

Municipal Complex Audit: High Impact/Low Complexity Priority Projects

Projects listed below were identified as low complexity and are being addressed in collaboration with the relevant business units.

Project	Benefit
Replace tree grates with openings greater than 13mm.	Grates with openings smaller than 13 mm help prevent wheelchairs and canes from getting caught in them. They also reduce the risk of tripping.
Install way finding signage on LRT platform to identify the accessible entrance(s) to the Municipal Complex.	Better identification of precisely where the accessible entrances to the Municipal Complex are will help improve the experience of citizens arriving at the Municipal Complex by C-Train.
Install visual glazing bands on glass elevator shrouds.	Helps prevent users with visual impairments from colliding with glass surfaces.
Replace the benches in the Community Garden with ones that provide greater colour contrast from the surrounding area.	Furnishings which visually-contrast with their surroundings are more easily identified and safer for visually-impaired visitors to the Municipal Complex
Maintain a minimum 1.5m path of travel in the community garden by relocating benches and garbage receptacles.	Maintaining a minimum 1.5m path of travel between lamp/sign posts, trees, sign, trash containers, planters, and benches assists persons with limited mobility and/or vision loss to avoid them.
Provide a service dog relieving area which meets the current ADS.	Service dogs accompanying their owners who visit the Municipal Complex may require a relieving area prior to entering.
Redistribute the parking stalls in lot 36 so that users are not required to pass behind other parked vehicles to access the elevator lobby.	This design increases the safety of persons using a wheelchair, or other assistance devices such as walking aids, including canes, crutches, braces and artificial limbs.
Adjust Lot 36 door closers to remain open for a minimum of 8 seconds.	Maintaining doors in the open position for at least 8 seconds allows users with visual and mobility impairments to use the entrances more safely, reducing the risk of being caught in a closing door.
Improve identification of the accessible layby drop-off in front of the Municipal Complex with painted curbs and asphalt.	Users requiring the accessible layby in front of the Municipal Complex often arrive to find the spot being occupied by vehicles without a parking placard for people with disabilities. This requires them to park elsewhere and navigate traffic on MacLeod Trail to access the curb-cuts.
Relocate roads signage to provide a continuous 1.5m wide path of travel on sidewalks surrounding Municipal Complex.	Maintaining a minimum 1.5m path of travel between lamp/sign posts, trees, sign, trash containers, planters, and benches assists persons with limited mobility and/or vision loss to avoid them.
Adjust Municipal Complex door closers to remain open for a minimum of 8 seconds.	Maintaining doors in the open position for at least 8 seconds allows users with visual and mobility impairments to use the entrances more safely, reducing the risk of being caught in a closing door.
Provide visually-contrasting stair nosings on stairs between Municipal Building and the Administration Building, and at various exterior locations.	Visual contrast assists visually impaired users in detecting a change in floor plane.

Install a cane detectable perimeter barrier under stairwells at various locations.	Visually-impaired users who rely on canes to navigate the Municipal Complex will be able to detect when over-head stairs present an obstacle.
Provide cane-detection at locations of wall-mounted garbage bins, hand sanitizers and other wall-mounted projections greater than 100mm.	Visually-impaired users who rely on canes to navigate the Municipal Complex will be able to detect when wall-mounted fixture present obstacles into their path of travel.
Smooth the transitions at the thresholds of various doorways which exceed 13mm.	Smoothing any door thresholds in excess of 13mm reduces the tripping hazard to building users.
Correct inconsistencies in usage of International Symbols of Access Signage throughout the Complex.	Graphically-consistent signage to identify all accessible facilities helps building users navigate the Municipal Complex more easily.