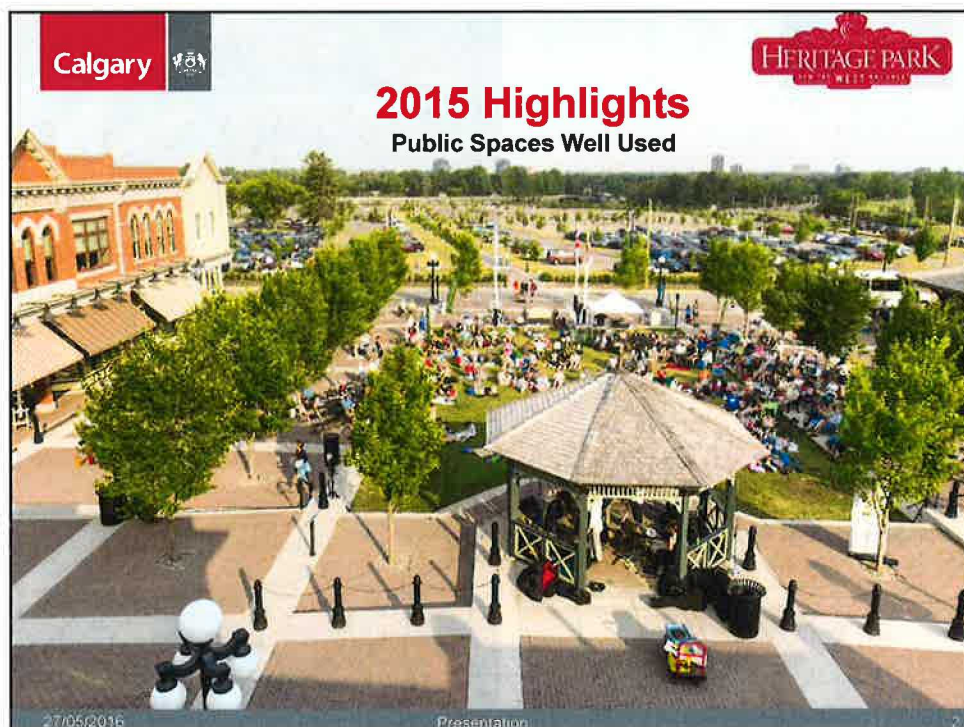
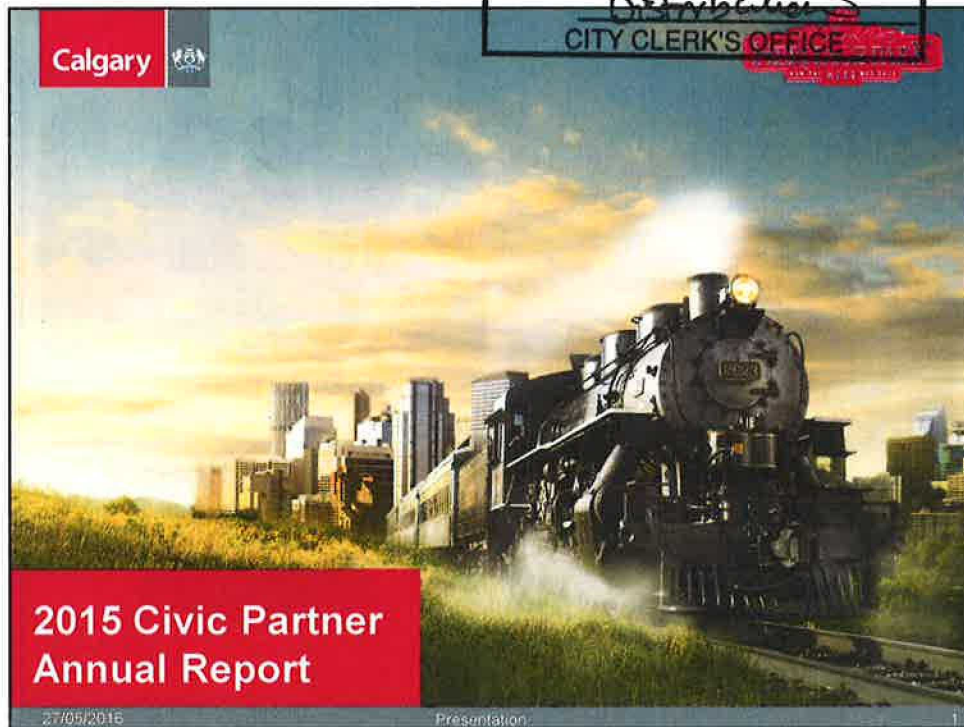


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New Canadians and Employment

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Calgary loves Heritage Park

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Analyze / Evaluate


Strategic Issues


Key strategic risks

- Financial stability/economy


Strategic Issue	Inherent			Risk Appetite	Mitigating Controls
	Likelihood	Impact	Risk Level		
Financial stability/economy	4	4	16	Low	<ul style="list-style-type: none"> Instill in managers an attitude of fiscal responsibility and avoid wasteful spending. This does not mean always being the most appropriate with an outlook for sustainability.
	3	3	9	Moderate	<ul style="list-style-type: none"> Establish disaster recovery plan. Ensure data is backed up daily. Establish a regular schedule of backup tests. Ensure a regular schedule of replacing/upgrading hardware.
Information management	4	4	16	Low	<ul style="list-style-type: none"> Monitor results of investments. Establish a policy to evaluate the performance of investments including criteria for seeking alternatives.
	2	4	8	Modest	<ul style="list-style-type: none"> Maintain critical infrastructure, secure capital equipment and operations are run at maximum efficiency.
Physical security	1	5	5	Low	<ul style="list-style-type: none"> Ensure internal controls and detailed policies are in place and the Province of Alberta's Directorate and the Province of Alberta's place reviewed at least annually and is in compliance.
	3	4	12	Moderate	<ul style="list-style-type: none"> Ensure internal controls are in place and properly monitored. Controls should include separation of duties and any anomalies. Maintain excellent physical security over the assets.
Operational risk	4	3	12	Moderate	<ul style="list-style-type: none"> Adhere to all regulatory requirements, conduct regular audits and changes in legislation that have a potential impact on operations/policies. Maintain a regular maintenance and repair schedule. Ensure safety issues are addressed in a timely manner. Ensure insurance coverage remains sufficient to cover the recovery of cost. Ensure authorized users are certified and trained. Establish training processes to ensure competence.
	3	5	15	Low	<ul style="list-style-type: none"> Ensure authorized users are certified and trained. Establish training processes to ensure competence.
Asset management	4	3	12	Moderate	<ul style="list-style-type: none"> Maintain up to date asset management program. Proactively seek funding for necessary maintenance.
	4	3	12	Moderate	<ul style="list-style-type: none"> Develop a comprehensive environmental management plan.

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Strategic Issues
Corporate catering business and US Exchange



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Strategic Issues
Paid Parking and BRT




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Strategic Issues

Deterioration of assets and infrastructure



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Looking Ahead

Upcoming strategies or initiatives

Colonist Car Refurbishment and National Tour



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Looking Ahead
Upcoming strategies or initiatives
Experiential Programming

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Looking Ahead
Upcoming strategies or initiatives
3-D Audio Experience

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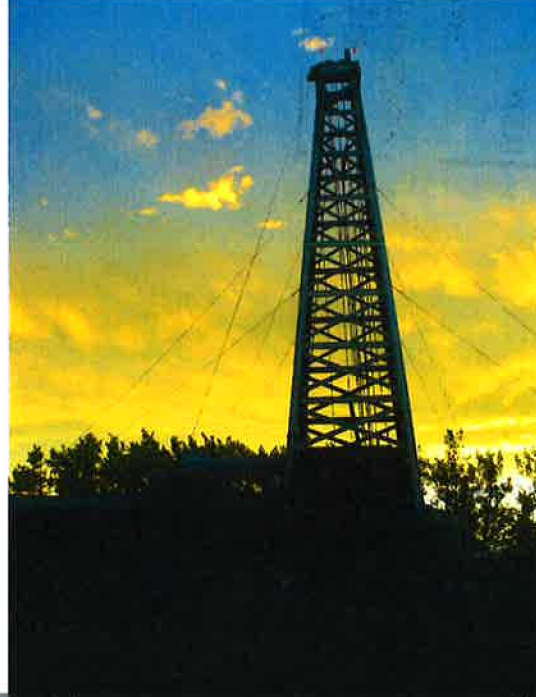
Looking Ahead
Upcoming strategies or initiatives
Culinary Heritage Tours and Cookbook

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Looking Ahead
Upcoming strategies or initiatives
Resource Area Refurbishment



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