

About Fair Entry

Fair Entry, launched in 2015, is a single application process for Calgarians living with low income applying for subsidized City of Calgary programs and services. Prior to the introduction of Fair Entry, Calgarians who needed to access any of the fee subsidy programs at The City would have to apply and prove their eligibility separately for each program.

The subsidy programs currently included in Fair Entry are:

- Calgary Transit Low Income Youth and Adult Monthly Passes
- Calgary Transit Low Income Seniors Yearly Pass
- Recreation Fee Assistance
- No Cost Spay/Neuter Program
- Seniors Services Home Maintenance
- Property Tax Assistance Program
- Calgary Parking Low-Income Market Permit
- High-Speed Low-Cost Internet and Other Telecom Services

Eligibility is based on income and residence in Calgary. Fair Entry clients are approved for 12 months. Accepted proofs of income are:

- Assured Income for Severely Handicapped benefits (AISH)
- Alberta Works: Income subsidy/support
- Alberta Works: Learners
- Alberta Works: Alberta Health Benefit
- Resettlement Assistance Program
- Independent youth letter (a letter from the school principal, guidance counsellor, or Child and Youth Support Program of Alberta Children's Services)
- Canada Revenue Agency: Notice of Assessment
- Letter from a Registered Social Worker

Calgarians can apply in person at the Municipal Building and Village Square Branch Calgary Public Library, by mail/fax or by dropping off an application at City-operated aquatic, fitness and leisure centres. There is also an online application.

The Subsidy Assistance Management System is a computer system that supports the Fair Entry operational model. Subsidy Assistance Management System supports various functions such as income and residency screening, reporting and document management. It facilitates information sharing between subsidy programs.