



Addressing Predatory Tow Truck Behaviour

CD2025-0010
February 6, 2025

Previous council direction

Notice of Motion: 2024 November 26

- Direct Administration to address predatory tow truck behaviour by implementing:
 - A prohibition for tow trucks to attend at a recommended radius of a vehicle collision unless called upon by a first responder or vehicle owner; and,
 - Establish a fine structure to act as an effective deterrent.

That the Community Development Committee recommend that Council:

- 1. Give three readings to the proposed bylaw, in Attachment 3, to amend the Calgary Traffic Bylaw and the Street Bylaw; and**
- 2. Direct Administration to explore advocacy opportunities with the provincial government that would help to further address predatory tow truck behaviour.**



'Unscrupulous tow truck drivers' target unsuspecting crash victims

'Legitimate tow truck companies will not use high-pressure or fear-based tactics, and they will not charge exorbitant prices or additional fees on top of the tow cost,' police say

By **Steven Wilhelm**

Published Oct 23, 2024 Last updated Oct 29, 2024 5 minute read [Join the conversation](#)



Statement from the Calgary Fire Department

“ The Calgary Fire Department has witnessed unscrupulous tactics from some tow truck operators who arrive at collision scenes unrequested and pressuring those involved in an accident to tow away their cars. The Calgary Fire Department (CFD) has alerted the Calgary Police Service (CPS) about these incidents and will continue to work with CPS and other City partners to support initiatives which will prevent these distressful scenarios from happening in the future.

Carol Henke
Calgary Fire Department

6:08 / 9°C



Alberta drivers warned of aggressive tow truck operators

Proposed bylaw amendments



Calgary Traffic Bylaw 26M96

- Defining “towing service vehicle”
- Towing service vehicle restrictions
- Owner liability
- Fine: \$10,000



Street Bylaw 20M88

- Alignment to Calgary Traffic Bylaw

That the Community Development Committee recommend that Council:

- 1. Give three readings to the proposed bylaw, in Attachment 3, to amend the Calgary Traffic Bylaw and the Street Bylaw; and**
- 2. Direct Administration to explore advocacy opportunities with the provincial government that would help to further address predatory tow truck behaviour.**