters)

My business (restaurant) does not support the proposed fee for seasonal patio. We pay extremely high property taxes - relative to per seat on 17th avenue, and this is another detriment to an independent operator.



FREEDOM OF INFORMATION AND PROTECTION OF PRIVACY ACT

Personal information provided in submissions relating to matters before Council or Council Committees is collected under the authority of Bylaw 35M2017 and Section 33(c) of the Freedom of Information and Protection of Privacy (FOIP) Act of Alberta, and/or the Municipal Government Act (MGA) Section 636, for the purpose of receiving public participation in municipal decision-making and scheduling speakers for Council or Council Committee meetings. Your name and comments will be made publicly available in the Council or Council Committee agenda and minutes. If you have questions regarding the collection and use of your personal information, please contact City Clerk's Legislative Coordinator at 403-268-5861, or City Clerk's Office, 700 Macleod Trail S.E., P.O. Box 2100, Postal Station 'M' 8007, Calgary, Alberta, T2P 2M5.

Please note that your name and comments will be made publicly available in the Council or Council Committee agenda and minutes. Your e-mail address will not be included in the public record.

ENDORSEMENT STATEMENT ON TRUTH AND RECONCILIATION, ANTI-RACISM, EQUITY, DIVERSITY, INCLUSION AND BELONGING

The purpose of The City of Calgary is to make life better every day. To fully realize our purpose, we are committed to addressing racism and other forms of discrimination within our programs, policies, and services and eliminating barriers that impact the lives of Indigenous, Racialized, and other marginalized people. It is expected that participants will behave respectfully and treat everyone with dignity and respect to allow for conversations free from bias and prejudice.

First name [required] Tim

Last name [required] Buckley

How do you wish to attend?

You may bring a support person should you require language or translator services. Do you plan on bringing a support person? (If you are speaking at the service plans and budget mid-cycle adjustments, translation services may be available, please indicate if you will require these by writing the required language and "Budget" in the space below).

What meeting do you wish to comment on? [required] (if you Council

Date of meeting [required] (if you are providing input on service plans and budget mid-cycle adjustments, please select "November 18") Nov 18, 2024



Public Submission

CC 968 (R2024-05)

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(if you are providing input on service plans and budget mid-cycle adjustments, please write "budget" below.)

[required] - max 75 characters

Budget

Are you in favour or opposition of the issue? [required]

In opposition

ATTACHMENT_01_FILENAME

ATTACHMENT_02_FILENAME

Comments - please refrain from providing personal information in this field (maximum 2500 characters)

The Inglewood pool is selected for closure. I believe this is a mistake and request that you make the necessary adjustments to have this pool remain open. Repair costs are reasonable as there is nothing wrong with pool. As an inner city neighborhood, the pool is an essential service especially as density in our community increases. Inner city services like this pool are essential if we are promoting Calgary as a walkable and bicycle friendly city. My family has used the pool to learn to swim, rehabilitation from hip surgery, birthday parties, and general fitness and recreation. New families and new Canadians will surely use it for the same. For our older residents, the pool is the only safe form of exercise they have. Classes, lane swimming, have been reduced, which has impacted utilization. Please remove the Inglewood pool from your closure list and allocate funds for refurbishing an essential inner city service.



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First name [required] Koli

Last name [required] Agbing

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[required] - max 75 characters

Please, do what is good for the people, spend tax money wisely.

Are you in favour or opposition of
the issue? [required]

In opposition

ATTACHMENT_01_FILENAME

ATTACHMENT_02_FILENAME

Comments - please refrain from
providing personal information in
this field (maximum 2500
characters)