

**Utilities Delivery's Utilization of the Program and Project Management System (P2M)
Audit**

PURPOSE

The purpose of this report is to communicate the outcome of the Utilities Delivery's Utilization of the Program and Project Management System (P2M) Audit, including Administration's response and corrective actions.

PREVIOUS COUNCIL DIRECTION

Bylaw 30M2004 (as amended) established the position of City Auditor and the powers, duties, and functions of the position. In accordance with Bylaw 30M2004 (as amended), the City Auditor reports the outcome of all audits to the Audit Committee (including Administration's response and corrective actions to be taken in regard to specific recommendations). The City Auditor is accountable to Council and subject to the oversight of Audit Committee under Bylaw 33M2020.

RECOMMENDATIONS

That the Audit Committee:

1. Receive this report for the Corporate Record; and
2. Recommend that Council receive this report for the Corporate Record.

RECOMMENDATION OF THE AUDIT COMMITTEE, 2024 JUNE 13:

That Council receive this report for the Corporate Record.

HIGHLIGHTS

- What does this mean to Calgarians? The City Auditor's Office provides independent and objective audit assurance services to add value to The City of Calgary and enhance public trust.
- Why does it matter? P2M is a corporate wide standardized IT system solution. The scope of the P2M implementation included all capital City of Calgary (City) Programs, Projects, and Annual Investment Programs. In November 2023, there were 1,617 Projects and Programs listed in P2M from multiple business units such as Parks, Open Spaces, and Utilities Delivery. Within the Infrastructure Services Department, the Utilities Delivery business unit had 330 projects and programs in P2M. Effective utilization of P2M supports consistent, transparent, and timely oversight of projects and programs both across The City and in individual business units.

RISK

Recommendations in this audit report support Administration in their on-going mitigation activities related to the Service Delivery Principal Corporate Risk.

**City Auditor's Report to
Audit Committee
2024 June 13**

**ISC: UNRESTRICTED
AC2024-0707
Page 2 of 2**

**Utilities Delivery's Utilization of the Program and Project Management System (P2M)
Audit**

ATTACHMENT

1. Utilities Delivery's Utilization of the Program and Project Management System (P2M) Audit – AC2024-0707 ATT

DEPARTMENT CIRCULATION

Name	Title, Department or Business Unit	Approve/Consult/Inform
Liz Ormsby	City Auditor	Approve
David Duckworth	Chief Administrative Officer	Inform
Stuart Dagleish	Chief Operating Officer	Inform
Carla Male	Chief Financial Officer	Inform
Graham Duckworth	Director, Utilities Delivery	Inform
Anne Cataford	Manager of Linear Infrastructure Delivery, Utilities Delivery	Inform
Kara Wolfe	Manager Engineering & Project Support, Business & Engineering Services	Inform
Deli Krizbai	Leader Project Controls, Business & Engineering Services	Inform
Darren Finney	Leader Wastewater Stormwater Network, Utilities Delivery	Inform

Author: Leandro Andrade, Senior Auditor, City Auditor's Office

City Clerks: K. Picketts / C. Doi