



Civic Partner Annual Report: **Lindsay Park Sports Society O/A MNP Community & Sport Centre**

May 1, 2024

2023 Operational Highlights

YEAR IN REVIEW 2023

PASSIONATE ABOUT SPORT, PEOPLE, AND COMMUNITY



Celebrated our 40th anniversary



Secured an additional **\$12.5M** to deliver the LEAP project



On target to finish the year with a sizable surplus

Moved **9** volunteers to employees

Launched more than **20** new DEI initiatives

12 employees recognized with a service award ranging from 5-25 years



1,916

Record number of Summer Camp participants



55

Hosted events



11

Athletes awarded a JCASLF bursary



of employees say MNP CSC supports DEI in the workplace



of employees are proud to work at MNP CSC



staff satisfaction level on the leadership and career pathing program



Enhanced safety and security practices

85%

Member and Sport Partner satisfaction levels



Advanced numerous strategic plan initiatives

2023 Board Highlights

2023 LPSS Special Projects



3 Standing, 2 Ad hoc Committees

- **Nominations & Governance:** Bylaw amendment, DEI investments
- **Audit & Finance:** LEAP Oversight, Cyber security review
- **Grants & Bursaries:** Committee future, Legacy wall criteria
- **Legacy:** Project oversight, stakeholder engagement
- **Fundraising:** Established Committee, set targets, built plan

2023 Performance Measures

(what measures best tell the story of your work in 2023?)



Maximizing Facility Use

- ✓ 1.5M visits
- ✓ 50 events
- ✓ 100% primetime booked
- ✓ Leading return on investment



Satisfaction Rating

- ✓ Overall: 86%
- ✓ Programs: 90%



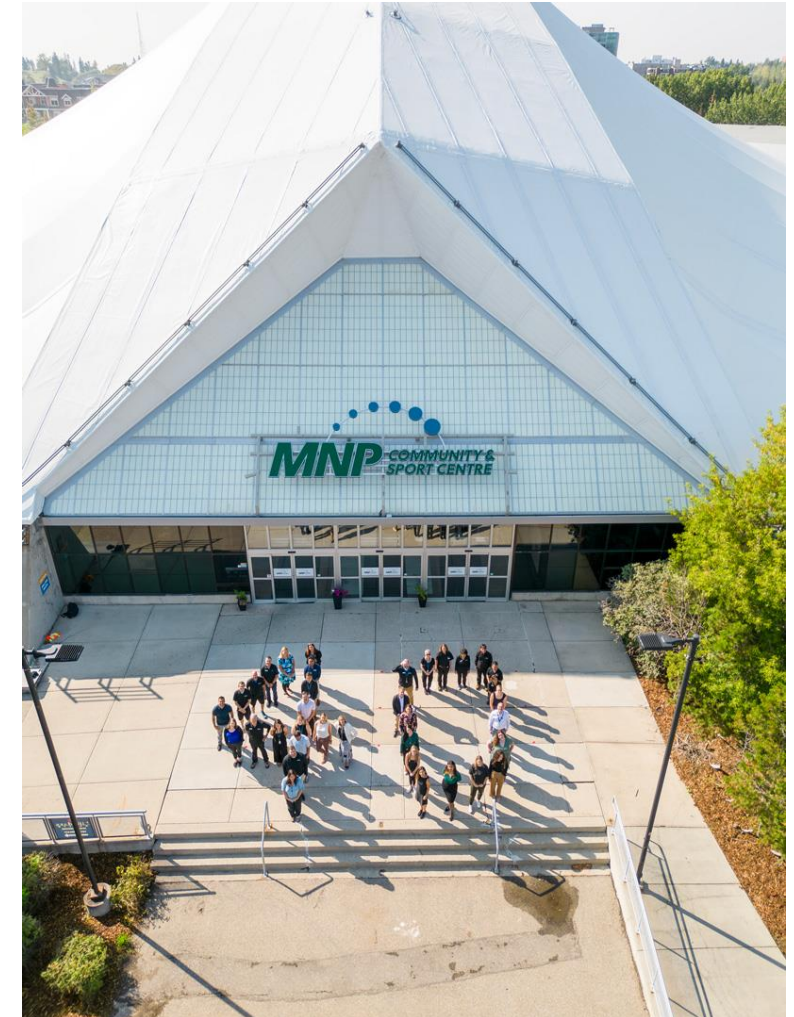
Supporting Calgarians

- ✓ Fee assistance: \$736,500
- ✓ Up from \$323,360 in 2022
- ✓ 94% of employees note the Centre supports DEI in the workplace

Beyond Performance Measures

2023 Extraordinary Events

- Celebrated the Centre's 40th Anniversary
- Secured full funding for the Leisure Aquatic Expansion Project (LEAP)
- MNPCSC became the official training Centre for the Calgary Surge CEBL basketball team
- Launched a formal volunteer program that engaged 66 people that contributed more than 3800 hours in volunteer time, with many transitioning to full and part time employment
- Supported Calgary's successful bid to host the North American Indigenous Games (NAIG) in 2027
- Developed and published a Diversity, Equity and Inclusion in the Workplace Policy
- Created a headline statement:
Our passion for sport, people and community includes everyone!
- Further articulated the headline statement with subtext:
We are committed to providing an atmosphere without barriers to promote diversity, equity and inclusion, and to better reflect the communities we serve.



2024 Highlights

A look forward...

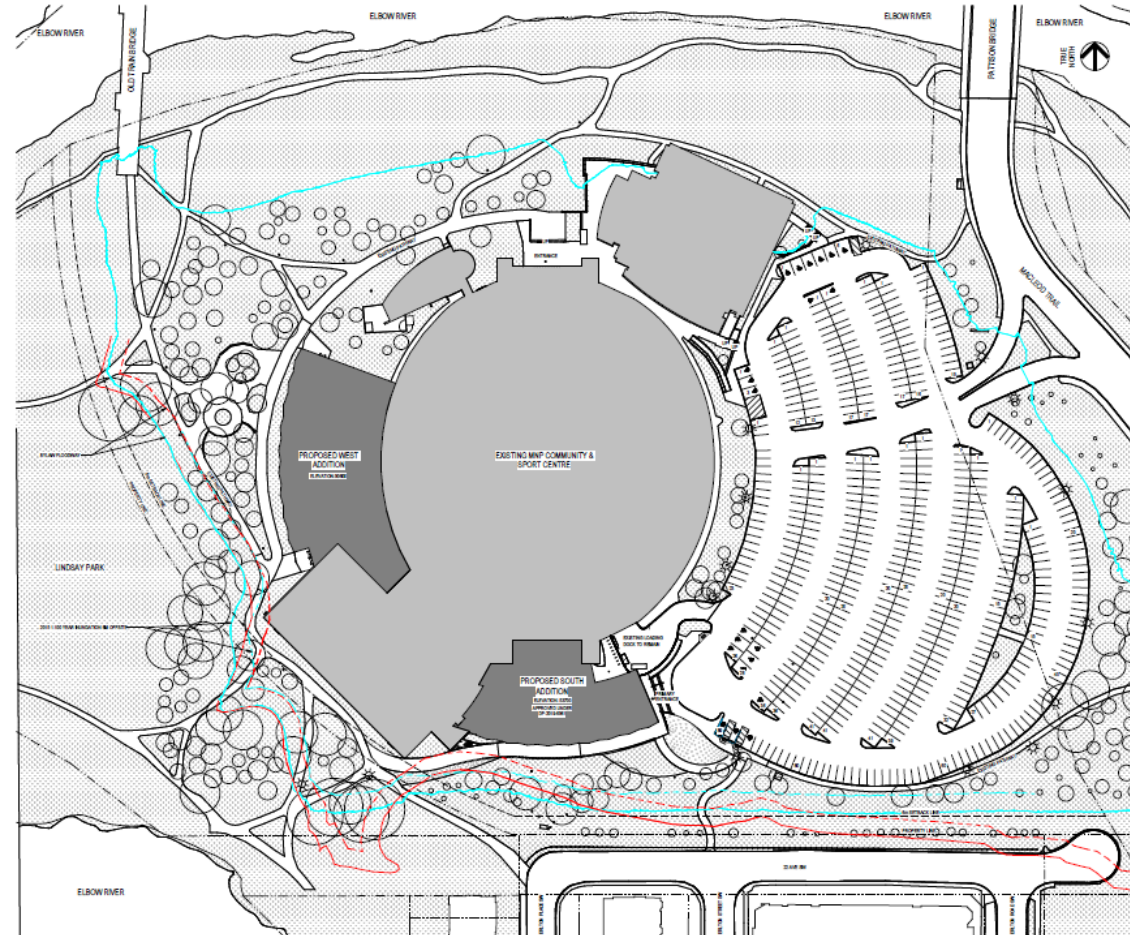
- Focus on LEAP "Shovels in the Ground"
- Business Continuity Through Construction
- CEO and Leadership Succession Planning
- Advancing the MNPCSC Strategic Plan
- Diversity, Equity, and Inclusion Initiatives
- Strong Fiscal Management



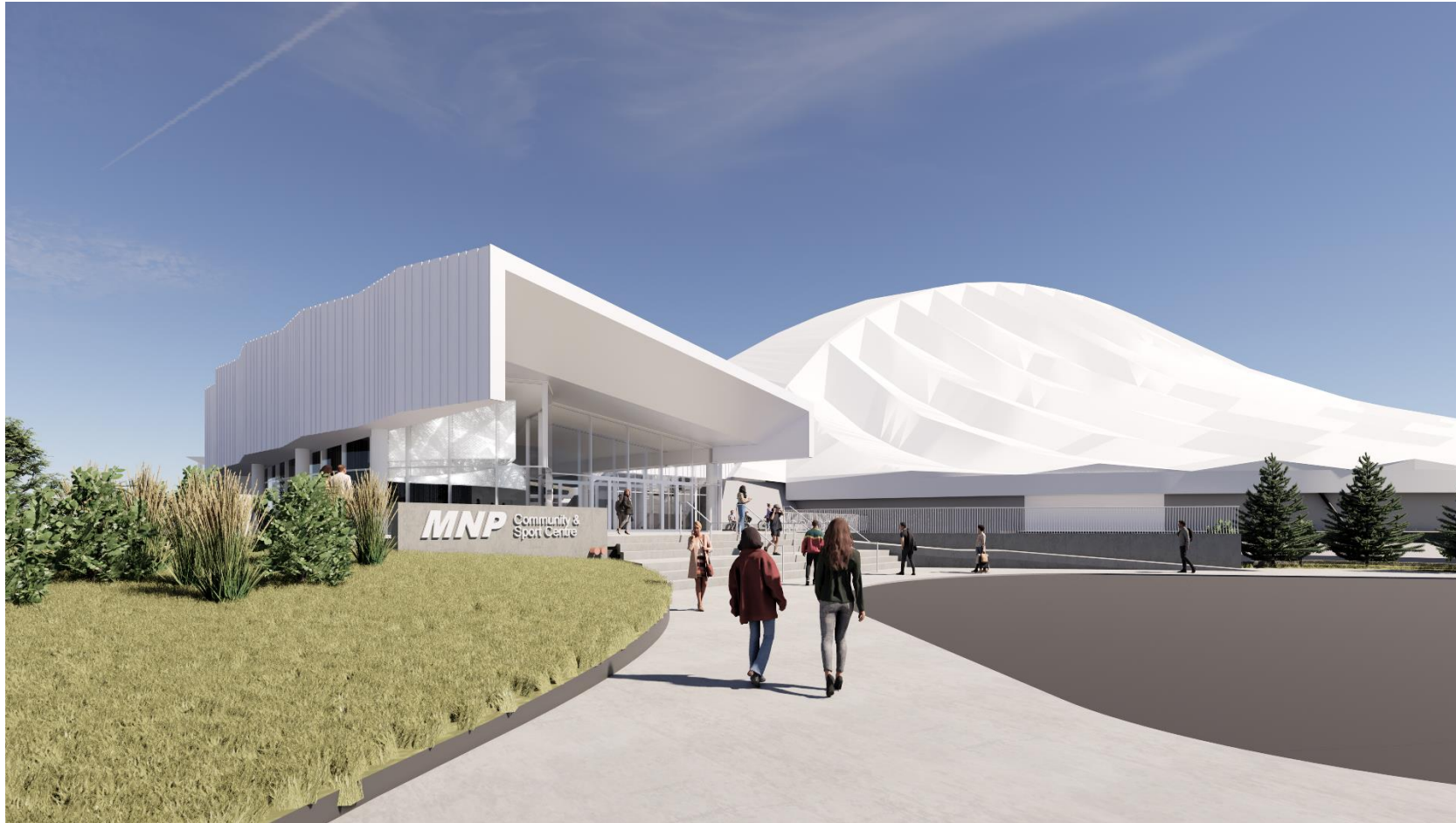
Leisure Aquatic Expansion Project (LEAP)



Site Plan



South DP Submission



South DP Submission



West DP Submission



West DP Submission



Concourse Level - Entry



Activity Level – Universal Locker Room





QUESTIONS?