

Public Key Risk Metrics

The Key Risk Metrics (KRM) included in this report reflect the most recent available data at the time of writing. Please note that some metrics are updated less frequently (such as on a biennial basis) so reporting timing may not always align with the latest updates.

We aim to build on these metrics over time to further refine our understanding and enhance the robustness of our risk assessments. This ongoing development ensures that the metrics grow and adapt alongside our risk management efforts.

Capital Infrastructure Risk Key Risk Metrics

Key Risk Metric	Date (Fall 2024 Report)	Value & Unit (Fall 2024 Report)	Date (Spring 2024 Report)	Value & Unit (Spring 2024 Report)	Story behind the numbers (Fall 2024 Report)
Vacancy rate in the Alberta construction industry	6/30/2024	5.3%	9/30/2023	6.7%	This metric refers to the percentage of unfilled job positions relative to the total number of available jobs in the industry. The vacancy rate for the Alberta construction industry remains relatively high when compared to other industries, and the total vacancy job rate in the province. The vacancy rate for the construction industry has remained stable at 5.3 per cent in the first two quarters of 2024.
Average vacancy rate for Infrastructure Services	10/1/2024	9.4%	4/30/2024	11.0%	This metric refers to the average of the true vacancy rate, which is the count of true vacant positions as a percentage of the number of regular budgeted positions for a given period. The average vacancy rate for infrastructure services department over the past 12 months is 9.4 per cent, falling from 10.5 per cent in the Spring. However, the vacancy rate has remained higher than The City average, each month, over the same period. As of 2024 November, we have filled 68 per cent of the positions that were identified at the beginning of the year.
Non-residential Building Construction Price Inflation	6/30/2024	4%	12/31/2023	4.7%	<p>The non-residential building construction price index for the Calgary CMA rose from 123.9 in Q2 2023 to 128.9 in Q2 2024, indicating a 4 per cent year-on-year inflation rate.</p> <p>Skilled labour shortages and the resulting increases in labour rates, interest rate pressure and building code updates were all reported as key factors impacting the construction sector across Canada in Q2 2024.</p>
10-year infrastructure gap	12/31/2022	7.20\$bn	12/31/2022	7.20\$bn	<p>The City has an estimated \$7.2 billion infrastructure gap, which is the difference between the infrastructure investment needed to meet desired service levels and mitigate risk and the resources made available to address those needs. As Calgary's population continues to grow, the demand on its infrastructure will also continue to grow.</p> <p><i>This number is current as of 2022 and a new version of the Infrastructure Status Report will be available in early 2025.</i></p>

Key Risk Metric	Date (Fall 2024 Report)	Value & Unit (Fall 2024 Report)	Date (Spring 2024 Report)	Value & Unit (Spring 2024 Report)	Story behind the numbers (Fall 2024 Report)
Asset condition - Poor/Very Poor	12/31/2022	7%	12/31/2022	7%	<p>Most of The City's infrastructure is in good condition, safe, and serves Calgarians well. Seven per cent of The City's Assets, including buildings, bridges, facilities, roads, machinery and equipment, parks, and other infrastructure are in poor to very poor condition. Assets in poor condition are more likely to fail, potentially leading to service disruptions, and possibly health and safety concerns.</p> <p><i>This number is current as of 2022 and a new version of the Infrastructure Status Report and this metric will be available in early 2025.</i></p>
Capital Budget Spend rate	6/30/2024	39%	12/31/2023	52.5%	<p>The City made \$0.8 billion in capital investments in the first half of the year. This represents 39 per cent of its Capital budget for the year. The City typically sees the capital spend rate increase in the second half of the year due to the seasonality of the construction industry and this trend is anticipated to continue this year.</p>
Per cent Estimate at Complete (EAC) from Budget	10/1/2024	91%	4/8/2024	75%	<p>The Per cent Estimate at Complete (EAC) from Budget for projects being delivered by infrastructure Services currently stands at 91 per cent. Earlier this year, The City conducted an in-year recast exercise that led to the re-baselining of budgets to match anticipated cashflows for the year. Budget restrictions, scope changes, land negotiations, etc., are some of the pressures driving the deviation of the EAC from budget.</p>
Project schedule status	10/1/2024	95%	3/31/2024	95.1%	<p>The metric includes projects in Stages 3 and 4 that are tracked on our Program and Project Management platform (P2M). The total schedule deviation from baseline for these projects increased from 4.9 per cent in the spring to 5 per cent. The deviation is calculated by dividing the total deviation in months over the total baseline in months for all projects within the portfolio. Internal and external pressures, including consultant non-adherence to schedule, budget restrictions and deferrals, delayed procurements, etc., are driving the deviation from baseline.</p>

Employee Experience Risk Key Risk Metrics

Key Risk Metric	Date (Fall 2024 Report)	Value & Unit (Fall 2024 Report)	Date (Spring 2024 Report)	Value & Unit (Spring 2024 Report)	Story behind the numbers (Fall 2024 Report)
Inclusion Index	<i>The information remains unchanged and consistent throughout a two-year reporting period. Therefore, there is no new or updated information for this KRM this time.</i>		12/1/2023	74.00	Data for this measure is from the biennial Corporate Employee Survey. The 2023 performance index for Inclusion suggests that the organization has made some progress in addressing issues of reconciliation, human rights, anti-racism, equity, diversity and inclusion. Focusing on creating a more inclusive, respectful and accountable workplace culture continues to be a key corporate and Human Resources Support priority.
Engagement Index	<i>The information remains unchanged and consistent throughout a two-year reporting period. Therefore, there is no new or updated information for this KRM this time.</i>		12/1/2013	76.00	Data for this measure is from the biennial Corporate Employee Survey. The 2023 performance index for Employee Engagement suggests that the organization has made some progress in supporting increased employee engagement. Focusing on creating a more inclusive, respectful, and accountable workplace culture continues to be a key corporate and Human Resources Support priority.
Leadership Impact Score	<i>The information remains unchanged and consistent throughout a two-year reporting period. Therefore, there is no new or updated information for this KRM this time.</i>		12/1/2023	69.00	Data for this measure is from the biennial Corporate Employee Survey. The 2023 performance index for Leadership Impact suggests that the organization has made some progress in supporting increased leadership accountability, employee empowerment, culture, and employee engagement. Focusing on creating a more inclusive, respectful and accountable workplace culture continues to be a key corporate and Human Resources Support priority.
Core 12-month Retention Rate	10/2/2024	87.9%	4/3/2024	92%	The core 12-month retention rate in the first three quarters of 2024 for City Administration was 87.9 per cent. Of the core hires in Q1-Q3 this year who left the organization, 68 per cent were from Calgary Transit. Calgary Transit accounted for the highest number of core hires (33 per cent). Over the last five years, on average exempt retention rates have been trending 10 percentage points higher than their unionized counterparts – we will continue to monitor and proactively manage this trend in relation to the recent jurisdictional review.
Employee Satisfaction Index	<i>The information remains unchanged and consistent throughout a two-year reporting period. Therefore, there is no new or updated information for this KRM this time.</i>		12/1/2023	137.00	The Employee Satisfaction index showed a marked increase from 2021 to 2023, improving from a relative score of 131.4 to an all-time high (since the index was set to 100 when developed in 2005) of 137.0. The Employee Satisfaction Index measures employee perceptions of work-related stress, recognition, involvement, development/training opportunities, and having the resources and clear objectives to do the work. The increase this year was mostly driven by employees' perceptions of feeling appreciated, recognized, involved in decision making, and having manageable work-related stress. While these aspects are still some of the lower performing indicators, the results this year show a positive direction in employee satisfaction.

Key Risk Metric	Date (Fall 2024 Report)	Value & Unit (Fall 2024 Report)	Date (Spring 2024 Report)	Value & Unit (Spring 2024 Report)	Story behind the numbers (Fall 2024 Report)
Core Employees Voluntary Turnover Rate	10/02/2024	3%	12/1/2023	2.7%	At the end of Q3 2024, the voluntary turnover rate for City Administration was 3.0 per cent, on par with 2020 and lower than the same period in 2021 through 2023. Since 2022, in the first three quarters of each year, resignations continued to account for the majority of voluntary turnover.
Total Recordable Injury Frequency	9/30/2024	8.8 recordable injuries per working hours	12/31/2023	8.5 recordable injuries per working hours	Total recordable injury frequency (TRIF) measures the number of injuries that requires medical attention and may result in lost time and suitable work accommodations. The three main contributors to the claims are: (1) contact with object/machinery; (2) motor vehicle accident/incident; (3) slips, trips, and falls. The 2024 YTD September results are favorable at 8.8 compared to target of 9.0. This highlights the commitment to continuous improvement of The City's safety programs and culture.
Mental Health Index	<i>The information remains unchanged and consistent throughout a two-year reporting period. Therefore, there is no new or updated information for this KRM this time.</i>		9/1/2023	75	The mental health Index in the corporate employee survey includes 14 factors that can prevent harm to employee psychological health and promote psychological well-being. The survey conducted in 2023 shows a slight positive trend; 73 in 2019, 74 in 2021, to 75 in 2023. For 2023, there was a slight increase in 12 of the factors, however there was a slight decrease in the workload management and balance factors. Protection of physical safety and psychological support continue to be the strongest performers while recognition and reward remained an area for improvement.

Financial Sustainability Risk Key Risk Metrics

Key Risk Metric	Date (Fall 2024 Report)	Value & Unit (Fall 2024 Report)	Date (Spring 2024 Report)	Value & Unit (Spring 2024 Report)	Story behind the numbers (Fall 2024 Report)
Calgary's Inflation rate	10/1/24	3.3%	2/1/2024	5.1%	In October 2024, the Consumer Price Index (CPI) for the Calgary Census Metropolitan Area (CMA) increased by 3.3 per cent year-over-year (YoY), up from September's 2.1 per cent, marking the highest inflation rate in Canada. This ended three consecutive months of deceleration in Calgary's inflation.

Key Risk Metric	Date (Fall 2024 Report)	Value & Unit (Fall 2024 Report)	Date (Spring 2024 Report)	Value & Unit (Spring 2024 Report)	Story behind the numbers (Fall 2024 Report)
Debt Limits (Percentage of current debt to The City's debt limit)	10/24/24	40%-50%	4/1/2024	50%-60%	Debt levels between 2024-30 are anticipated to range between 40 to 50 per cent of The City's debt limit. The City's approved debt limits outlined in The City's Debt Policy are more stringent limits than those in the Municipal Government Act. The magnitude and timing of Green Line could impact these margins. Long-term debt projections may be negatively impacted by changes in the forecast expenditure profile for a portfolio of capital projects that require debt financing and the timing of contributions from federal, provincial and municipal governments or other developer contributions.
Change in taxable residential property accounts	10/24/24	2.2%	<i>(new KRM in Fall 2024)</i>		The number of taxable property accounts by assessment class for 2025 shows an increase in Calgary by 11,907 in the residential property account class, an increase of 2.20% over 2024 numbers.

Reputation Risk Key Risk Metrics

Key Risk Metric	Date (Fall 2024 Report)	Value & Unit (Fall 2024 Report)	Date (Spring 2024 Report)	Value & Unit (Spring 2024 Report)	Story behind the numbers (Fall 2024 Report)
Calgarians' trust in The City	Oct 2024	41%	Fall 2023	46%	Research suggests that perception of value is closely linked to trust - and that trust moves in the same direction as perceptions of value. There appears to be a long-term trend that Calgarians no longer perceive that they are receiving good value for their tax dollars, and this perception is clearly reflected in the trust results in the current survey.
Calgarians' perception with how Administration and Council run The City	Oct 2024	53%	Fall 2023	62%	The 5-year average for this metric was 72%, with this year's results showing a sharp decline as compared to the earlier report of 62%. Calgarians' perceptions are informed by events that impact them daily or make a lasting impression. This nine-point drop, coupled with changes in other metrics suggests that Calgarians are expecting more from their municipal government, including addressing issues with respect to taxes, infrastructure, affordability, and the delivery of core services.
Calgarians with positive perceptions of the value of property taxes	Oct 2024	43%	10/30/2023	50%	As of fall 2024, 43% of Calgarians surveyed agree that Calgarians receive good value for their tax dollars. The 5-year long term average for this metric was 54%. The current score, while an outlier, appears to be the result of recent challenges relating to the water main break, recycling, and re-zoning.

Service Delivery Risk Key Risk Metrics

Key Risk Metric	Date (Fall 2024 Report)	Value & Unit (Fall 2024 Report)	Date (Spring 2024 Report)	Value & Unit (Spring 2024 Report)	Story behind the numbers (Fall 2024 Report)
311 Service Requests escalations, as a percentage of total SRs	2/29/2024	5%	2/29/2024	5%	OS continues to deliver value to customers through on-time service request fulfillment. Delays are most common for issues that cross service lines, and ongoing efforts are in place (like the CARE project from Elevate Calgary) to streamline processes and reduce escalations.
City growth rate (population)	4/1/2024	4.9%	4/1/2024	5.6%	Calgary's population is forecast to grow to 1,491,900 in 2024, representing a population growth rate of 4.9 per cent over the previous year. This estimated addition of 69,000 residents to Calgary's population represents one of the most significant annual increases in Calgary's history.
Per cent of City infrastructure by condition status (Excellent, Good, Poor, Critical, etc.)	10/17/2024	13%	12/31/2023	16%	Facilities continue to improve data by using Building Condition Assessments (BCAs) and completing BCAs on assets transferred without prior assessments in place. The Asset Management team has completed 160 BCAs to date and are targeting to complete an additional 114 BCAs; the majority are new BCAs but may include re-inspections. BCAs are used to prioritize investment (including the additional \$20M from 2023) into assets, including 13 per cent of buildings assessed as having poor and critical components.
Annual ridership per capital	<i>KRM has not been updated at time of reporting.</i>		12/31/2023	65.90 per capita (revised)	Transit continues its service recovery. Trips per capita capture increased transit usage, and a growing trend indicates the service is available, affordable and customer informed.
Overall citizen satisfaction	10/25/2024	63%	5/28/2024	63%	Citizen satisfaction with services is the measure that indicates whether Calgarians are receiving the right services, at the right time, at the right cost.
Per cent of Work Orders that are Preventative Maintenance.	10/17/2024	65%	6/30/2024	67%	Despite the significant increase in facilities transferred through the Corporate Coordinated Operations & Maintenance (CCOM) program, Facilities continues to trend towards meeting its 2026 target, currently at 65 per cent Preventative Maintenance (PM) to 35 per cent On Demand (OD). To continue to achieve and maintain the targeted PM to OD ratio, Facilities has been identifying & harmonizing opportunities across the full portfolio and monitoring the on-demand cycle to identify areas of high demand that can proactively be addressed by the program.

Social Wellbeing Risk Key Risk Metrics

Key Risk Metric	Date (Fall 2024 Report)	Value & Unit (Fall 2024 Report)	Date (Spring 2024 Report)	Value & (Spring 2024 Report)	Story behind the numbers (Fall 2024 Report)
City of Calgary Population Growth	Apr 2024	4.9%	Apr 2023	5.6%	Calgary's population is forecast to grow to 1,491,900 in 2024, representing a population growth rate of 4.9 per cent over the previous year. This estimated addition of 69,000 residents to Calgary's population represents one of the most significant annual increases in Calgary's history.
Unemployment Rate	Sep 2024	7.2%	May 2024	8.0%	The Calgary Economic Region's (CER) three-month moving average unemployment rate for 2024 September was 7.2 per cent, approximately a 1.2 per cent increase compared to the same reporting period last year (2023 September).
Calgary's Inflation Rate	Oct 2024	3.3%	Apr 2024	3.6%	In 2024 October, the Consumer Price Index (CPI) for the Calgary Census Metropolitan Area (CMA) increased by 3.3 per cent year-over-year (YoY), up from September's 2.1 per cent, marking the highest inflation rate in Canada. This ended three consecutive months of deceleration in Calgary's inflation.
Number of Applications for Subsidized Housing Received by Calgary Housing Company	2024 Q2	1,832	2024 Q1	1,646	The number of applications for subsidized housing went up by 186 compared to Q1 2024.
Number of monthly visits to the Calgary Community Food Map Website	Sep 2024	36,450	Feb 2024	28,275	In the month of 2024 September, there were a total of 36,450 visits to the Calgary Community Food Map site.
Number of Property Crimes	<i>The information remains unchanged and KRM is expected to be updated in Q2 2025</i>		Full Year 2023	50,751	Property crime volumes were 10% below the 5-year average in the 4th Quarter of 2023 with reductions across most property crime types. By the end of 2023 property crime was 7% below average. (From CPS's 4th Quarter 2023 Statistical Report, updated number expected to release in Q2 2025)
Number of Violent Crimes	<i>The information remains unchanged and KRM is expected to be updated in Q2 2025</i>		Full Year 2023	15,270	2023 saw 12% more violent crime than the 5-year average and 9% above volume noted at the end of 2022. (From CPS's 4th Quarter 2023 Statistical Report, updated number expected to release in Q2 2025)

Key Risk Metric	Date (Fall 2024 Report)	Value & Unit (Fall 2024 Report)	Date (Spring 2024 Report)	Value & (Spring 2024 Report)	Story behind the numbers (Fall 2024 Report)
Counts of drug poisoning deaths by month	Jun 2024	22	Mar 2024	33	There was a total of 22 deaths related to opioid for the month of 2024 June. This represents a decrease compared to an earlier figure that was reported in the month of 2024 March which saw a total of 33 deaths.
Downtown Safety Response (includes calls responded to in the downtown by City peace officers, security guards and community partners)	Aug 2024	1,385	May 2024	1,745	In 2024 August, there were 1,385 downtown safety responses. These included 238 infractions, 480 medical/health cases, 505 public safety events, 137 social disorder incidents, and 25 other responses. This marks a 39 per cent decrease compared to 2023 August, which had 2,274 incidents.
Percentage of citizens who agree that Calgary is a great place to make a life	Oct 2024	70%	Spring 2024	69%	Seven-in-ten (70 per cent) Calgarians hold the view that 'Calgary is a great place to make a life,' on par with spring 2024 (69 per cent) but still statistically lower than fall 2023 (75 per cent).
Percentage of citizens who rate the overall quality of life in the city of Calgary today as "good"	Oct 2024	66%	Spring 2024	71%	Perceptions of quality of life among Calgarians have declined in recent waves. Two-thirds (66 per cent) of Calgarians rate the overall quality of life in Calgary as 'good' in fall 2024, statistically lower than spring 2024 (71 per cent) and fall 2023 (76 per cent).
Per cent of population that feels safe from crime walking alone in their area after dark	Oct 2024	77%	Spring 2024	73%	Around three-quarters (77 per cent) of Calgarians still agree that they do feel safe or would feel safe walking alone in their neighbourhood after dark, this level of comfort is consistent with fall 2023 (76 per cent).
Percentage of Calgarians who think that crime in their neighbourhood during the past three years has decreased	Oct 2024	5%	Spring 2024	5%	One in twenty (5 per cent) believe that crime has 'decreased,' similar to fall 2023 (4 per cent).
Percentage of citizens that agree that they are regularly involved in neighbourhood and local community events	<i>The information remains unchanged and KRM is expected to be updated in early 2025</i>		Fall 2023	28%	28 per cent of Calgarians agreed, which has remained fairly consistent over the past few years (27 per cent in the fall of 2022, and 26 per cent in the fall of both 2021 and 2020).

Percentage of people who agree The City of Calgary municipal government fosters a city that is inclusive of all	Oct 2024	68%	Spring 2024	62%	Around two-thirds (68 per cent) agree that 'The City of Calgary fosters a city that is inclusive and accepting of all,' a sentiment that is statistically higher than spring 2024 (62 per cent) and returns to levels on par with fall 2023 (67 per cent).
Key Risk Metric	Date (Fall 2024 Report)	Value & Unit (Fall 2024 Report)	Date (Spring 2024 Report)	Value & (Spring 2024 Report)	Story behind the numbers (Fall 2024 Report)
Percentage of Calgarians who believe Calgary is very or reasonably safe	Oct 2024	75%	Spring 2024	73%	Calgarians' overall perceptions of safety in their city have improved statistically, with three-quarters (75 per cent) now describing Calgary as 'safe,' up from fall 2023 (69 per cent) and returning to levels observed in fall 2022 (77 per cent).
Perception of safety in (own) community during day/night	Nov 2024	98% (day) / 72% (night)	Spring 2024	96/73	During the daytime, nearly all Calgarians (98 per cent) feel safe walking alone in their community. However, less than three-quarters (72 per cent) feel safe walking alone in their neighbourhood after dark.
Perceptions of safety in downtown during day/night	Nov 2024	84% (day) / 32% (night)	Spring 2024	81/30	During the day, 84 per cent of Calgarians who live outside of downtown area feel safe walking alone downtown. After dark, nearly one-third (32 per cent) still feel safe doing so.
Perception of safety using bus/CTrain during day/night	Nov 2024	84% (bus-day) & 74% (train-day) / 57% (bus-night) & 40%(train-night)	Spring 2024	82(bus-day) & 69(train-day) / 52(bus-night) & 35(train-night)	During the day, perceptions of safety on Calgary Transit are high, with 84 per cent feeling safe riding on a bus and 74 per cent on the CTrain. Additionally, 79 per cent feel safe waiting at the bus stop, and 73 per cent at a CTrain station in the daytime. At night, 57 per cent feel safe riding a bus alone and 40 per cent on the CTrain. However, 40 per cent feel safe waiting at a bus stop, and 33 per cent at the CTrain station.
EMS responses to opioid related events	Sep 29, 2024	1,172	Jun 16,2024	736	As of the end of September, there were 1,172 EMS responses related to opioid events for 2024 to date, which is approximately half the total in comparison to 2023 (2,426) during the same period.
Calgary Fire Department Critical Medical Interventions	<i>The information remains unchanged and KRM is expected to be updated in Q2 2025</i>		2023	51,966	In 2023, CFD responded to almost 52,000 medical calls, up 18 per cent compared to 2022, and representing over 55 per cent of CFD's total 2023 annual call volume. Medical calls represent more than all other types of calls combined.

<p>Number of calls for mental health and substance use disorder received by 211</p>	<p>Q3 2024</p>	<p>2,132</p>	<p>Q2 2024</p>	<p>2,682</p>	<p>Mental health and substance use issues remain a significant concern for citizens, as reflected in the number and proportion of related calls to the Distress Centre's 211 support line. However, there has been a decline in these calls throughout each quarter in 2024.</p>
---	----------------	--------------	----------------	--------------	--

Sustainable City Risk Key Risk Metrics

Key Risk Metric	Date (Fall 2024 Report)	Value & Unit (Fall 2024 Report)	Date (Spring 2024 Report)	Value (Spring 2024 Report)	Story behind the numbers (Fall 2024)
Transportation mode split	<i>(new data point unavailable)</i>		12/31/2022	Active - 15% Auto - 81% Transit - 4%	Post-pandemic travel changes have led to a decrease in active modes and an increase in auto travel, with more people working from home and changing their commuting patterns. Transit mode share continues to recover but remains impacted by changes in commuting patterns after the pandemic.
Community-wide GHG emissions	<i>(new data point unavailable)</i>		12/31/2023	Transportation – 6,044,066 TonnesCO2e Residential Buildings – 4,094,859 TonnesCO2e Non-residential Buildings – 5,422,858 TonnesCO2e Waste – 185,327 Total Community-wide GHG emissions - 15,747,110 TonnesCO2e	Compared to 2022, total Community-wide GHG emissions have decreased by 3.9 per cent to 15.75 MtCO2e, which is 1.1 per cent lower than the 2005 baseline. GHG emissions from residential buildings, non-residential buildings, and the waste sector decreased since 2022, while transportation GHG emissions slightly increased.
Tracking Adaptation and Measuring Development (TAMD)	<i>(new data point unavailable)</i>		12/31/2023	55/80 scorecard rating	The TAMD score is based on an 80-point system, across 8 distinct categories relating to the integration of climate adaptation throughout the corporation. There were slight increases in two categories, based around the formalization of a Governance and Reporting team within Climate and Environment to better support City of Calgary plans and processes (e.g. 53 to 55 out of 80 points).

Key Risk Metric	Date (Fall 2024 Report)	Value & Unit (Fall 2024 Report)	Date (Spring 2024 Report)	Value (Spring 2024 Report)	Story behind the numbers (Fall 2024)
Calgary historical GDP*	(new data point unavailable at point of reporting)		12/1/2023	129,514 (revised)	Calgary's economy is becoming increasingly diversified and less heavily dependent on the oil and gas industries. Growth in the finance and real estate industries have been significant contributors to increased diversification in Calgary's economy. Health care, educational services, transportation and warehousing have also played increasingly important roles in the local economy.
All Parkland in Municipality as a Percent of Total Area of Municipality	12/31/2023	13.84%	(new KRM in Fall 2024)		Parks and open spaces are important in promoting the health and wellbeing of Calgarians, supporting ecological functions, reducing risk in terms of disaster and resilience, and creating aesthetic and economic value and opportunities. Slight drop from prior year based on cleanup of geographic data which will improve future reporting.
Mix of Residential Land Use	10/17/2024	0.22 (Residential Diversity Index)	(new KRM in Fall 2024)		A higher residential mix ensures a choice of housing forms, tenures and affordability. A range of housing types can better accommodate the housing needs of different demographics, including a range of age and socio-economic groups, and lifestyles. A higher residential mix supports more efficient use of infrastructure, public amenities and transit and the viability of local businesses and services. Looking at previous years compared to 2024, the residential diversity index has been remaining stable, however, with the new land use bylaw, we anticipate an increase.

*Note: Real GDP at basic prices (2017 \$ millions) for Calgary Metropolitan Area (CMA), this is an indicator for the standard of living for the area.