



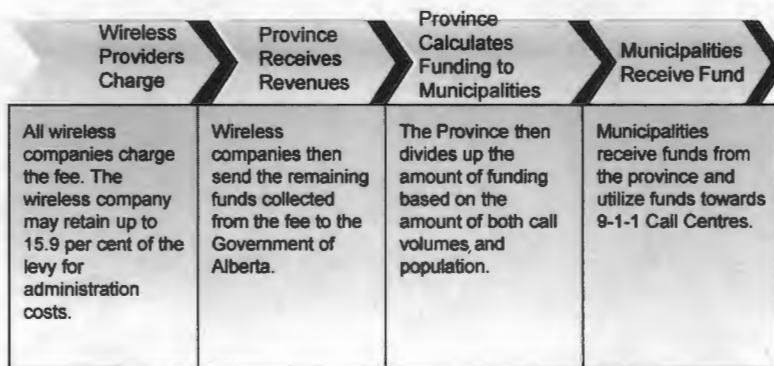
Calgary

Alberta's Emergency 9-1-1 Act

- A monthly 9-1-1 levy of 44 cents on cell phones;
- A way to create standards for 9-1-1 call taking;
- Legal protection for 9-1-1 call centre staff;
- Fines for frivolous 9-1-1 calls;
- Support for "Next Generation" 9-1-1 technology.

CITY OF CALGARY RECEIVED IN ENGINEERING TRADITIONS ROOM SEP 30 2015 ITEM: <u>Distribution</u> <u>CPS2015-0787</u> CITY CLERK'S OFFICE
--

How the Emergency 9-1-1 Act works



Projects Supported Through Emergency 9-1-1 Act

Project
Current PSC Approved Projects
Next Generation 9-1-1 (NG911) Upgrade
Computer Aided Dispatch (CAD) Upgrade & Maintenance
Voice Logging Technology
Critical Upgrades
Strategic Technology Evolution Program
Identified Future PSC Unfunded Projects
Mobile 9-1-1 Communications Centre
PSC Back-Up Facility
Disaster Recovery Site

Recommendation

That Council receive this report for information, as the final update on significant developments in the advancement of a 9-1-1 Act, as it was enacted 2014 April 1.