

# Service Level Scenarios Summary

Service level scenarios have been developed to allow Council to select a service level for Calgary for the next 25 years. The table below summarizes outcomes of investment in three service level scenarios: Going Under, Staying Afloat or Making Waves.

<b>Service standard achievement*</b>			
<b>Facility type (amenity per capita service standard)</b>	<b>Going Under</b>	<b>Staying Afloat</b>	<b>Making Waves</b>
Aquatics (1:75,000)	55%	80%	95%
Ice sheets (1:32,000)	50%	85%	100%
Fieldhouses (1:150,000)	45%	70%	95%
Athletic park fields (1:22,000)	40%	75%	95%
<b>Infrastructure</b>			
	<b>Going Under</b>	<b>Staying Afloat</b>	<b>Making Waves</b>
Aquatic facilities	11	22	26
<i>Swim lanes</i>	132	244	296
<i>Leisure pools</i>	12	18	25
Ice sheets	22	54	67
Fieldhouses	5	10	13
Athletic park fields	38	71	89
<b>Programming and access</b>			
	<b>Going Under</b>	<b>Staying Afloat</b>	<b>Making Waves</b>
Facility distribution	Gaps in service	Improved, but still not equitable	Equitable across the city
Swim lessons (per capita)	30% fewer	10% more	40% more
Ice sheets	40% fewer bookable hours	Same bookable hours	25% more bookable hours
Fieldhouses/ athletic parks	20% fewer bookable hours	2X bookable hours	2.5X bookable hours
Overall service	Declines as aging facilities close & population grows	Maintains current service levels	Increases to match growth
<b>Annual capital investment**</b>	<b>\$0-30M</b>	<b>\$100-150M</b>	<b>\$200-250M</b>

\*Measures current state against achievement of the service standard, which uses per capita facility provision as a baseline.

\*\*In 2024 dollars, not adjusted for inflation. Investment amounts are order of magnitude, class 5 estimates for information purposes only.